

eufy Security Video Smart Lock E330 (T8531) USER GUIDE

eufy Security Video Smart Lock E330 with Chime (E8531) USER GUIDE

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ABOUT THE PRODUCT

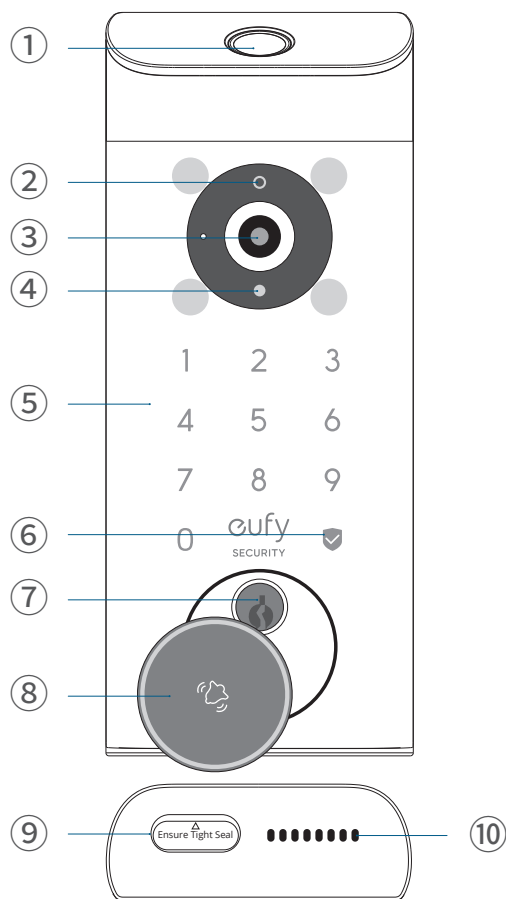
This guide applies to both T8531 (eufy Security Video Smart Lock E330) and E8531 (eufy Security Video Smart Lock E330 with Chime).

Video Smart Lock E330 comes with 8 GB of built-in local storage. The chime can extend the storage by recording video clips on a microSD card (not included) while acting as a digital indoor chime. To buy a chime, visit eufy.com.

AT A GLANCE

Video Smart Lock

Model: T8531



❶ Fingerprint Scanner

- Use to lock and unlock the door.

❷ Battery Indicator

- Turns red when the battery is low.

❸ Camera Lens

❹ Ambient Light Sensor

- Detects the amount of light in the area.

❺ Keypad

❻ Status Light and Lock / Unlock Button

- Blue: Door Unlocked
- Orange: Door Locked
- Red: Abnormal State

❼ Lock Cylinder

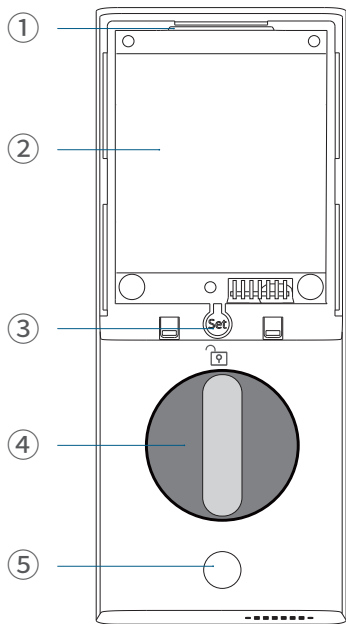
❽ Doorbell Button

- The light automatically turns on when someone approaches the door.

❾ USB-C Port

- Charges the lock in emergency situations. To stop lock tampering, this port is solely for charging purposes and can not transfer any data.

❿ Speaker



① QR Code

- Scan to add Video Smart Lock in the app.

② Battery Compartment

③ Setup Button

- Press for 2 seconds to put Video Smart Lock in pairing mode.
- Press for 10 seconds to reset Video Smart Lock.

④ Thumbturn

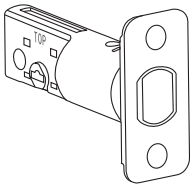
⑤ Screw Hole

WHAT'S IN THE BOX

For Installation of Video Smart Lock

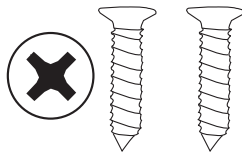
Step 2

A



Deadbolt

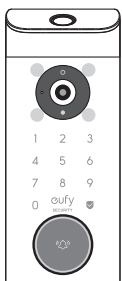
B



Deadbolt Screws

Step 3

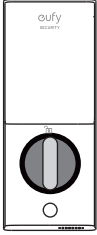
C



Exterior Keypad


Step 4

D



Interior Assembly

E



Screws

F



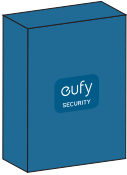
Silicone Plug

G



Interior Assembly Screws

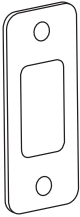
H



Rechargeable Battery

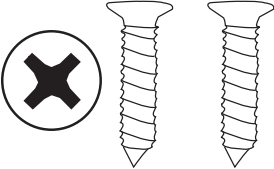
Step 5

I



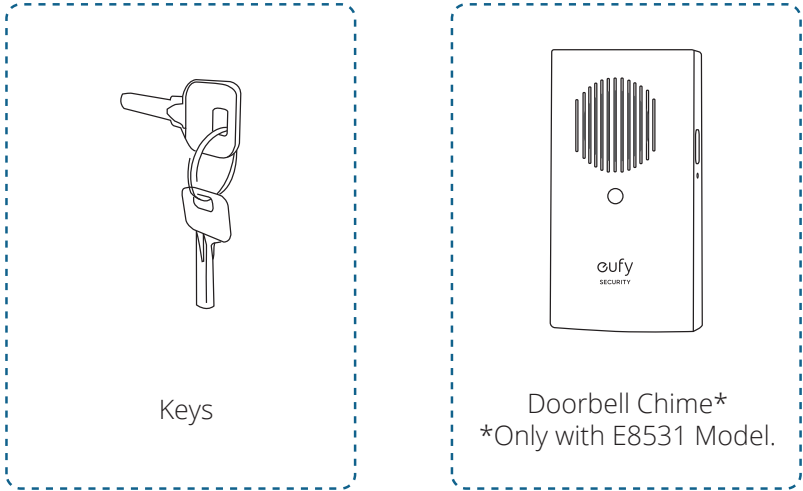
Strike Plate

J



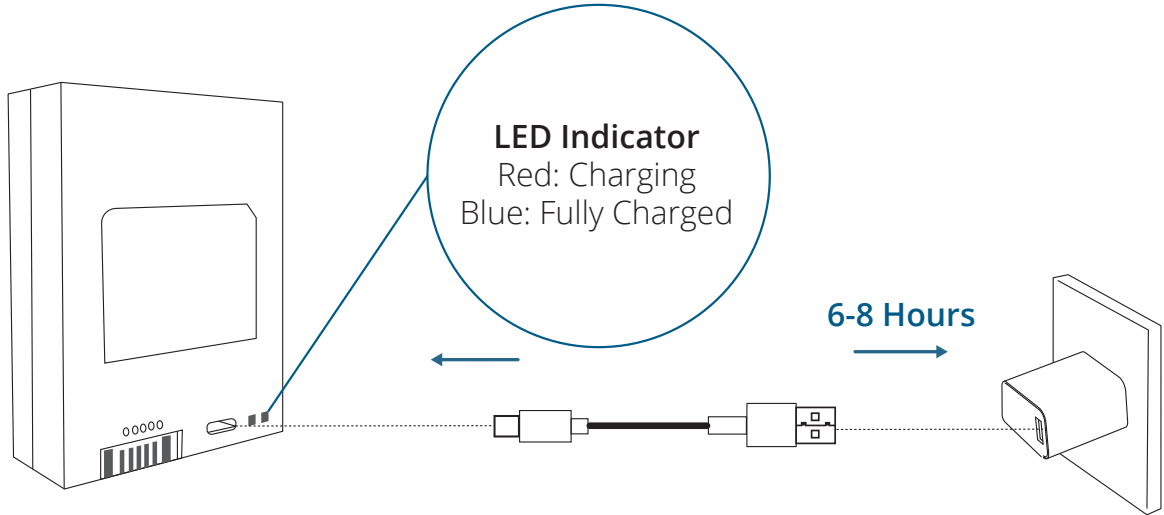
Strike Screws

Others



CHARGING THE BATTERY

Fully charge the rechargeable battery before using it for the first time. This can take up to 6-8 hours. It is recommended to use a 5V/2A adapter for best charging performance.
USB-C input: 5V \Rightarrow 2A

