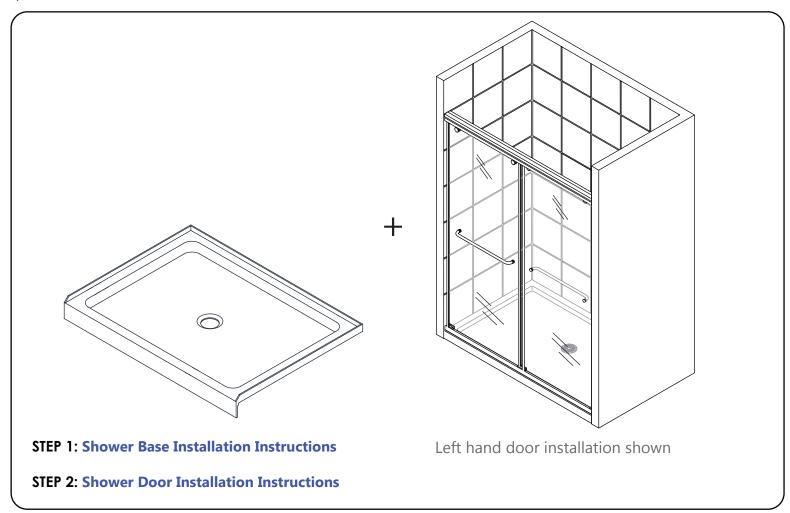


CHARISMA Shower Door and Base Installation Instructions

PLEASE REVIEW THIS ENTIRE MANUAL PRIOR TO INSTALLATION

IMPORTANT!

DreamLine® reserves the right to alter, modify or redesign products at any time without prior notice for the purpose of product improvement and customer experience. Please refer to the model's web page on **DreamLine.com** for the latest technical drawings, installation manuals, warranty information or additional product details.



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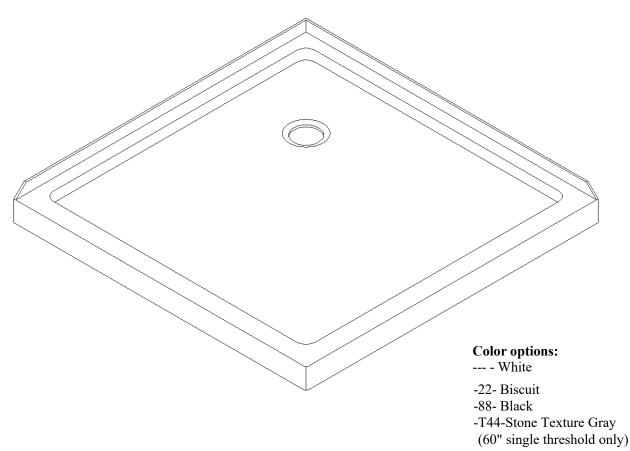


SLIMLINE SHOWER BASE

SHOWER BASE DIMENSIONS AND INSTALLATION INSTRUCTIONS

IMPORTANT

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Double Threshold Shower Base with Corner Drain Configuration shown as an example

Please review this entire manual before beginning installation



Questions?

Please Call **DreamLine** Customer Support: **1-855-831-2126**Hours of Operation M-F 8AM - 7PM EST and Saturday 9AM - 5PM EST

Support@DreamLine.com



For more information about DreamLine® products please visit <u>DreamLine.com</u>

Preparation

- 1. Prior to installation, examine all boxes and packages for shipping damage and compare the piece count with your packing slip. After opening all boxes and packages read this introduction carefully. Check that all of the parts are included in the package by checking off the components on the parts list. If the unit has been damaged, has a finishing defect, or has missing parts, please contact our customer support department within 3 business days of the delivery date. Please note that DreamLine® will not replace any damaged products or missing parts free of charge after 3 business days or if the product has been installed. Please contact DreamLine® if with any questions and please provide an order number, job name or other proof of purchase to help identify the original order.
- 2. Install all of the required plumbing and drainage before installing the shower base. **Use a** competent and licensed (if required by local code) plumber for all plumbing installation.
- 3. Shower bases must be installed by a licensed plumber. Please note that you should consult your local building codes with questions on installation compliance standards. Building and plumbing codes may vary by location and DreamLine® is not responsible for code compliance standards for your project.
- 4. Make sure that prior to the installation the installation surface is leveled and solid and will be able to support the total weight of the unit. Also make sure the walls are at right angles. While some adjustment in leveling of the tray is possible, irregular installation surface level or improper angle of side walls will result in serious problems for your installation. Please note that some adjustments may be necessary during the installation process.
- 5. Center drain configurations are centered on the width only. See technical drawing tables for drain locations.
- 6. **Drain not included with this product.** The drain opening is 3-3/8" in diameter and **accepts a standard 2" compression fitted drain.**

IMPORTANT NOTE:

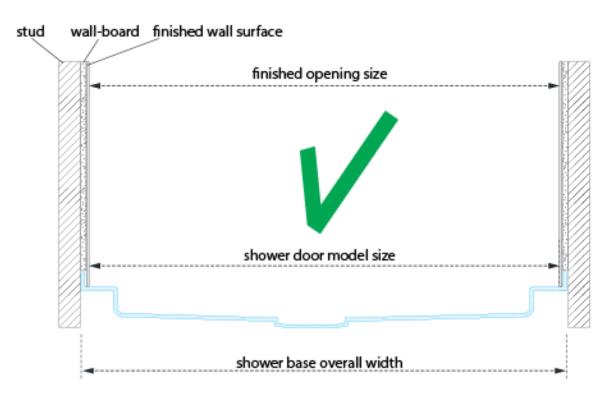
<u>Dimensions provided are for reference only. Measure the actual shower tray before installation. This includes overall dimensions and drain location.</u>
Allowed tolerance for center of the drain is +/-1/2".

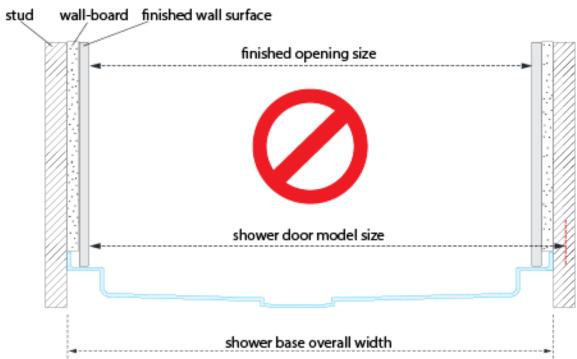
Tape Pencil Level Mortar Measure



When constructing or installing a shower base, consider how the thickness of the wall treatment (wallboard, tile, etc.) will affect the finished opening size for the shower door.

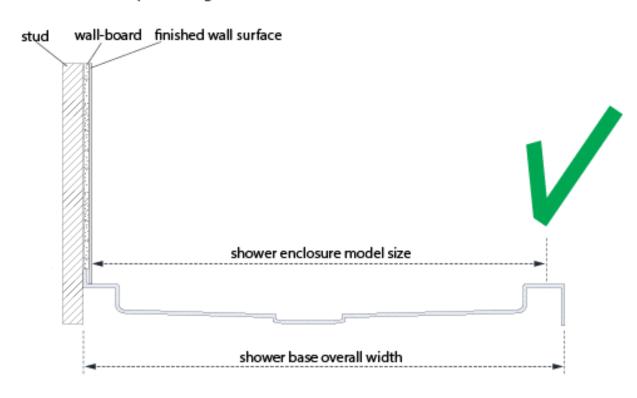
Compare the overall dimensions of the shower door model with the finished opening size before proceeding with the installation.

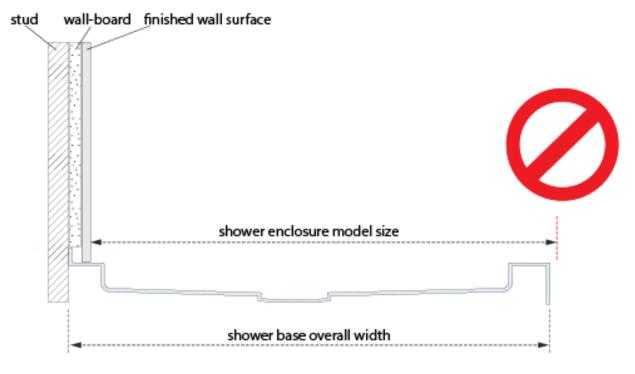




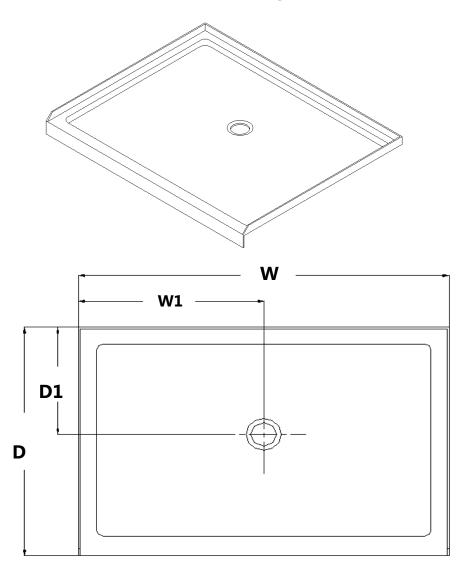


When constructing or installing a shower base, consider how the thickness of the wall treatment (wallboard, tile, etc.) will affect where the shower enclosure will sit on the threshold. Compare the overall outside dimensions of the shower enclosure model size with the finished threshold before proceeding with the installation.



