



**General:** This express limited warranty covers performance of Signature Urethane brand shutters manufactured by Ekena Millwork. Ekena Millwork does not warrant installation labor provided by others.

**Terms:** Ekena Millwork warrants that the product lines outlined in “general” are free from manufacturing defects which result in cracking, splitting, warping, and rotting under normal weather conditions.

**Exclusions:** This warranty does not apply to any issues with non-defective products caused by conditions or handling beyond Ekena Millwork’s control. This warranty does not cover claims, damage, or failure of the products from the following but not limited to: 1) Acts of God or fire; 2) Accidental or intentional acts of the owner, the installer, or others; 3) Installation not in accordance with Ekena’s written instructions and recommendations; 4) Repairs or modifications by persons not authorized by Ekena Millwork or from the use of parts and accessories not authorized by Ekena Millwork; 5) Unreasonable use or use outside of the intended application; 6) Fading due to weathering of painted surfaces; 7) Damage caused by improper storage and/or handling; 8) Failure due to purchase of custom products outside of recommended size parameters.

**Coverage Schedule:** The table below describes the pro-rated warranty coverage schedule:

Number of Years After Installation	Prorated Coverage
0-3 Years	100%
3-6 Years	75%
6-9 Years	50%
10-12 years	25%
13+ Years	10%

**Who Is Covered:** This warranty extends only to the original residential or commercial owner(s) of the structure on the date of the purchase of the products and shall extend for the terms stated so long as such owner owns the structure. Coverage under this warranty shall cease upon the transfer of ownership of the structure or upon death of the original owner. This warranty does not transfer to any new owner of the structure which the product is installed on or any other individual other than the original owner of the structure.

**Remedies:** If the products do not meet the warranty, Ekena Millwork shall at its option and subject to the warranty coverage schedule, repair or replace the products or refund the purchase price of the products (less taxes) at its sole discretion. Ekena Millwork shall not be liable for labor costs to remove or re-install, travel expenses, or other costs incurred replacing the product.

**Claims:** Claims under this warranty will be honored only if the following conditions are met: 1) Proof of purchase date and purchase price are provided; 2) Ekena Millwork is notified within 30 days after the facts on which the claim is based become known; 3) Ekena Millwork has an opportunity to investigate and approve the claim in writing.





**EKENA**  
MILLWORK

## Signature Urethane LIMITED LIFETIME WARRANTY

**Replacement:** Ekena Millwork reserves the right to remove and examine sufficient undamaged products as well as alleged damaged products before providing any replacement product or reimbursement. Ekena Millwork will attempt to replace defective product with new product having the same color and design; however the exact color or design may no longer be available and Ekena Millwork reserves the right to replace the defective product with product of similar design and color and shall not be required to replace surrounding products of different color and design. This warranty shall be void if anyone makes repairs or modifications to products that are not first approved in writing by Ekena Millwork except for emergency repairs.

### SIGNATURE URETHANE: GENERAL PRODUCT NOTES

- Signature Urethane products are intended for decorative use only and should not be installed in any application requiring structural integrity.
- Materials may be repaired with use of wood filler, automotive bondo, or other fillers for dents, gashes, nail holes, and other minor voids.
- Materials can withstand up to 140 degrees Fahrenheit and should not be installed in an area subject to solar temperature build-up such as behind a storm door or similar application.
- Recommended installation adhesive: Loctite PL Premium (exterior) or Loctite Powergrab (Interior)
- It is generally recommended to acclimate all products for 24-48 hours prior to installation.
- Materials are inherently resistant to natural elements. However, it is recommended to paint prior to installation for UV protection and finished look.
- Millwork products are installed in a wide variety of applications and may require on site modifications for proper installation.
- Store properly without weight or pressure on parts and in temperatures below 120 degrees Fahrenheit.
- Signature Urethane may be cut, nailed, screwed and adhered similarly to wood millwork.