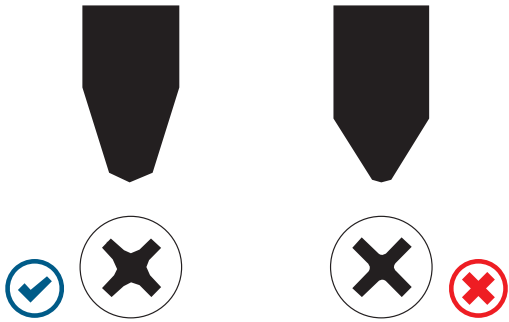


INSTALLING VIDEO SMART LOCK

Installation generally takes less than 30 minutes. If you have any questions or concerns, visit support.eufy.com for assistance.

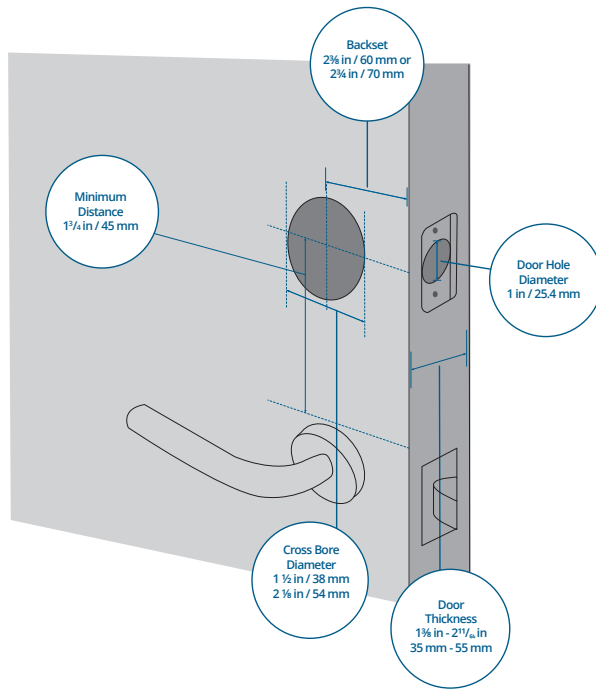
What You Need (Not Provided)

Prepare a standard Phillips screwdriver before installation. The included screws are Phillips screws.



Step 1. Prepare the Door

1. Remove the existing lock.
2. Check if your door has holes as illustrated below. If not, use the template and drill holes in your door.

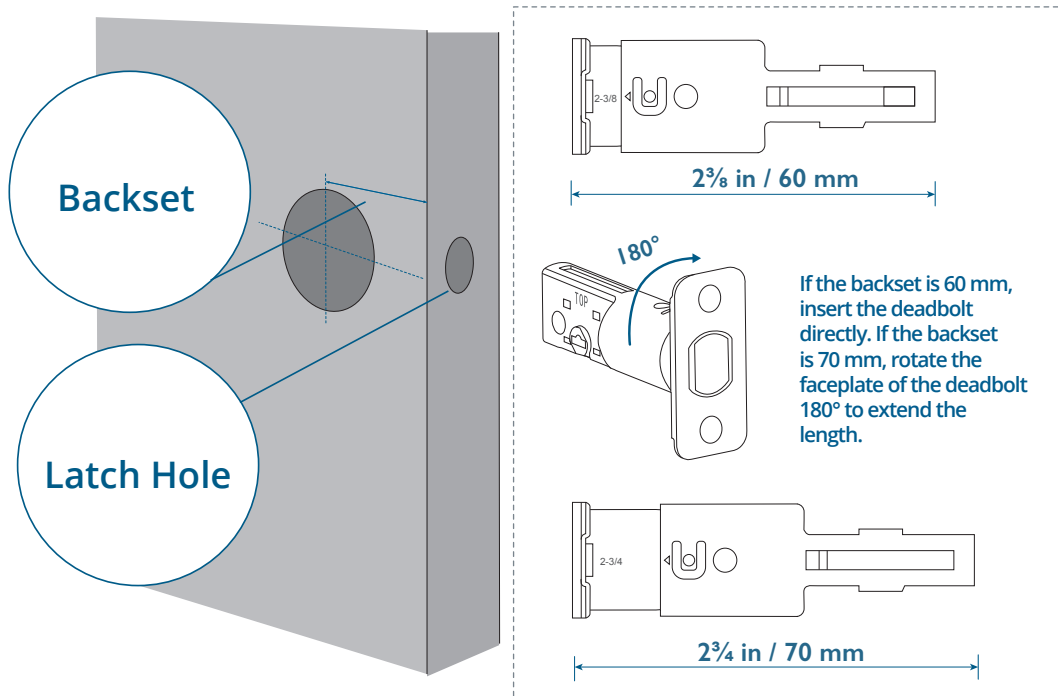


Be advised that Video Smart Lock E330 is not compatible with storm doors and may not be suitable for the standard entry doors behind them, as the storm door may block the camera.