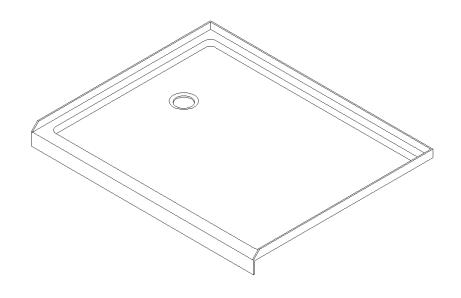


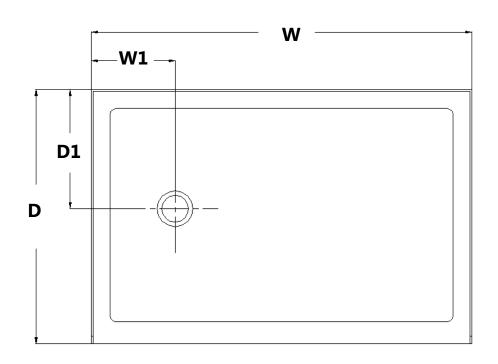
SINGLE THRESHOLD SHOWER BASE <u>Center Drain Configuration</u>



MODEL	SPECIFICATION	D (in)	W (in)	D1 (in)	W1 (in)
DLT-1132320	32"× 32"	32"	32"	15"	16"
DLT-1136360	36"× 36"	36"	36"	15"	18"
DLT-1132420	32" x 42"	32"	42"	15"	21"
DLT-1134420	34" x 42"	34"	42"	15"	21"
DLT-1136420	36" x 42"	36"	42"	15"	21"
DLT-1142420	42" x 42"	42"	42"	20"	21"
DLT-1132480	32"× 48"	32"	48"	15"	24"
DLT-1134480	34" x 48"	34"	48"	15"	24"
DLT-1136480	36"× 48"	36"	48"	15"	24"
DLT-1132540	32" x 54"	32"	54"	15"	27"
DLT-1134540	34" x 54"	34"	54"	15"	27"
DLT-1136540	36" x 54"	36"	54"	15"	27"
DLT-1130600	30"× 60"	30"	60"	15"	30"
DLT-1132600	32"× 60"	32"	60"	15"	30"
DLT-1134600	34"× 60"	34"	60"	15"	30"
DLT-1136600	36"× 60"	36"	60"	15"	30"

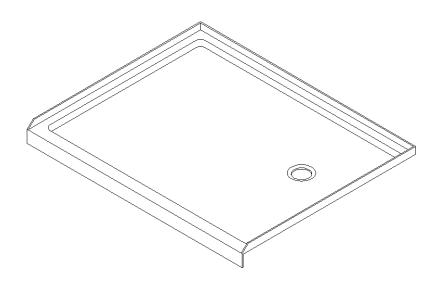
SINGLE THRESHOLD SHOWER BASE Left-Hand Drain Configuration

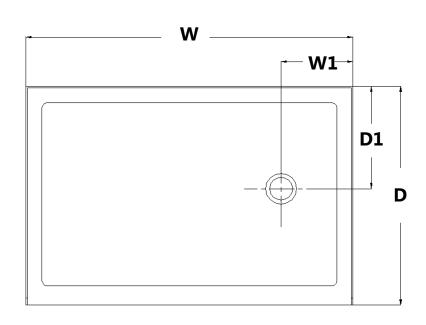




MODEL	SPECIFICATION	D (in)	W (in)	D1 (in)	W1 (in)
DLT-1130601	30"×60"	30"	60"	15"	12"
DLT-1132601	32"×60"	32"	60"	15"	12"
DLT-1134601	34"×60"	34"	60"	17"	12"
DLT-1136601	36"×60"	36"	60"	18"	12"

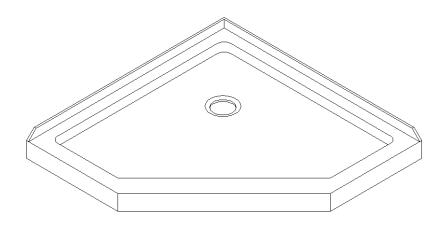
SINGLE THRESHOLD SHOWER BASE Right-Hand Drain Configuration

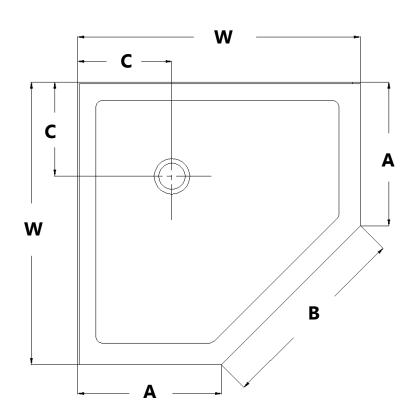




MODEL	SPECIFICATION	D (in)	W (in)	D1 (in)	W1 (in)
DLT-1130602	30"×60"	30"	60"	15"	12"
DLT-1132602	32"×60"	32"	60"	15"	12"
DLT-1134602	34"×60"	34"	60"	17"	12"
DLT-1136602	36"×60"	36"	60"	18"	12"

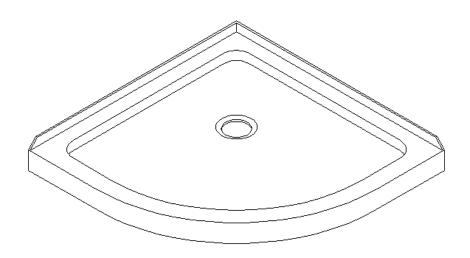
NEO ANGLE SHOWER BASE

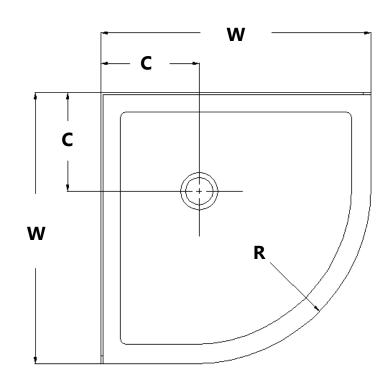




MODEL	SPECIFICATION	W (in)	A (in)	B (in)	C (in)
DLT-2036360	36"×36"	36"	18 5/16"	25"	12"
DLT-2038380	38"×38"	38"	20 5/16"	25"	12"
DLT-2040400	40"×40"	40"	22 5/16"	25"	14 3/8"
DLT-2042420	42"×42"	42"	24 5/16"	25"	14 3/8"

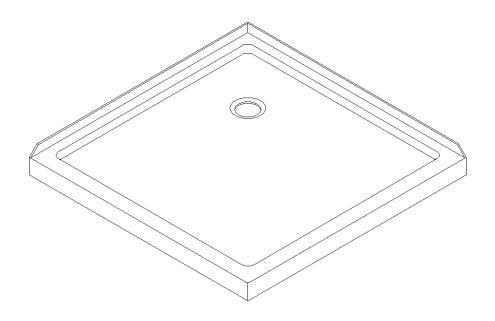
QUARTER ROUND SHOWER BASE

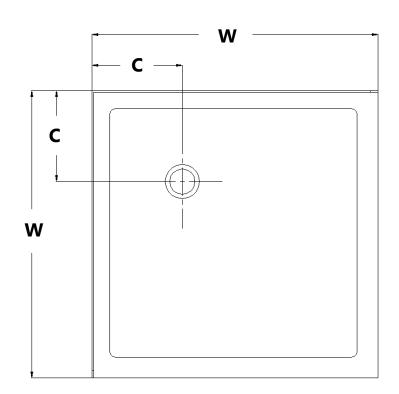




MODEL	SPECIFICATION	W (in)	C (in)	R (in)
DLT-7033330	33"×33"	33"	12"	21 5/8"
DLT-7036360	36"×36"	36"	12"	21 5/8"
DLT-7038380	38"×38"	38"	12"	21 5/8"

