

# *Bush* | **WARRANTY & RETURNS**

## **YOUR SATISFACTION IS OUR GOAL**

Satisfaction with your new Bush Furniture is our only goal. We know sometimes it's necessary to return or exchange an item. If you discover a problem after you've accepted delivery, please contact our Customer Care team at 1-800-950-4782.

## **WARRANTIES**

All products offered by Bush Furniture are new and backed by the warranties indicated in the product description. If you have any questions regarding a product warranty, please contact our Customer Care team at 1-800-950-4782.

## **DAMAGED/DEFECTIVE ITEMS**

In the unlikely event that your furniture arrives damaged, we can assist you with any parts that may be needed. Replacement parts are offered at no charge. To facilitate your satisfaction, please identify the damaged part using the assembly instructions provided in the product package. If the item has been damaged beyond repair, the product can be replaced or returned under the terms of our Standard Return Policy. Please call our Customer Care team at 1-800-950-4782 or email us at [ConsumerService@bushindustries.com](mailto:ConsumerService@bushindustries.com) for assistance.

At Bush Furniture, we strive for quality in every piece we make. We inspect all items before they leave our manufacturing facilities. These products have been designed and engineered to be rugged and reliable. Should we fall short, we will stand behind the product and make it right. Contact one of our Customer Care associates at 1-800-950-4782.

## **STANDARD RETURN POLICY**

If you discover a problem after you've accepted delivery, please contact us at 1-800-950-4782. A Customer Care associate may be able to help resolve the problem without requiring a return of the item. We will be happy to replace any parts that may have been damaged. Packages once opened cannot be returned. Please note that we may request for you to email/send pictures of damaged or defective parts to facilitate processing of the replacement parts. This helps us to identify the parts that may have been damaged and to expeditiously resolve your problem.