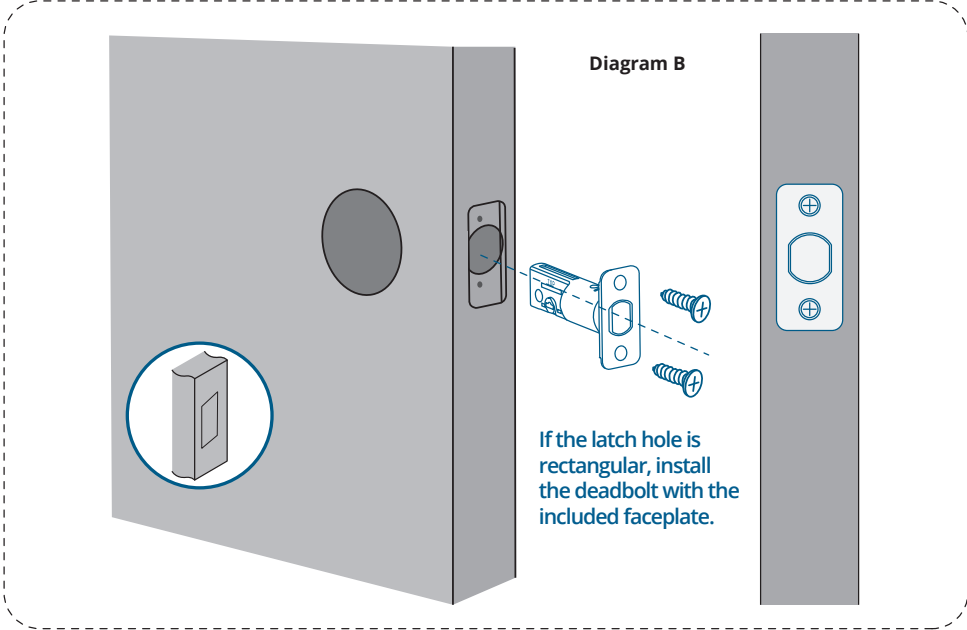
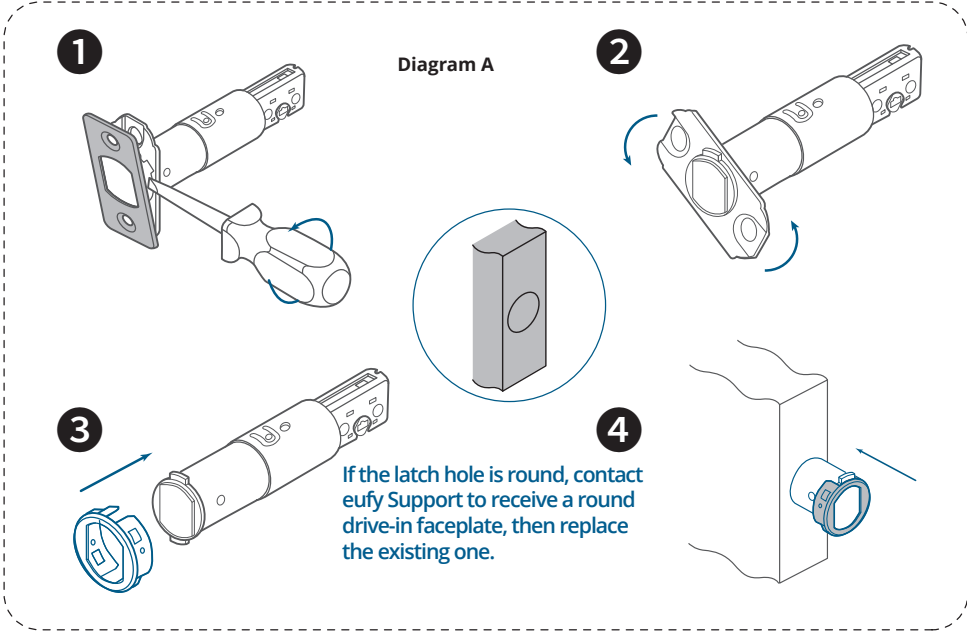
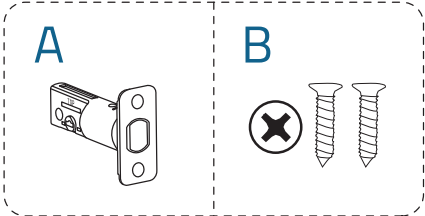
We recommend ensuring your door is a standard entry door, without a storm door, before considering this product.

Step 2. Install the Deadbolt

1. Check your door to see if the deadbolt requires adjustment.



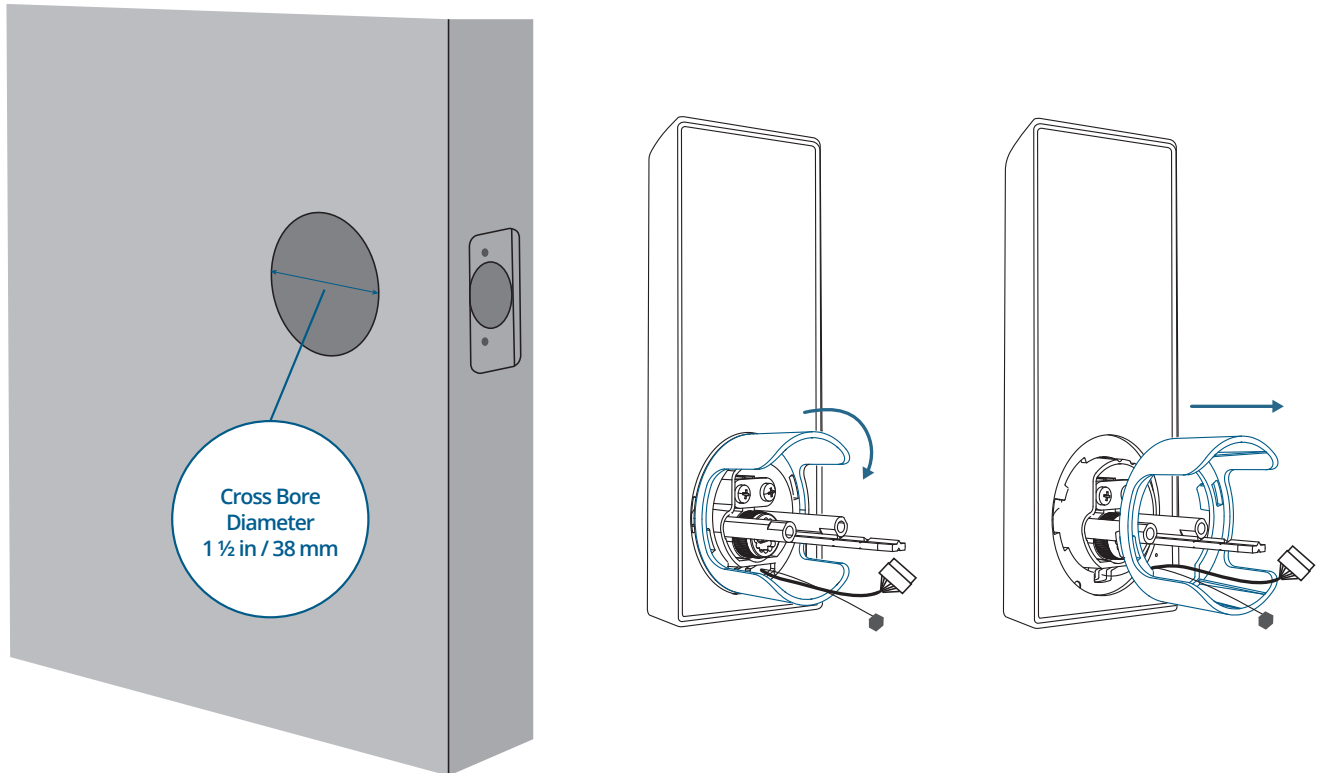
Insert and screw the deadbolt into the doorframe. Make sure the word "TOP" on the deadbolt faces up, and the T-shaped hub of the deadbolt is centered.