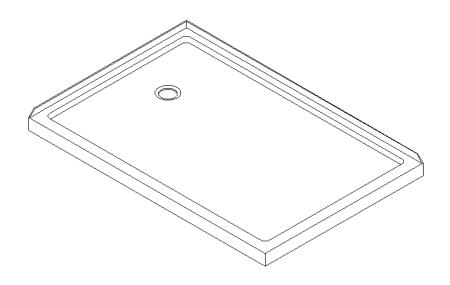
DOUBLE THRESHOLD SHOWER BASE Corner Drain Configuration

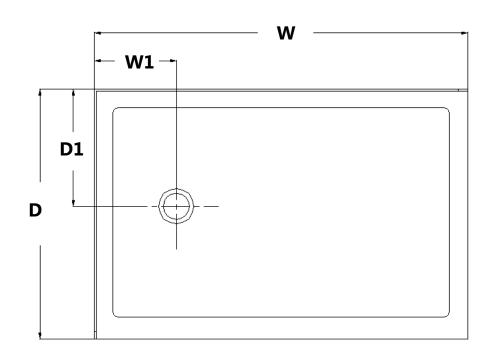




MODEL	SPECIFICATION	W (in)	C (in)
DLT-1032320	32"×32"	32"	12"
DLT-1036360	36"×36"	36"	12"
DLT-1042420	42" x 42"	42"	12"

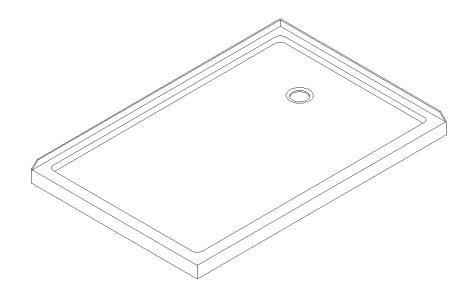
DOUBLE THRESHOLD SHOWER BASE Left-Hand Drain Configuration

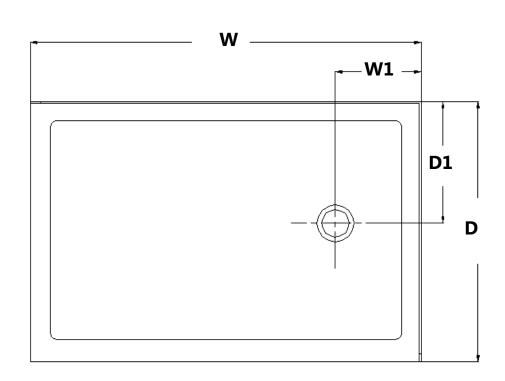




MODEL	SPECIFICATION	D (in)	W (in)	D1 (in)	W1 (in)
DLT-1034481	34"×48"	34"	48"	17"	12"
DLT-1036481	36"×48"	36"	48"	18"	12"
DLT-1036541	36"×54"	36"	54"	18"	12"
DLT-1036601	36"×60"	36"	60"	18"	12"

DOUBLE THRESHOLD SHOWER BASE Right-Hand Drain Configuration





MODEL	SPECIFICATION	D (in)	W (in)	D1 (in)	W1 (in)
DLT-1034482	34"×48"	34"	48"	17"	12"
DLT-1036482	36"×48"	36"	48"	18"	12"
DLT-1036542	36"×54"	36"	54"	18"	12"
DLT-1036602	36"×60"	36"	60"	18"	12"

Shower Base Installation - Preparation

1. Ensure that the floor and the studs are at right angles.

Provide a 5"×5" opening in the subfloor for the drain.

The 2" PVC waste pipe should extend above the surface of the sub-floor according to the drain installation instructions and the height of the Shower base.

Refer to the product drawings and tables in this installation manual for the drain location.

(Fig 1a and Fig 1b)

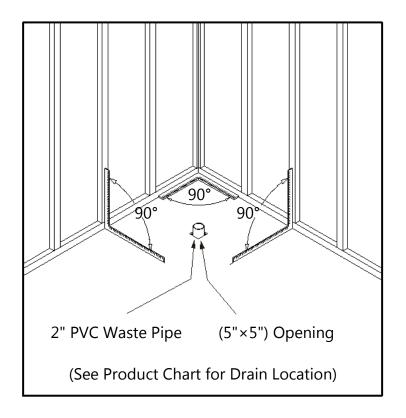


Fig 1a

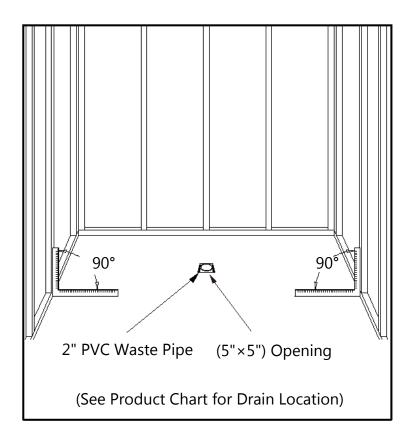


Fig 1b

Install the shower drain (NOT INCLUDED) according to the drain installation manual (supplied with the drain).

(Fig 2)

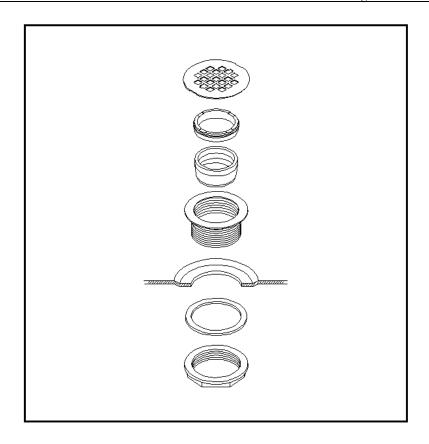
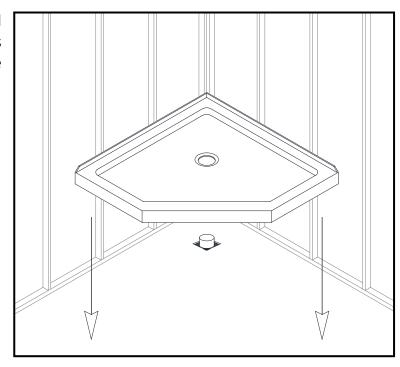


Fig 2

3. Place the tray into the designated position so that the Drain cutout drops around the Drain Pipe and butt the Shower Base up against the studs.

(Fig 3)



Lower the base over the drain pipe and set it into place against the studs.

Fig 3

4. Level the tray and place marks on the studs above the upper edge of the tile flange.

(Fig 4)

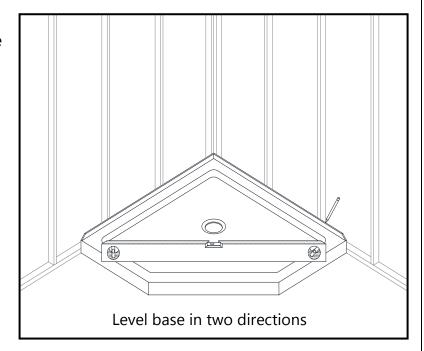


Fig 4

5. Mix the bedding material (Mortar, cement-sand mix, etc.) **Concrete or plaster is not recommended**. Apply enough bedding material to support the entire bottom of the shower base. This will add additional stability and prevent the base from shifting position.

(Fig 5)

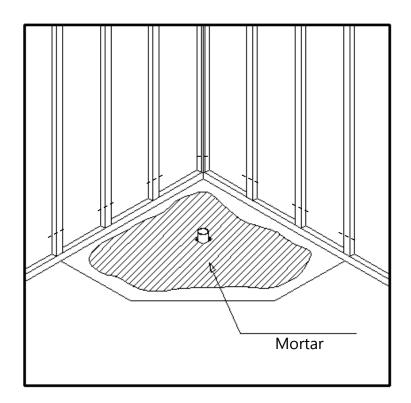
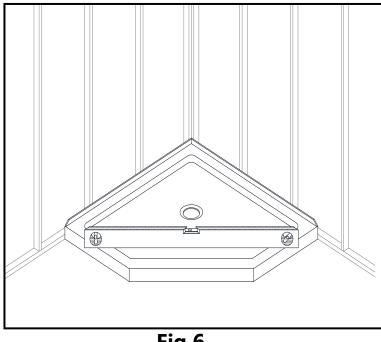


Fig 5

6. After the bedding material has been poured and *before* it sets, place the shower base into the position with the drain assembly sliding over the PVC waste pipe. It will be necessary to push the shower base until the top of the tile flange aligns with the marks drawn on the studs and the front edge is contacting the rough floor along the entire length of the shower base. Ensure that the base is level in all directions. You may need to use shims to hold the tray level until the bedding fully sets. Remove all excess mortar.



