

Bidet Toilet Manual

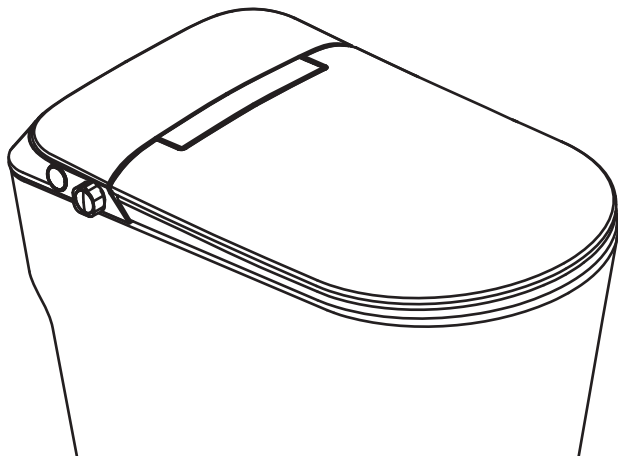
Model

T30

Thanks for choosing our product

And please read the instructions
carefully before using.

The pictures are for reference only,
please refer to the actual product



Contents

Before use

SAFETY	1
INTRODUCTION	3

Installation guide

PRE-INSTALLATION CONFIRMATION	4
INSTALLATION	5
TEST	9

Operation

OPERATION GUIDE	10
CLEAN & MAINTENANCE	11
TROUBLESHOOTING	12
TECHNICAL SPECIFICATION	12

SAFETY

Before using the product, please read the following safety instructions carefully. Pay attention to the following safety warnings.

We will not be responsible for any loss due to violation of either requirement below.

- **Qualification of installation person: The product should be installed by a specially trained qualified plumber.**
- **Before installing the product, please read the safety instructions right below and those in other parts of this manual. Please install the product as instructed in this manual. We will not be responsible for any adverse consequence due to a change of the installation method.**

SYMBOLS DESCRIPTION

Symbol Description



Inspect visually



Inspect tightness

Symbol Description



Caution! A low risk possibly causing a light injury.



Kind reminder

CAUTION!

Please avoid faults or damage to the product due to misoperation.

- Do not use industrial water, circulating water, seawater, or wastewater as the water source of the product. Please use a water source meeting the hygiene requirements for domestic drinking water.
- When installing the product, please abide by all the local regulations on water supply and drainage, and buildings to avoid safety hazards.
- When using the product, make sure the water supply pressure and the water supply flow are 0.1MPa to 0.86MPa (15PSI to 125PSI) and equal to or more than 9L / mi (2.4gal/min), respectively, to ensure thorough flushing.
- Make sure that the water temperature is 4°C to 35°C (39.2°F to 95°F) and that the bathroom temperature is above 4°C (39.2°F).
- Do not bend, squeeze, or wind the water supply pipe excessively.
- Do not use benzene, paint thinner, cleaning powder, or nylon brush but a thinned neutral detergent to clean the product.
- Do not use an old hose repeatedly. Please use the new hose provided with the product.
- Do not strike the ceramic violently.
- Do not put the product upside down.
- Before installation, water-proof treatment should be done for the bathroom's floor and walls.
- To avoid product surface scratches, please remove the electrostatic film on the product after its installation.

SAFETY

CAUTION!

Please avoid faults or damage to the product due to misoperation.

- The product is made of ceramic. Handle it gently in installation. Do not fix the ceramic with cement, otherwise, the product will tend to get damaged. Do not lock the nuts too tightly, otherwise the product may get damaged or crack.
- After installation, do a water supply test first.
- Leaning on the top cover when using the product may damage it.
- When moving or installing the product, hold its body with your hands. If only its top cover and seat are held, they may separate from the body and cause injuries.
- Keep the product from direct sunlight to avoid its discoloration.
- Do not put any article tending to make the product clogged, such as newspaper, paper diaper, or sanitary pad, into the product.

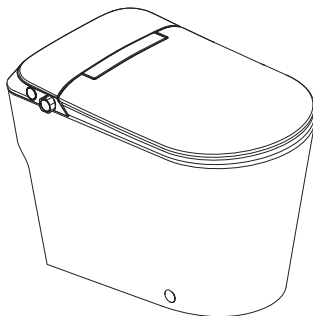
KIND REMINDER!

- The product has taken a water supply test before delivery. Therefore, it is normal that a few water drops flow out of it when it is being taken out of the packing box.