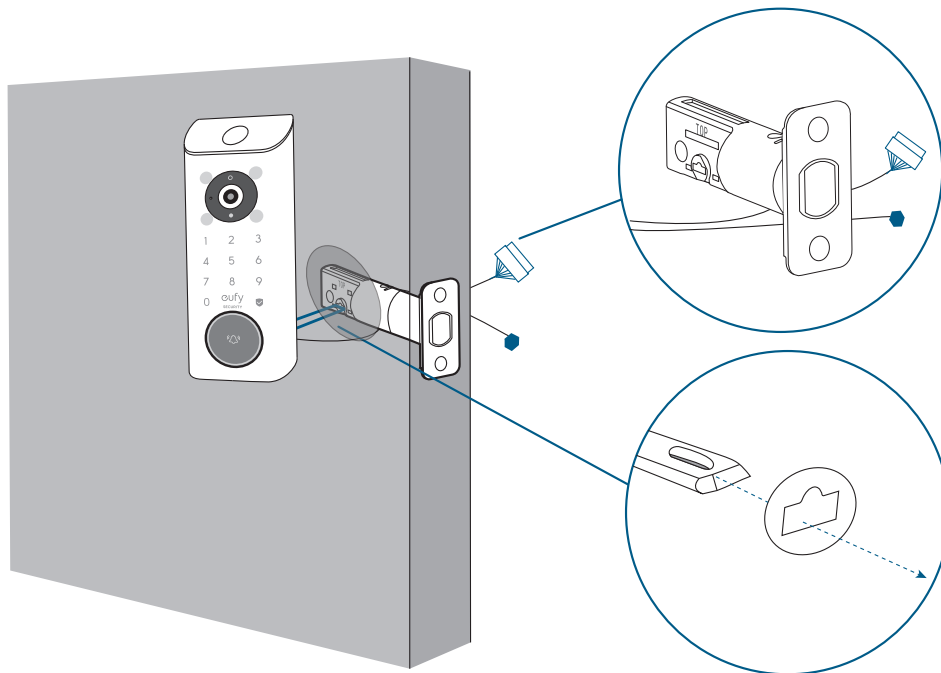
Step 3. Install Exterior Keypad

1. Measure the diameter of the cross bore.

- If 54 mm, install the keypad.
- If 38 mm, remove the spacer then install the keypad.

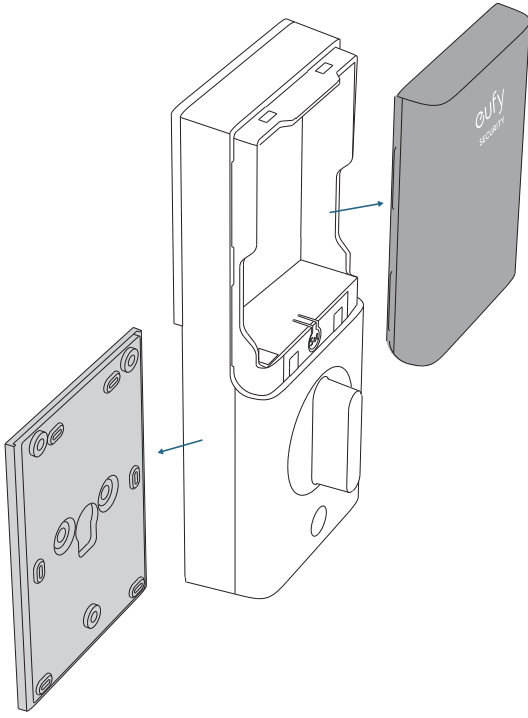


2. Make sure the cables go underneath the deadbolt.

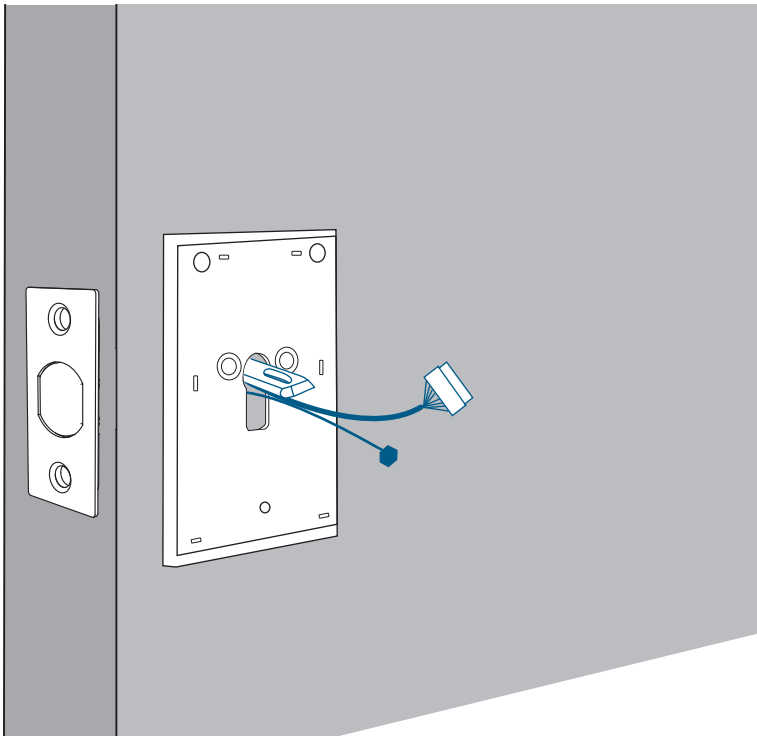


Step 4. Install Interior Assembly

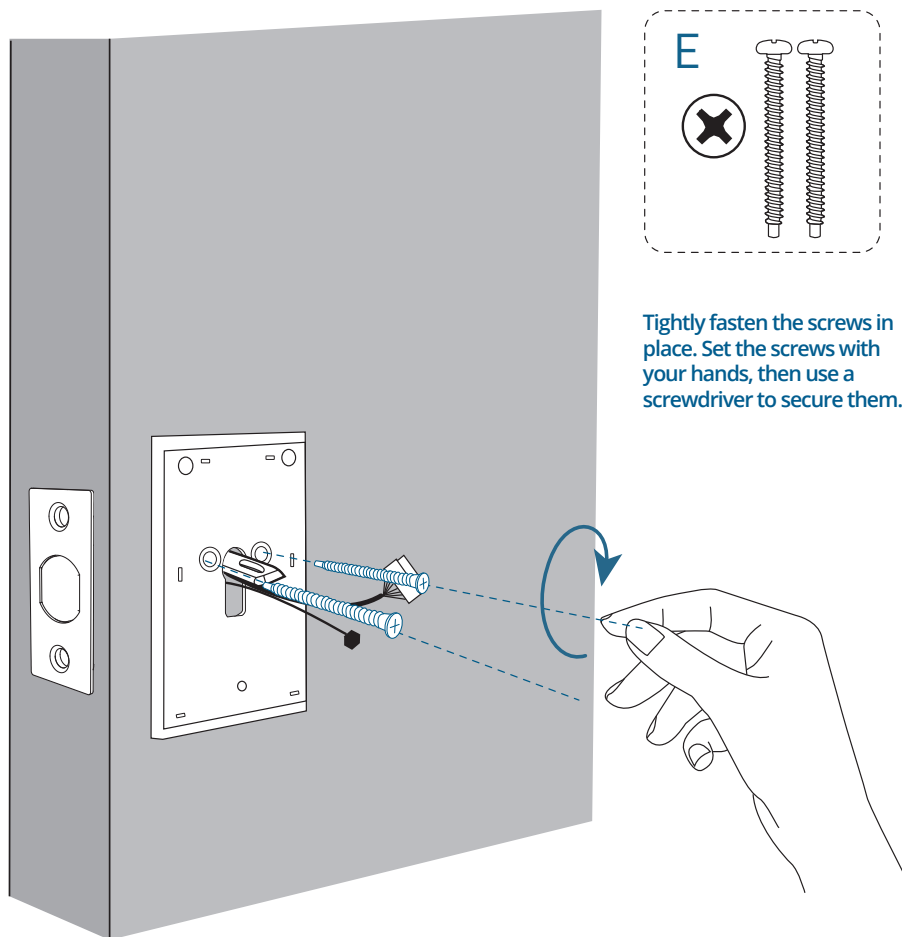
1. Detach the mounting plate and battery cover from the interior assembly.