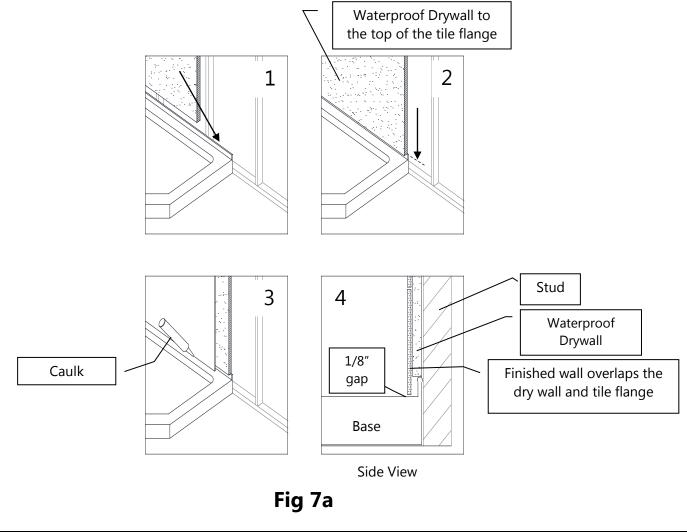
(Fig 6)

Fig 6

7. Allow the bedding material to completely harden before applying weight to the bottom of the shower base.

Install the cement board (or the wallboard) above the tile flanges and secure it to the studs. Put the tiles (or other finishing wall material) over the cement board leaving 1/8" gap between the bottom of the tile or wall kit and the shower base. Use caulk to fill the gap.

(Fig 7a and Fig 7b)



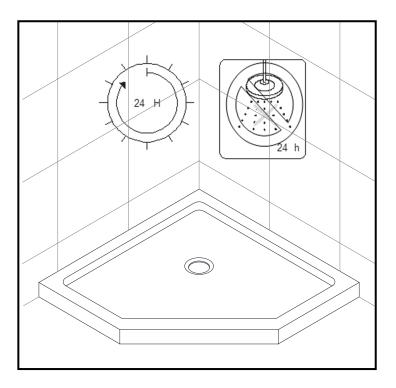


Fig 7b

Product Maintenance

BASES and BACKWALLS: To ensure long lasting life for your acrylic base and/or back walls: wipe them off after each use with a soft cloth. To clean the acrylic base or back walls use non-abrasive sprays or cream-based cleaners. Avoid the use of aerosol spray cleaners. Never use abrasive cleansers, metal brushes or scrapers that could scratch or dull the surface.

GLASS: To ensure long-lasting life for your glass shower products: wipe them off after each use with a soft cloth. Rinse and wipe off the glass using either a soft cloth or a squeegee to prevent soap buildup and water spots (Hard water can etch the surface of the glass over time if left to dry). To prevent scratching the surface: never use abrasive cleaners or cleaning products that contain scouring agents. Never use bristle brushes or abrasive sponges that may scratch the surface.

HARDWARE: To ensure a long-lasting finish: wipe off the metal parts after each use with a soft cloth. Do not use abrasive cleaners or cleaning products containing ammonia, bleach or acid. If accidentally used, rinse the surface as soon as possible to prevent damage to the finish (peeling or corrosion). After cleaning the polished finishes, rinse thoroughly and wipe dry with a soft cloth.

Clean stainless-steel surfaces at least once a week. When applying stainless steel cleaner or polish to stainless steel hardware, work with (not across) the grain. Never use an abrasive sponge or cloth, steel wool or wired brush as these may permanently scratch the surfaces.

NOTE: To maximize the life of your door, it is important to regularly inspect the glass and other hardware for misalignment, proper attachment, and/or damage. Contact DreamLine with any questions or concerns.



TEL: 866-731-2244

FAX: 866-857-3638

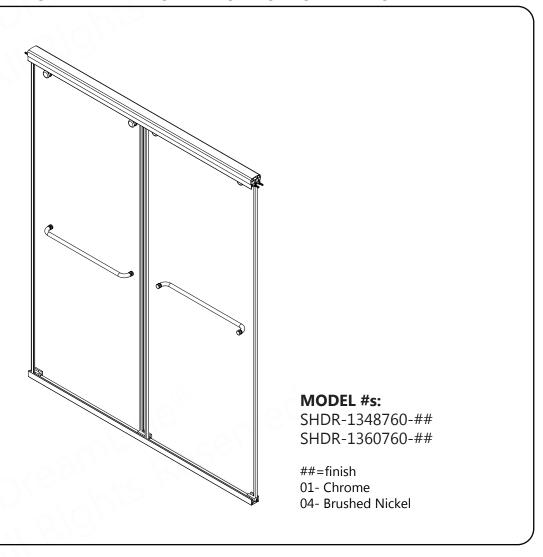
DREAMLINE.COM

For more information on <u>DreamLine® Shower Doors</u> and <u>Enclosures</u> please visit <u>DreamLine.com</u>



CHARISMA Shower Door Installation Instructions

PLEASE REVIEW THIS ENTIRE MANUAL PRIOR TO INSTALLATION



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Do Not Return Product to the Store. Contact DreamLine® with any questions



Questions?

Please Call **DreamLine** Customer Support: **1-866-731-2244** Hours of Operation M-F 8AM - 6PM EST

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Symbol Legend



TIP - for ease of installation.



CORRECT - recommended.



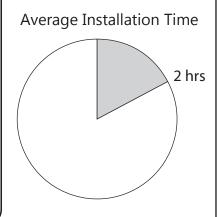
NOTE - take note of special feature; additional information.



INCORRECT - not recommended.



REQUIRED - requires special attention; signifies a warning.





IMPORTANT

- DreamLine® reserves the right to alter, modify or redesign products any time without
 prior notice for product improvement and customer experience. Please refer to the
 model's web page on **DreamLine.com** for the latest technical drawings, installation
 manuals, warranty information or additional product details.
- This product should be installed by someone familiar with the construction requirements for this type of project and the care necessary for the safe installation and operation of the product.
- The safety of any installation is the responsibility of the installer.
- Professional installation recommended. (All Models)
- Professional installation required. (Enigma Series)
- To prevent damage or serious injury, Do Not lean against the installed panel/door/glass.
- To prevent damage or serious injury. Do Not attempt to lift or move a heavy lite of glass alone. Use an assistant and/or a professional grade glass suction cup.
- The installation of some models may require drilling down into the threshold. Contact the
 manufacturer of the base, tub, or threshold material with any questions regarding the
 drilling of holes into their product.
- All drawings in this installation manual are for illustrative purposes only and are not drawn to scale

TEMPERED GLASS WARNING

- Your Shower Door Glass Could Shatter Without Warning if Improperly Installed or Mishandled
- Do Not install or operate a shower door if the glass has chipped corners, slivered edges or
 is otherwise damaged and/or has been dropped or banged into a hard surface such as
 tile, marble or glass.
- The main causes of tempered glass breakage are:
- $\circ \qquad \text{Improper handling, storage or installation} \\$
- Misuse/abuse
- o Lack of maintenance
- Failure to replace damaged glass
- $\circ \qquad \text{Improper handling during storage, unpacking and installation:} \\$
- o Corners and edges are the most susceptible area to damage on a lite of tempered glass and should be protected and handled with care during storage, unpacking, installation and operation. A concentrated point of pressure or impact with a surface harder than itself may cause the tempered glass to shatter. The tempered glass may release immediately, within several hours or even days later.
- o Incorrect installation of door hardware, rollers, hinges, channels, stopper or glass:
- Improper installation may include: loose hardware and/or lack of proper gaskets between the hardware and glass. Additionally, improper alignment of guide rails, wall profiles or other hardware during installation or operation may place stress on the glass edges and cause it to break.
- This product must be installed by a professional and experienced installer familiar with the safe handling of tempered glass.
- o Improper use of this product:
 - Aggressively opening or closing the door may cause trauma to the glass, which can lead to breakage. This may occur immediately or hours or even days later.
 - The shower door hardware and glass should be inspected periodically:
 - Instruct the homeowner how to perform a periodic inspection of the shower hardware and glass - some minor adjustments may be necessary based upon the use (or misuse) of the shower door. Ensure that the hardware remains tight and that the door alignment and operation are correct. Any adjustments should be made upon discovery to prevent damage to the product.
 - Additional considerations should be given to the installation of frameless tempered glass products in households with young children or an elderly person due to an increased chance of improper handling. In such cases, alternatives such as shower curtains or grab bars should be considered.