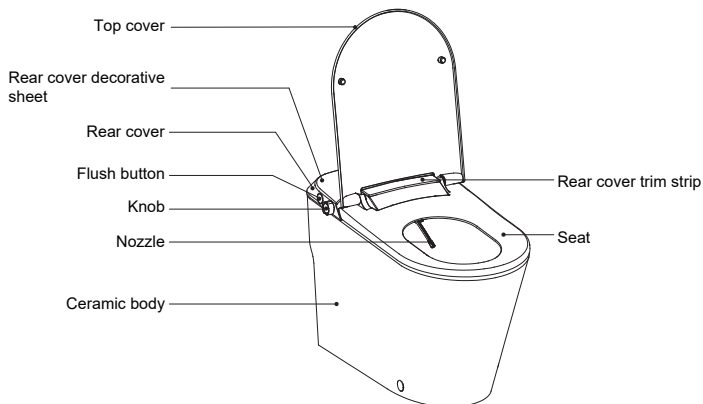
INTRODUCTION

OVERVIEW

This manual uses model T30 for illustration. The products of different models have different appearances and installation methods.

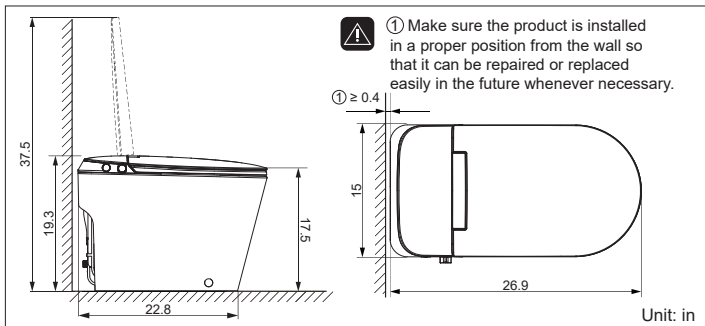


MAIN

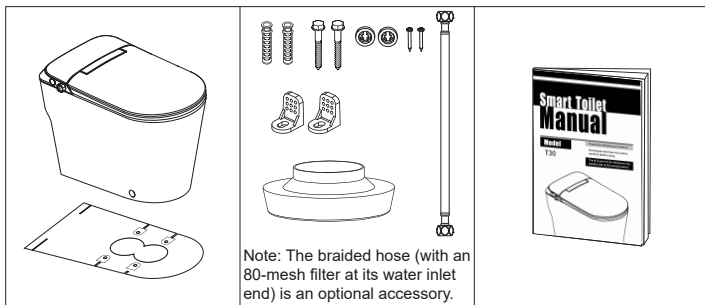


PRE-INSTALLATION CONFIRMATION

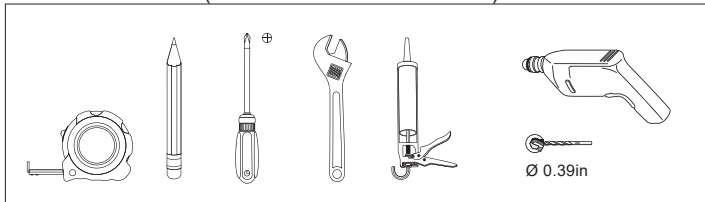
DIMENSION



STANDARD DELIVERY CONTENTS



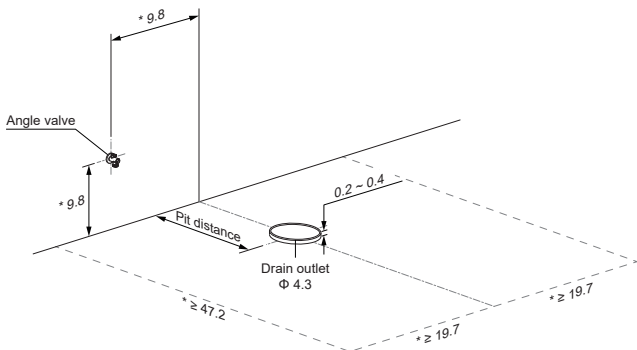
TOOLS NEEDED (PROVIDED BY CUSTOMER)



INSTALLATION

■ INSTALL PREPARATIONS

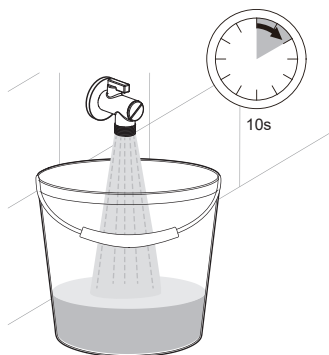
1. Make sure that the floor and wall tiles have been paved, and that a pit tube and a water supply pipe are reserved.
2. Reserve the installation position according to the dimensions in the figure below (symbols * refer to the recommended dimensions) to ensure normal use of the water supply pipe.
3. Make sure the distance between the center of the pit tube and the wall, i.e., the pit distance, matches with the product.
4. Turn on the water supply switch to drain water to flush away the mud and other foreign matters in the reserved water pipes to avoid blockage of the water pipes.