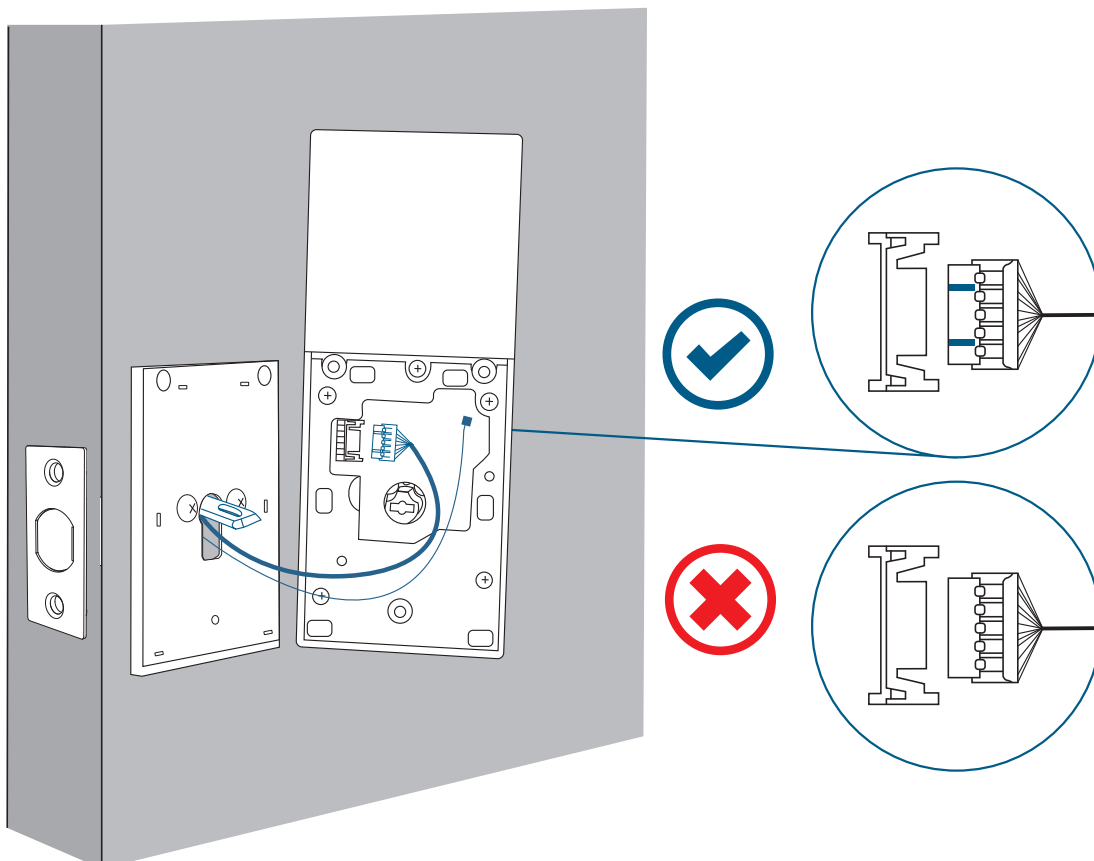
2. Run the cables through the slot on the mounting plate. Make sure the silicone pad is against the door.



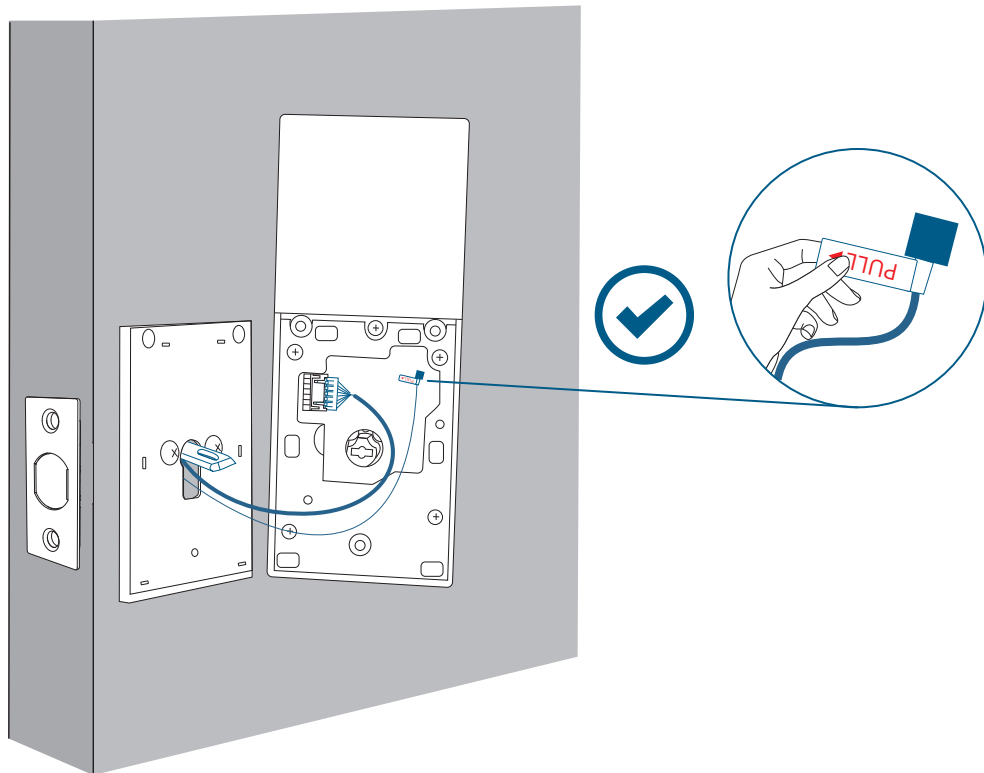
3. Align the mounting plate with the threaded screw receptacles of the exterior keypad.



4. Plug the power cable (large connector) and then the radar cable (small connector) into the sockets on the back of the interior assembly.
Route the cables around the tailpiece receiver to avoid pinching during installation.