GENERAL PREPARATION

- After opening all boxes and packages, read this introduction carefully. Check that all the
 items are included in the package by marking off the components on the "Detailed
 Diagram of Product Components" page. Examine all boxes and packages for shipping
 damage. If the unit has been damaged, has a finishing defect, or is missing parts; please
 contact our Customer Support department within 3 business days of the delivery date.
 Please note that DreamLine® will not replace any damaged products or missing
 parts free of charge after 3 business days or if the product has been installed. Please
 contact DreamLine® if you have any questions.
- Please note that you should refer to your local building codes with questions on installation compliance standards. Building and plumbing codes may vary by location, and DreamLine® is not responsible for code compliance standards for your project and will not accept any returns.
- If this unit is going to be installed in a new construction, install all the required plumbing
 and drainage before installing the shower. Use a competent and licensed (if required
 by local code) plumber for all plumbing installation.
- Make sure that prior to beginning the installation, the surfaces are leveled and solid and
 will be able to support the total weight of the unit. Also make sure the walls are at right
 angles. Irregular installation surface level, radius corners or improper angle of side walls
 will result in serious problems for your installation. Please note that some adjustments
 and drilling will be necessary during the installation process.
- Protect all primary surfaces of the product during installation. Never set your glass down
 directly onto a tile floor. Leave corner protectors in place until it is necessary to remove
 them. Always use a piece of wood or cardboard to protect the bottom edge and corners
 of the glass prior to and during installation.
- This unit must be installed upon a finished threshold and against finished walls.
- DreamLine® shower doors are not designed to be installed into a fiberglass surround due to the radius corners and lack of a solid surface to mount the hardware.

WARNING: TO AVOID THE RISK OF DAMAGE OR INJURY:

- Follow all recommendations and requirements as shown in the installation instructions.
- Perform a thorough inspection of the glass and all parts for any damage prior to installation. Any damage to tempered glass can cause breakage.

Do Not install damaged glass!

- Do Not install or operate a shower or tub door if the glass has chipped corners, slivered
 edges or is otherwise damaged. Do Not install or operate a shower or tub door that has
 been dropped or banged into a hard surface such as tile, marble or glass.
- CAUTION: Contact with any hard surface can damage tempered glass and cause it to shatter.
- This product uses tempered glass. Glass cannot be cut after it has been tempered.
 Do Not attempt to cut tempered glass.
- DreamLine® Glass Shower doors, Tub doors, Inline panels, and Return panels can shatter
 due to improper handling or lack of maintenance. Conduct periodic inspections of glass
 and all parts for possible damage, missing or loose parts.
- Always wear proper safety equipment such as: safety goggles, work gloves and appropriate footwear during the installation process.
- WARNING. Risk of leakage and/or damage. Follow all instructions regarding the
 application of silicone sealant or caulk. Allow 24 hours for the sealant to cure before the
 initial use of the shower or tub product. Follow the silicone manufacturer's
 recommendations regarding the use of their product.
- Thoroughly read these instructions before installing or using this product.
- Leave this manual for the end-user of the product.

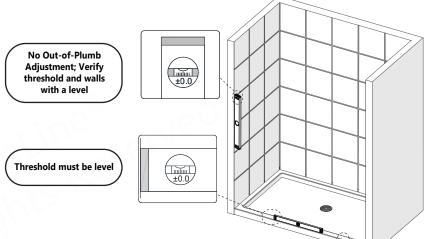


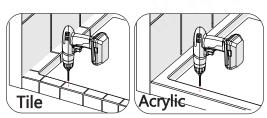
This product should be installed by someone familiar with the construction requirements for this type of project and the care necessary for the safe installation and operation of the product.



Model Specific Preparation

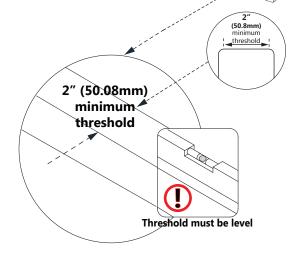








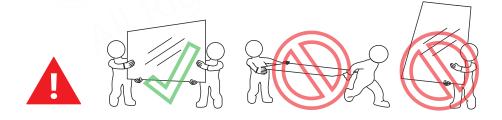
Contact the manufacturer of the base, tub or threshold material with any questions regarding the drilling of holes into their product.







DO NOT install the Towel Bars onto the Door Glass until instructed. DO NOT attempt to lift the glass with the Towel Bars. This could result in damage to the glass and/or serious personal injury. Always use an assistant or a professional-grade glass suction cup when handling heavy glass.



Professional installation recommended. Two installers required.

Tools {|**|** Tape **Phillips** Level Pencil Drill bit Drill bit Drill bit Measure Screwdriver 5/16" 1/8" 3/16" (3mm) (8mm) (5mm) Silicone Power Power Compound OR Hack Saw Mallet Drill Driver Miter Saw Painter's Tape Metal File

Measure the finished opening before proceeding with the installation to be sure that the correct model size has been ordered.

Prior to installation, cover the shower/tub drain with tape to prevent losing screws or small parts.

Verify that the correct model size has been ordered; measure the finished opening **before** proceeding with the installation.



Confirm that the finished walls are plumb and the threshold is level and pitched into the shower area.

Use a good quality waterproof, mildew-resistant 100% silicone caulk.

Cover the shower/tub drain with tape prior to installation to prevent the loss of screws or small parts.

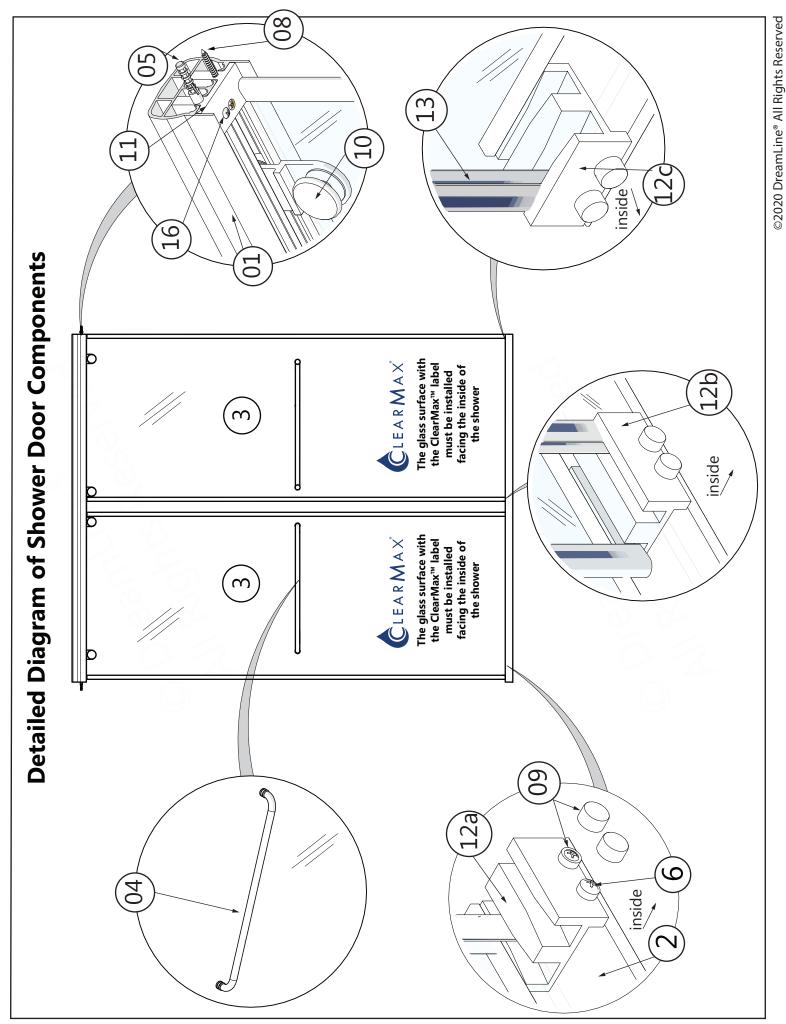
To prevent stripping the screw heads, set screw gun clutch to a low setting when installing screws and bolts.

Use a type of drill bit that is appropriate for drilling into the finished surface material.

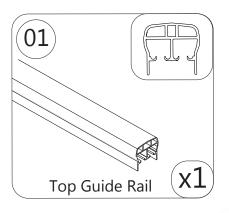


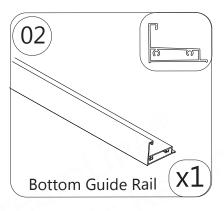
Unpack your unit carefully and inspect it. Lay it out and identify all parts using the **Detailed Diagram** on page **5**; and packing list in this manual as a reference. Before discarding the carton, check for small hardware bags that may have fallen to the bottom of the box. If any parts are damaged or missing, please contact DreamLine® for replacement. The shipping boxes may contain extra parts not used in your model configuration.