Unit: in

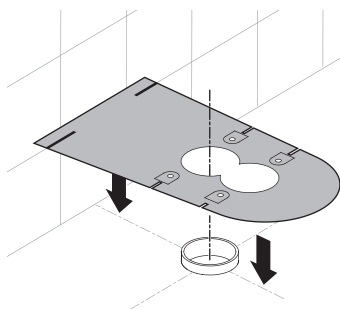
INSTALLATION

1



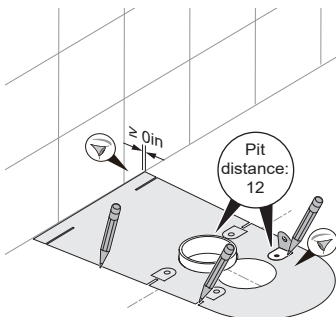
After installing the angle valve, open the faucet and let the water flow for 10 seconds.

2



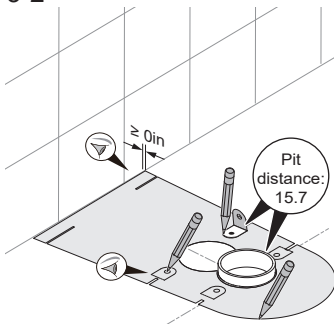
Align the mounting template with the center hole.

3-1



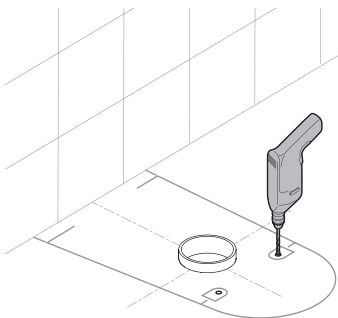
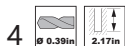
Align the mounting template with the floor to mark the location.

3-2

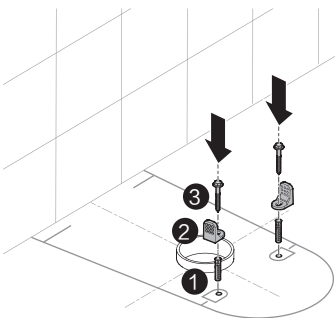


Make sure the product is installed in a proper position from the wall so that it can be repaired or replaced easily in the future whenever necessary.

INSTALLATION

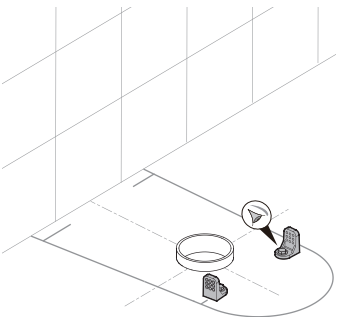


Punch holes.

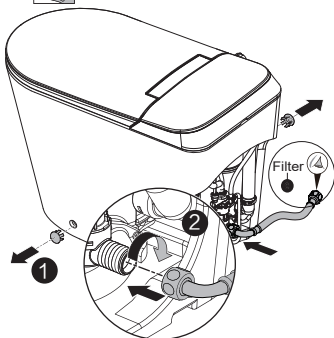


Install the bolts in the order shown in the picture.

6



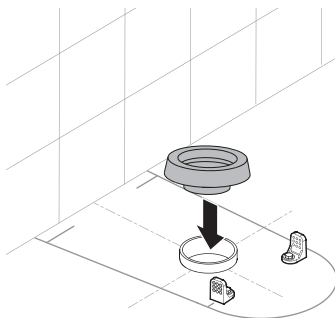
Tighten the bolts.



Install the side bolts and the toilet back connection hose in the order of the pictures.

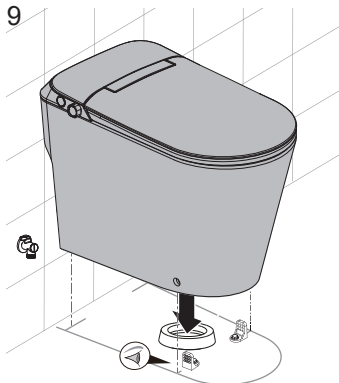
INSTALLATION

8



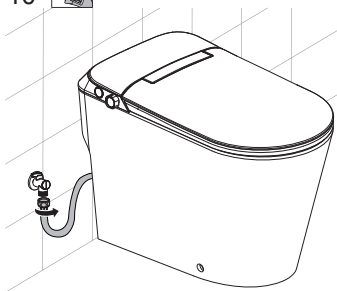
Install the floor flange.