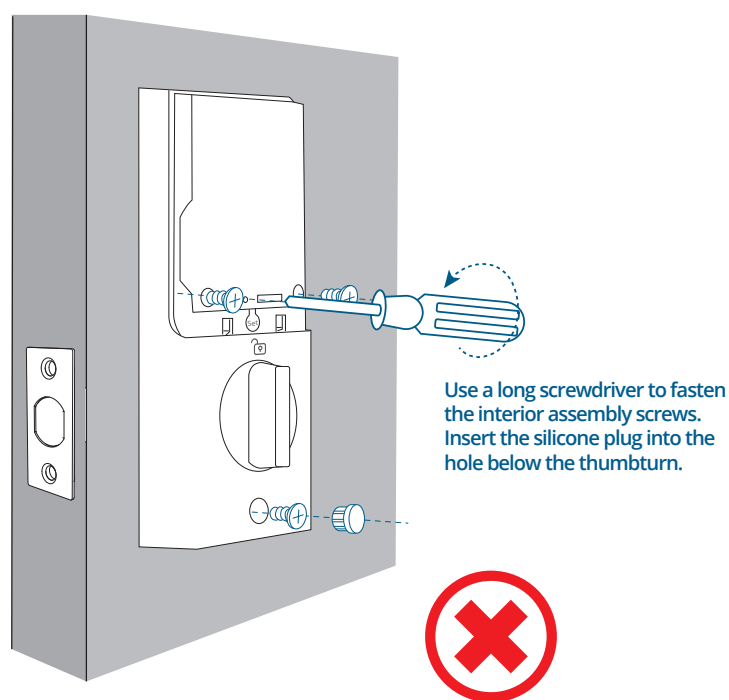
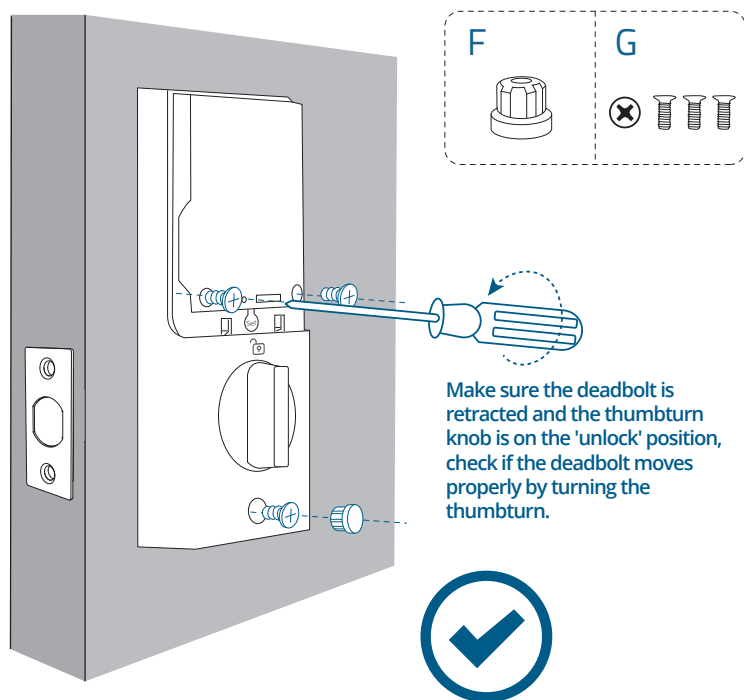


💡 To disconnect the radar cable, gently pull the tab.

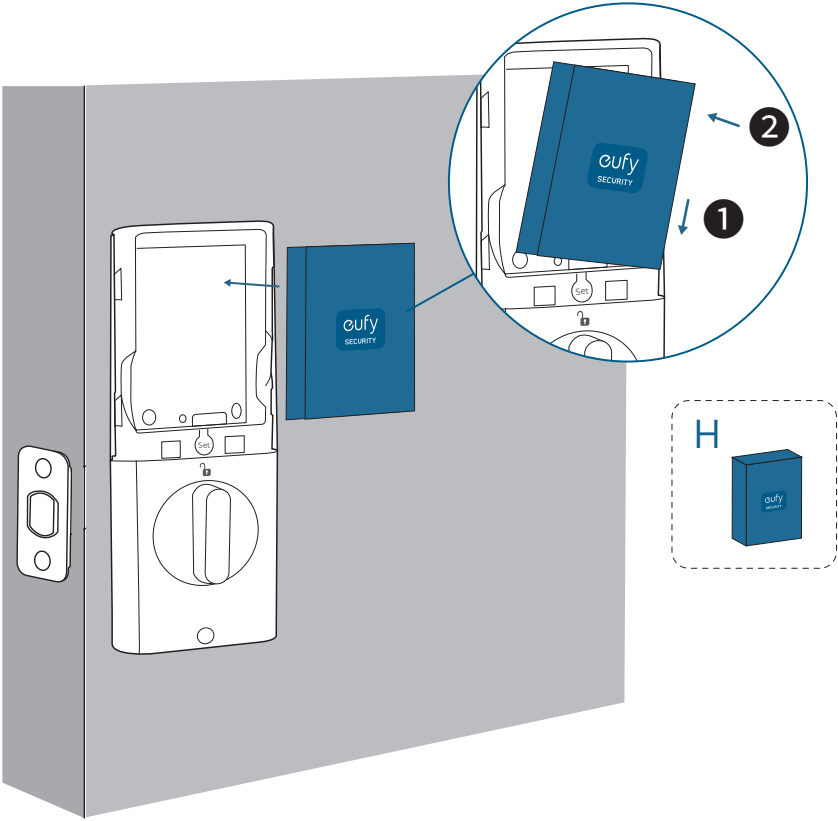


5. Insert the T-shaped tailpiece of the exterior keypad into the T-shaped tailpiece receiver of the interior assembly.

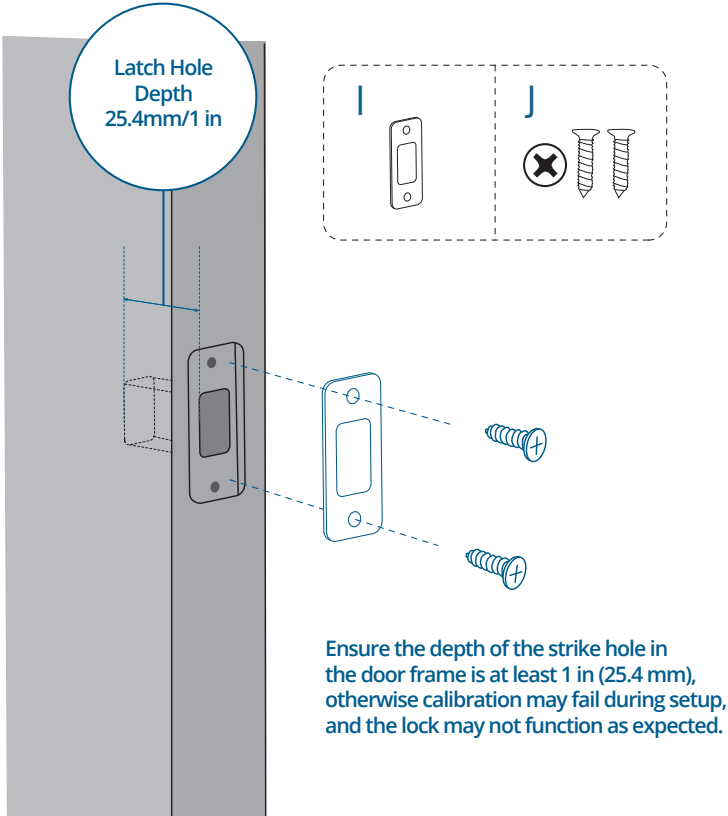
Make sure both wires are tucked into the cavity on the back of the interior assembly.