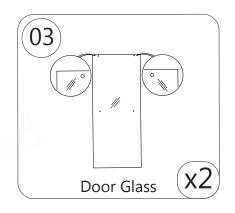
Retain these installation instructions for future reference.



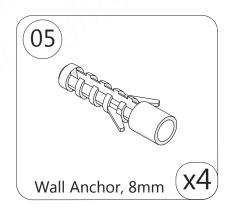
Parts List





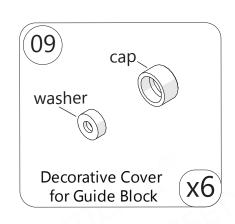


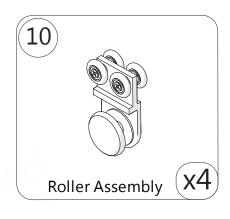


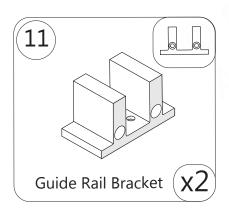


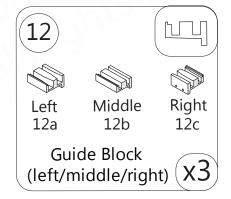


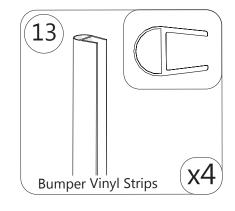




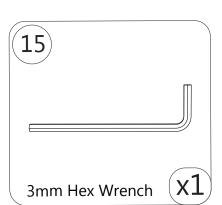




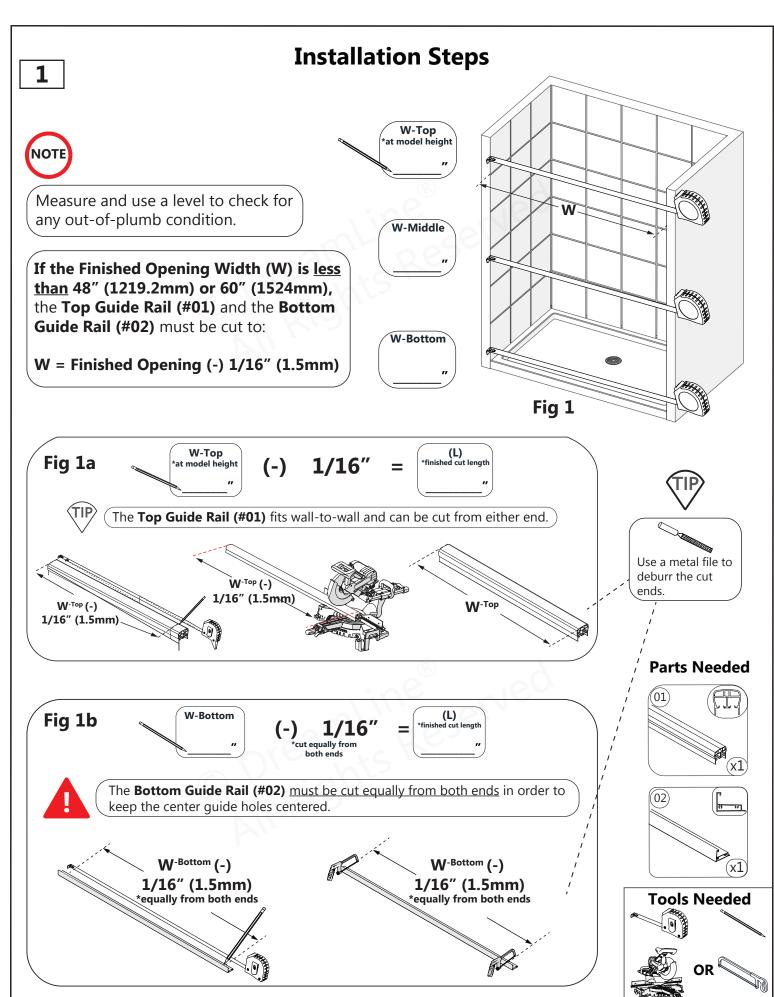




Parts List

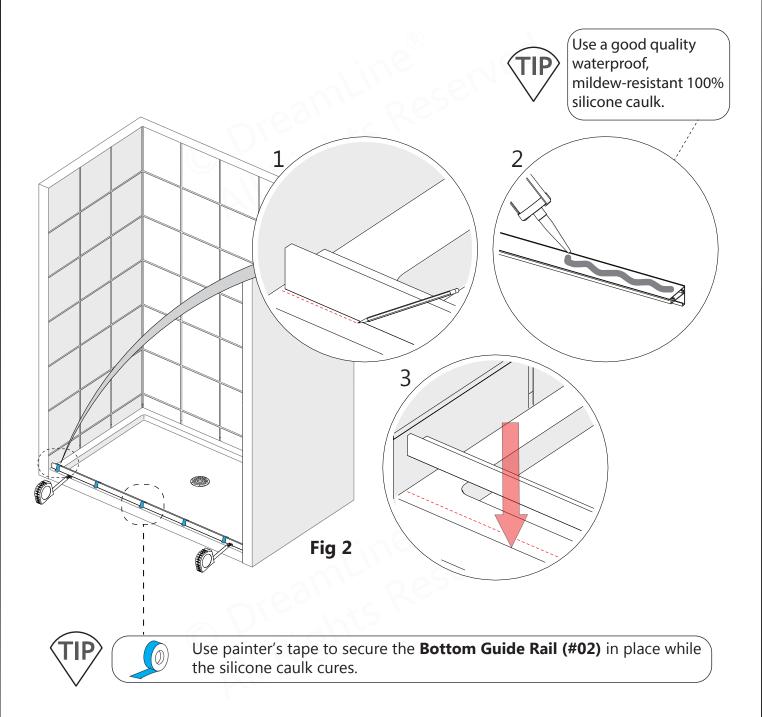




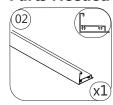




Before marking its desired position, make sure the **Bottom Guide Rail (#02)** is parallel to the front edge of the shower base or tub deck.