9



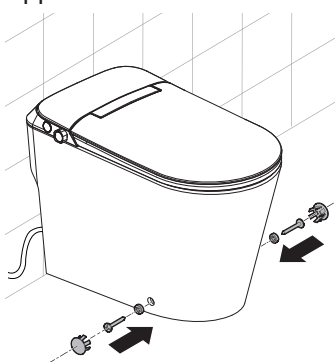
Install a sealing ring under the toilet, install the toilet to the flange, and ensure that the bolts are aligned with the holes in the toilet. (from the top)

10



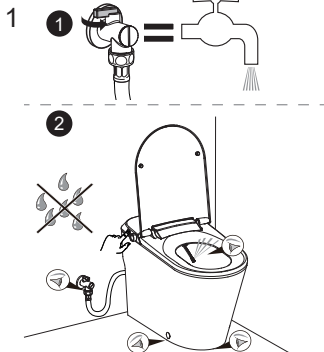
Connect the hose to the angle valve.

11

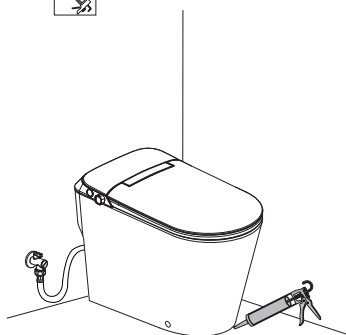


Install the side covers.

TEST



Open the angle valve switch to ensure that water can enter the toilet normally. Keep the usage environment dry. Test whether the toilet functions normally, whether the water pipes are leaking, and whether the bolts are tightened.



After the test is completed, apply sealant.

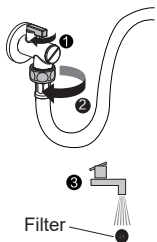
OPERATION

OPERATION KNOB

Function	Symbol	Operation	Remarks
Self-cleaning of the nozzle		Turn the knob forward till the first position for self-cleaning of the nozzle, or to the second position for the bidet function. The water flow changes with the rotation of the knob.	1. The nozzle does not stretch out in its self-cleaning. 2. The larger the rotating angles of the knobs, the larger the water flows will be.
Bidet function			
Self-cleaning of the nozzle		Turn the knob backward till the first position for self-cleaning of the nozzle, or to the second position for hip washing. The water flow changes with the rotation of the knob.	
Hip washing			
Flushing		Press the flush button  .	
		Kick the flush button  on the product body.	

CLEAN & MAINTENANCE

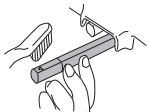
FILTER CLEANING



The filter needs to be cleaned at regular intervals. If the product fails in water supply, has a water supply pressure smaller than ordinary time or cannot work normally, please clean the filter first.

! In cleaning, make sure the water supply switch is off. After cleaning, mounting the filter back and inspecting and making sure there's no water leakage.

NOZZLE CLEANING



Pull out the jet pipe gently and pull it at least 5 times. Hold the jet pipe gently and wipe it and the nozzle with a soft cloth, sponge or small brush with some neutral detergent.

SURFACE CLEANING

Use a smooth sponge or a piece of soft cloth dipped with a proper amount of room temperature water or neutral detergent and then wrung out to wipe the product surface. When cleaning any other part of the product, lift the top cover and the seat. Do not lay down the cover or the seat until the detergent in the product has been completely flushed away, otherwise the evaporated detergent may corrode the product surface.

WINTERIZATION

When in use, make sure the indoor temperature is not below 4°C (39.2°F). When the indoor temperature is below 4°C (39.2°F), stop using the product and operate as below.

- Turn off the angle valve to stop the water supply. After that, drain the water in the tank to flush the product once.

! If the product is maintained before drainage, the product may be damage and leak. If the product is moved from a cold place to a warm place, the water in it will condense. In this case, make the product stand for a couple of hours before use.

TROUBLESHOOTING

■ TROUBLESHOOTING

If it is believed that the product has a fault, eliminate the fault as below. If the product cannot work normally after that, please contact us by email or service hotline.

E-mail: support@horow.com

service hotline: (209) -200-8033

Fault phenomenon	Cause analysis	Solution
Water leakage	Loose hose connector	Turn off the water supply switch and check whether the connector between it (or the product) and the hose is tightened.
Flushing failure	Abnormal water supply	Check whether the water supply switch is on and whether the filter is blocked.
Weak flushing power	Too low water supply pressure	Please make sure the water supply pressure is above 0.1MPa (15PSI).
	Insufficient water in the tank	Please make sure the interval between each twice flushing is longer than 60s.

TECHNICAL SPECIFICATION

Item	Description	
Flushing capacity	3.8Lpf(1.0gpf)	3Lpf(0.8gpf)
Applicable water supply pressure (static pressure)	0.1MPa ~ 0.86MPa (15PSI ~ 125PSI)	
Water supply temperature	4°C ~ 35°C (39.2°F ~ 95°F)	
Ambient temperature	4°C ~ 40°C (39.2°F ~ 104°F)	
Dimensions	26.9 x 15 x 19.3in (length x width x height)	