6. Insert the rechargeable battery into the battery compartment.

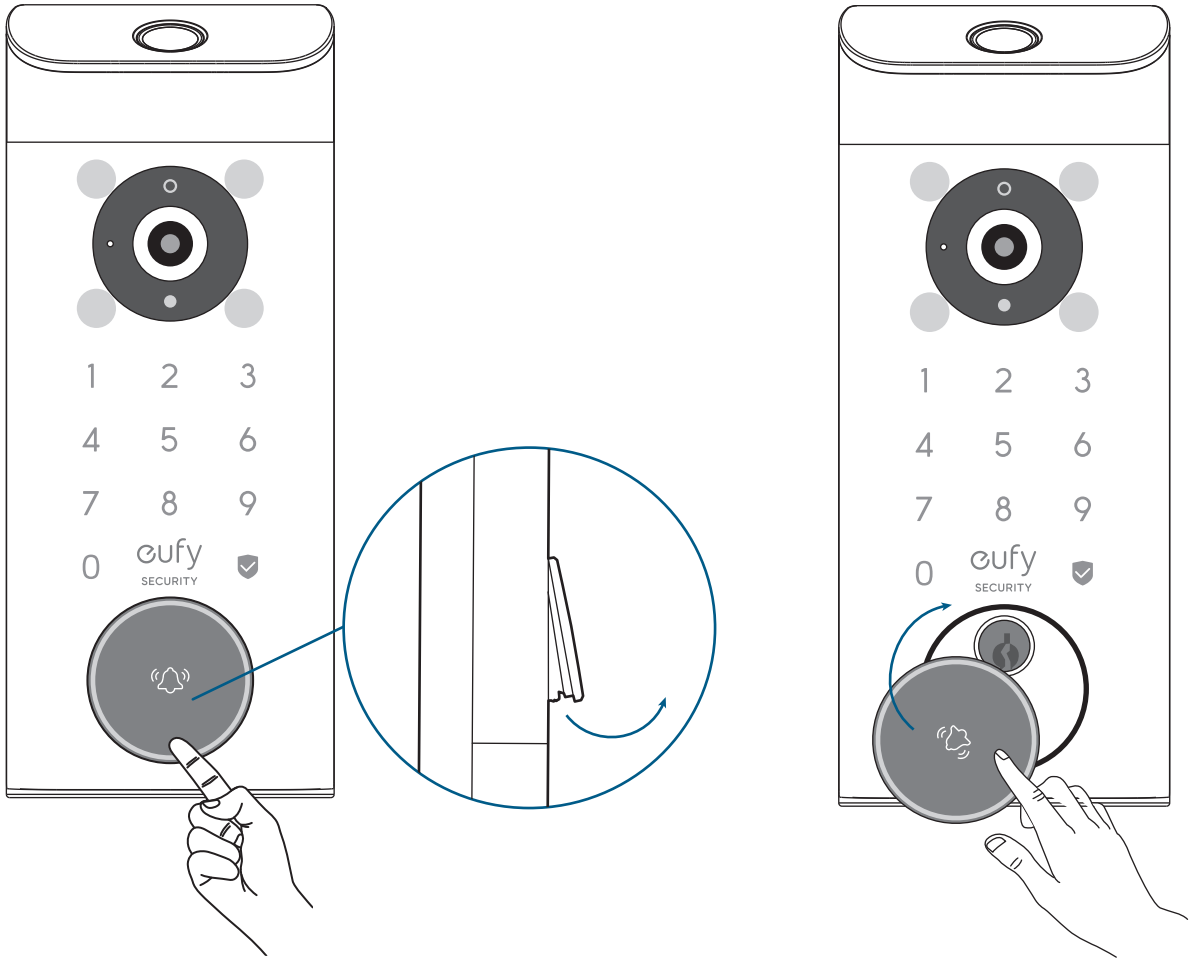


Step 5. Install Strike Plate



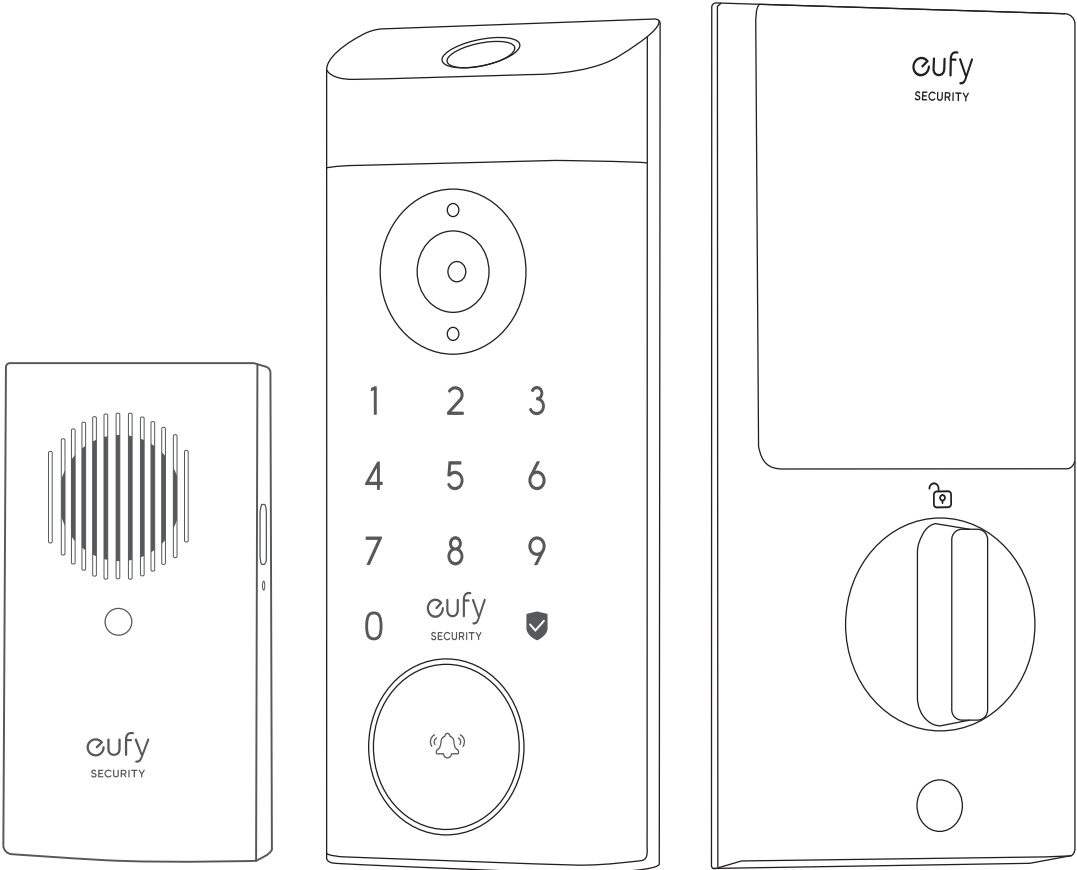
OPENING AND CLOSING THE LOCK CYLINDER COVER

To open the cover, gently pull on the bottom of the cover and rotate it counterclockwise. To close the cover, turn it clockwise and slide it back into place.



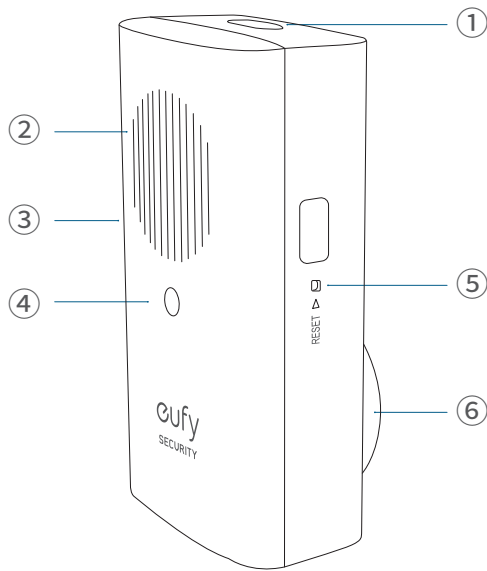
USING DOORBELL CHIME (OPTIONAL)

The doorbell chime is exclusively available with the purchase of the E8531 model (eufy Security Video Smart Lock E330 with Chime).



At a Glance

Model: T8023



❶ SYNC Button

❷ Speaker

❸ microSD Card Slot

- Insert a microSD card to store recordings. Use at least a Class 10 microSD card with a maximum of 128 GB.