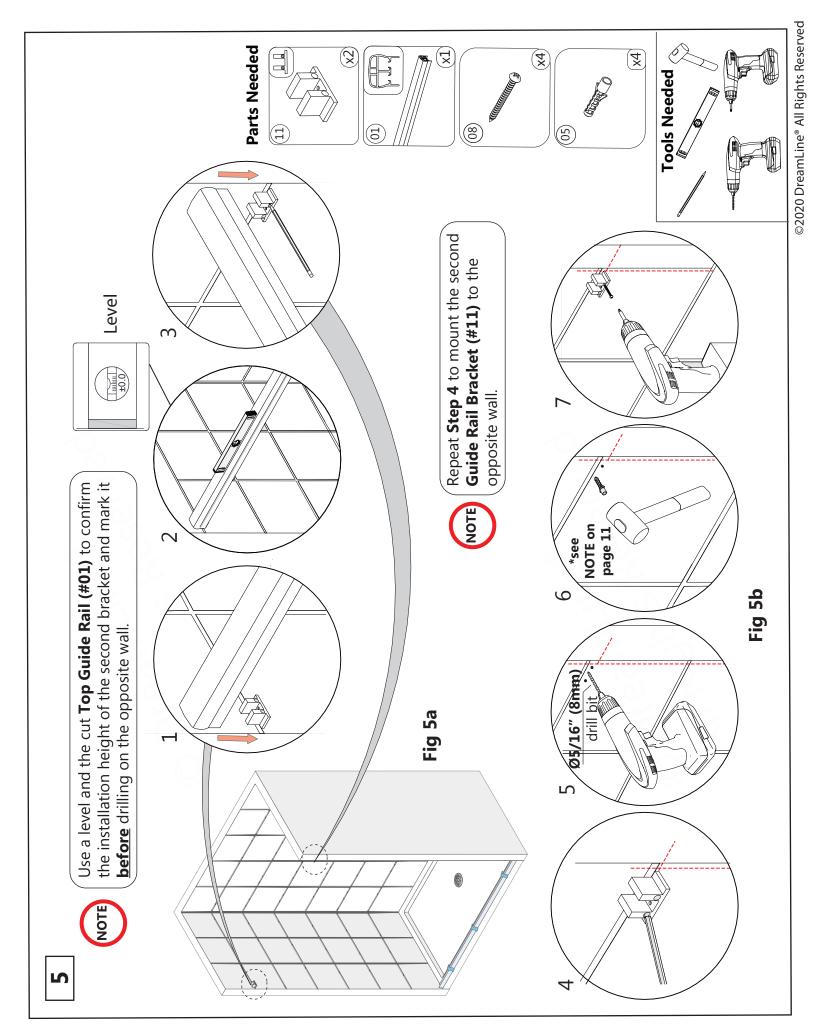
Parts Needed

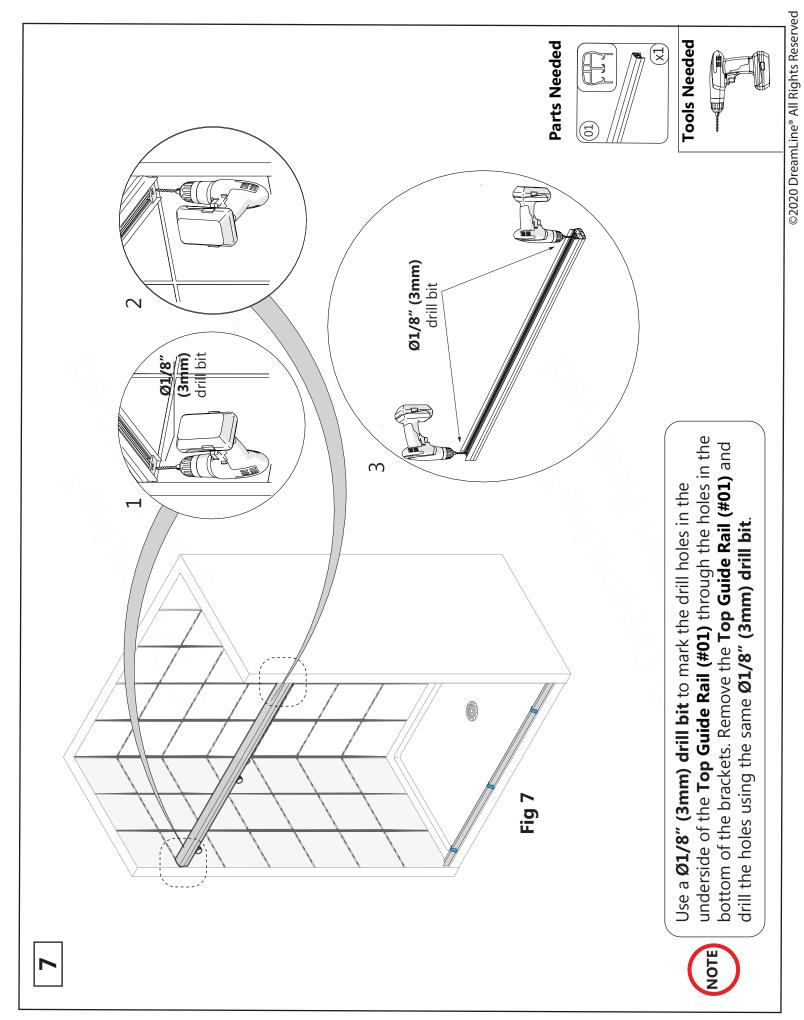


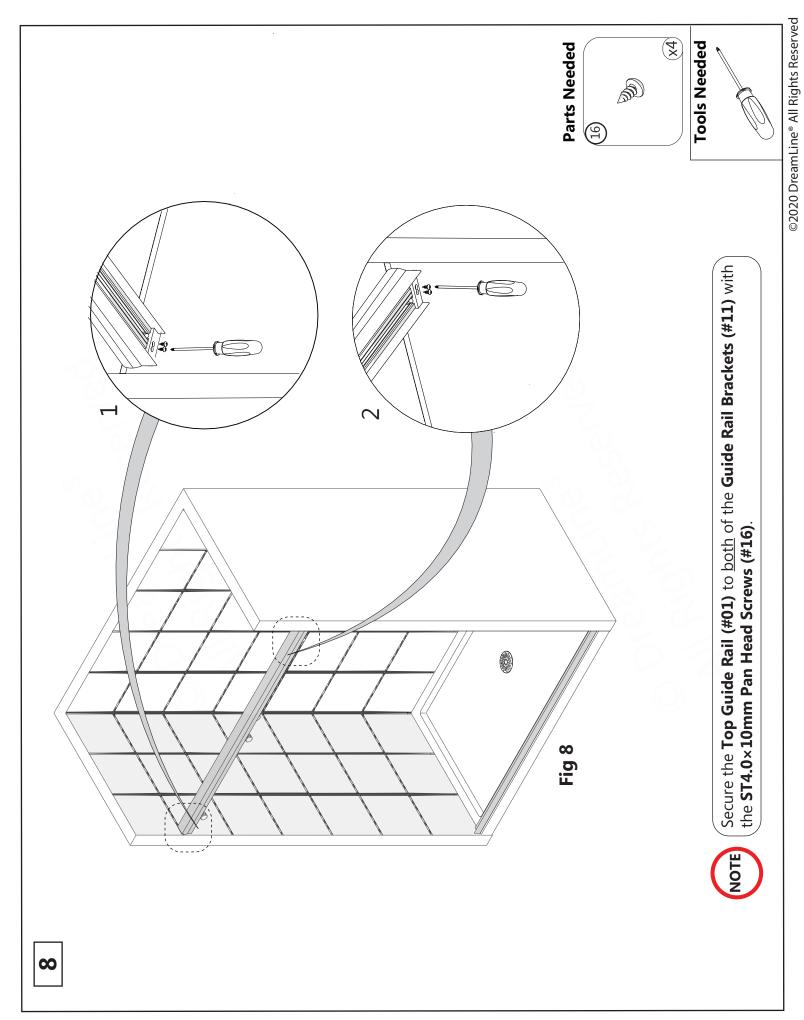




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To avoid glass-to-metal contact, use **0-5/16**" wedged shims when installing the

Door Glass (#03) onto the **Roller Assemblies (#10)!**



Secure the **Door Glass (#03)** onto the **Roller Assemblies (#10)** and fasten them with the provided bolts.

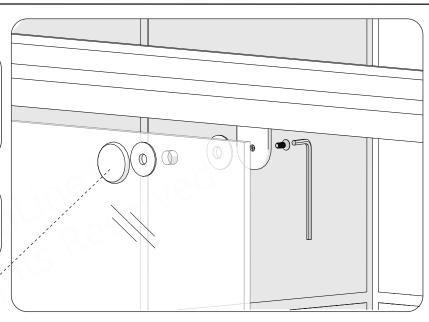


Fig 9

Fig 9a

Roller Adjustment Disk



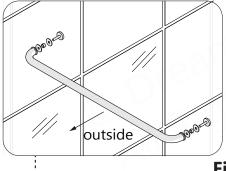


Rotating the Roller Assembly (#10) Outer Disk:

The disk bolt is positioned off-center by 1/8" to provide for some minor adjustments to the **Door Glass (#03)** to achieve a better seal with the wall.

An assistant is needed to support the weight of the glass when loosening the bolt, rotating the disk and re-tightening the bolt.

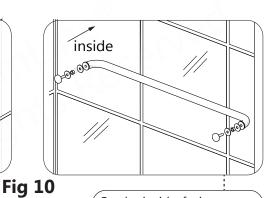




On the outside-facing

Door Glass (#03), the

Towel Bar Handle (#04) is
facing outward.

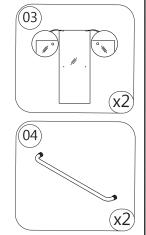


On the inside-facing

Door Glass (#03), the

Towel Bar Handle (#04) is
facing inward.