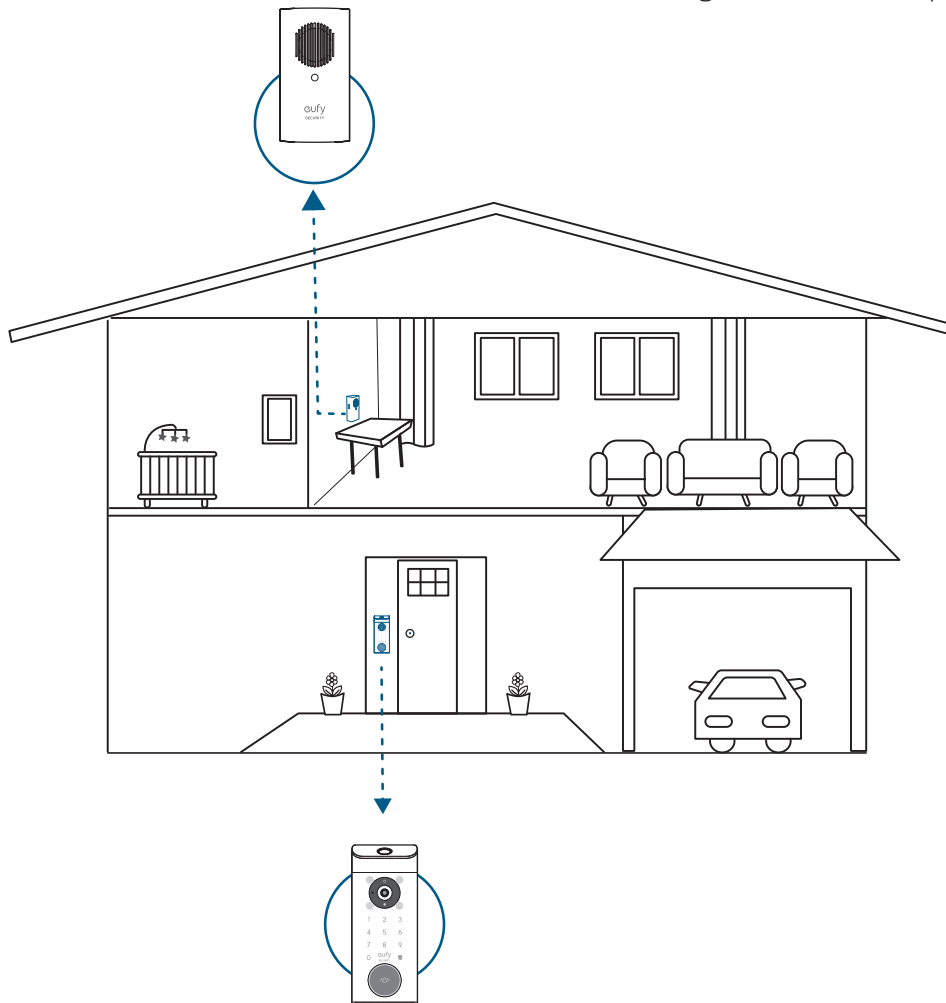
❹ Status LED

❺ Reset Hole

❻ Power Plug (Varies by Region)

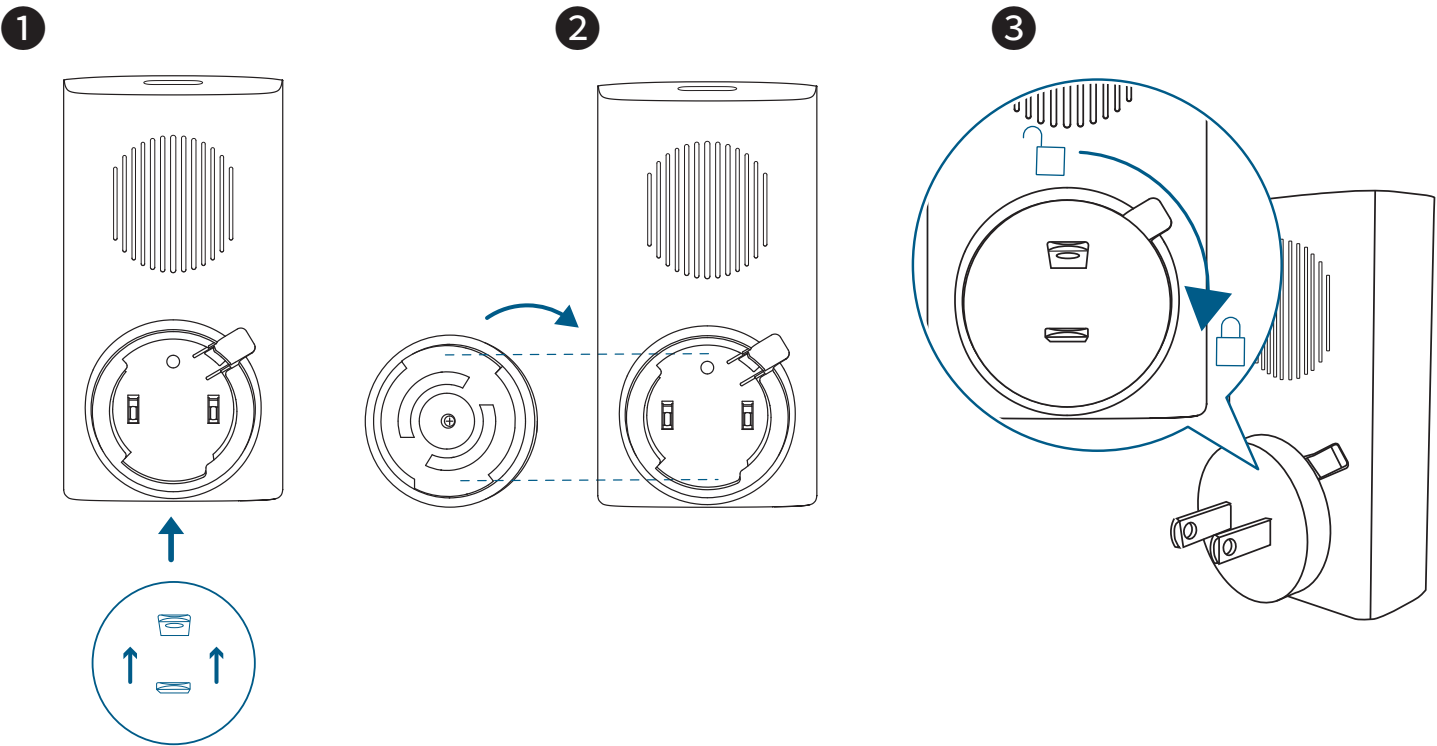
How the System Works

The Video Smart Lock detects motion at your porch and lets you answer the door anytime, anywhere. The doorbell chime works as an indoor digital chime and stores video clips indoors by inserting a microSD card (not included). When someone rings the doorbell, people in the house will be notified.



Power Doorbell Chime

1. Attach the power connector to the doorbell chime.



2. Plug the doorbell chime into a wall outlet at your desired location.

LED Indicator	Status
Flashing Green	Connecting to Wi-Fi
Solid Blue	Connected to Wi-Fi
Solid Green	Connection Failed

SETTING UP THE SYSTEM

1. Download and install the eufy Security app, then sign up for an account.



2. Follow on-screen instructions to add the doorbell chime (if available) first, and then the Video Smart Lock to your device list.

- One doorbell chime can link up to four devices.
- Make sure your Video Smart Lock battery is charged, or it may fail to be added to the eufy Security app.



3. Once setup is complete, install the battery cover. Your Video Smart Lock is now ready to use.

🗣 For online support, tutorial videos, FAQs, and more information, please visit <https://support.eufy.com/s/>.