Parts Needed

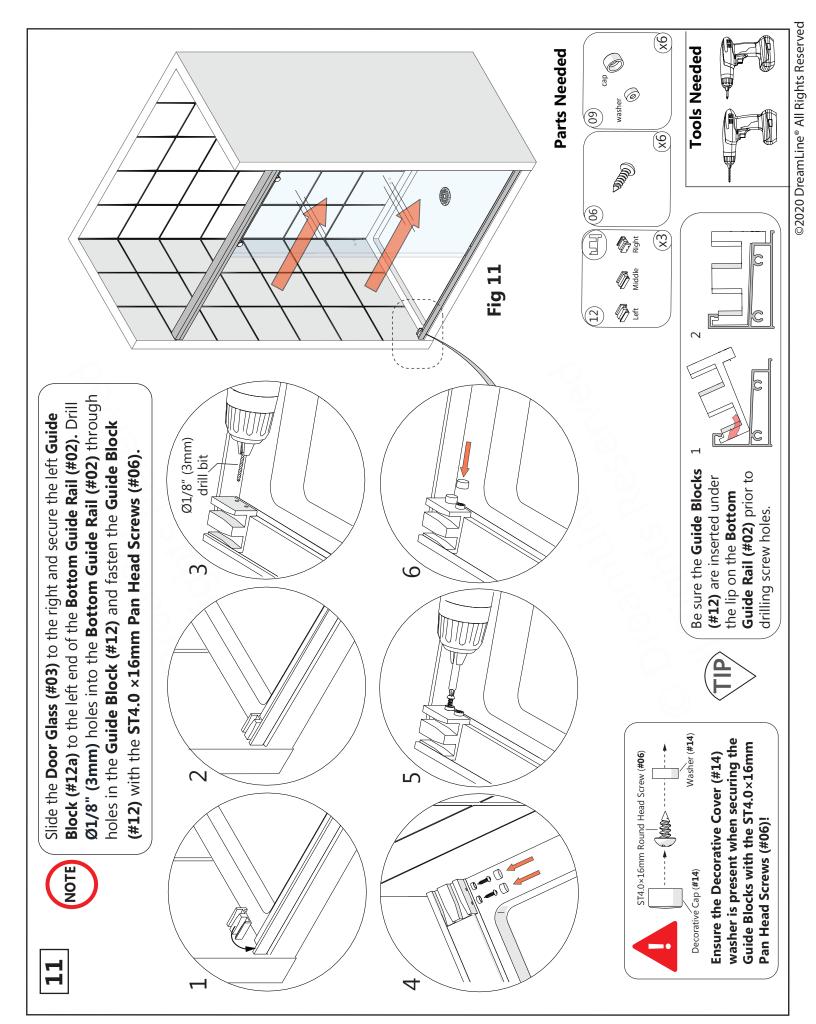






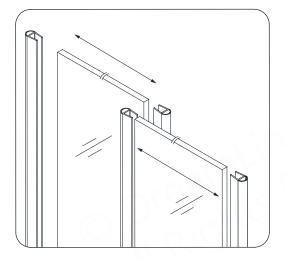
DO NOT attempt to lift the glass with the Towel Bars (#04). This could result in damage to the glass and/or serious personal injury. Always use an assistant or a professional-grade glass suction cup when handling heavy glass.





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13





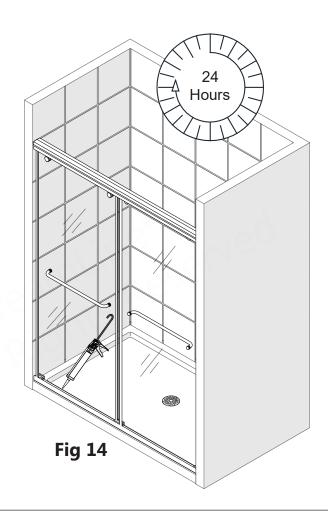
Trim the bottom of the **Bumper Vinyls (#13)** to prevent binding in the guide blocks when installing them on the vertical edges of the **Door Glass (#03)**.

Fig 13

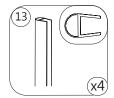
14



The surfaces need to be clean and free of debris before applying silicone.



Parts Needed



Tools Needed



Allow 24 hours for the silicone caulk to cure before using the shower.

Product Maintenance

BASES and BACKWALLS: To ensure long lasting life for your acrylic back walls: wipe them off after each use with a soft cloth. To clean the acrylic back walls use non-abrasive sprays or cream based cleaners. Avoid the use of aerosol spray cleaners. Never use abrasive cleansers, metal brushes or scrapers that could permanently scratch or dull the surface.

<u>GLASS</u>: To ensure long lasting life for your glass shower products: wipe them off after each use with a soft cloth. Rinse and wipe off the glass using either a soft cloth or a squeegee to prevent soap buildup and water spots (Hard water can etch the surface of the glass over time if left to dry). To prevent scratching the surface: never use abrasive cleaners or cleaning products that contain scouring agents. Never use bristle brushes or abrasive sponges that may scratch the surface of the glass.

HARDWARE: To ensure a long lasting finish: wipe off all metal parts after each use with a soft cloth. Do not use abrasive cleaners or cleaning products containing ammonia, bleach or acid. If accidentally used, rinse the surface as soon as possible to prevent damage to the finish (peeling or corrosion). After cleaning the polished finishes, rinse thoroughly and wipe dry with a soft cleancloth. Clean stainless steel surfaces at least once a week. When applying stainless steel cleaner or polish to stainless steel hardware, work with the grain (not across the grain). Never use an abrasive sponge or cloth, steel wool or wired brush as these may permanently scratch the surfaces.



To maximize the life of your door, it is important to regularly inspect the glass and other hardware for misalignment, proper attachment, and/or damage. Contact DreamLine® with any questions or concerns.

CHARISMA Maintenance Checklist

□ Bottom Guide Rail secured and tight to the threshold
☐ Guide Blocks (left, middle, right) secured to the Bottom Guide Rail
☐ Guide Rail Brackets level and secured to the Top Guide Rail and wall
□ Top Guide Rail level and parallel to the Bottom Guide Rail
□ During operation, the Door Glass passes through the (middle) Guide Block and creates a seal
with the Bulb Vinyl Inserts and Wall Profiles
□ Roller Assembly bolts tight and adjusted so the Door Glass creates a seal with the Bulb Vinyl
Inserts and Wall Profiles
□ Towel Bar Handles bolts tight and vinyls are present to avoid glass-to-metal contact
□ Decorative covers are present and covering all screws securing the Guide Block(s)
☐ Inspect the edges of the Door Glass for concealed damage
□ Damaged glass must be replaced!
□ Replace damaged or missing Bulb Vinyl Inserts
☐ Inspect and replace silicone as necessary to prevent water leakage

Troubleshooting

Problem/Symptom	Suggested Solution	Page(s)
	Check all shipping/packaging material for missing parts/components.	
Missing Parts	•If not found, contact DreamLine Customer Support [1-866-731-2244] to order factory	
	part replacement.	
Top Guide Rail (#01) and/or	•If either the Top Guide Rail (#01) and Bottom Guide Rail (#02) is cut too short during	
Bottom Guide Rail (#02) was cut	installation, contact DreamLine® Customer Support [1-866-731-2244] to order factory	8
too short.	part replacement.	
Door Class (#03) doos not sool well	•Shim the Door Glass (#03) and adjust the Roller Assemblies (#10) to achieve a better	
Door Glass (#03) does not seal well	seal with the walls.	16
against one or both wall during	•Confirm with a level that the Top Guide Rail (#01) and Bottom Guide Rail (#02) are	10
operation.	installed level and parallel to one another.	
	•Confirm the Bottom Guide Rail (#02) has been tightly secured to the threshold with	
	silicone caulk.	
Water Leakage: beneath the Bottom	•Confirm the entire unit has been properly sealed with a waterproof, mildew-resistant	9,19
Guide Rail (#02)	100% silicone caulk; allow at least 24 hours for the silicone to cure and set before using	9,19
	the shower unit.	
	•Direct the shower head/water flow away from the area.	
Towel Bar(s) (#04) are loose.	Verify that the vinyl gaskets and screws are in place and tightly secured.	16



Prior to contacting DreamLine® Customer Service, please have the following information readily available:

- Purchase Order Information
 - Name, PO Number, Dealer/Vendor Name, etc.
- SKU/Model Number (see Pages 22-23)
- Factory Part Information (see Pages 22-23)

Factory Parts Information

	CHARISMA 48 x76 {SHDR-1348760-##}	FACTORY PARTS INFORMATION	
ITEM #	FACTORY PART NUMBER	ITEM DESCRIPTION	ΔŢ
01	041140 1 1-1219 / 041140 4 1-1219	Top Guide Rail	1 pc
02	041120 1 1-1219 / 041120 4 1-1219	Bottom Guide Rail	1 pc
03	010220003	Door Glass	2 pcs
04	0722 1 058 / 0722 4 058	Towel Bar Handle Assembly for 8mm (5/16 in) Glass	2 pcs
02	07552148	Wall Anchor 8mm (5/16in)	4 pcs
90	091102	ST4.0 x 16mm Pan Head Screw	e pcs
80	092108	ST4.0 x 40mm Pan Head Screw	4 pcs
60	0755 1 011 / 0755 4 011	Decorative Cover for Guide Blocks	e pcs
10	0732 1 001 / 0732 4 001	Roller Assembly	4 pcs
11	0701 1 045 / 0701 4 045	Guide Rail Bracket	2 pcs
12a	07550003	Bottom Guide Block (Left) for 8mm (5/16in) Glass	1 pc
12b	07550002	Bottom Guide Block (Middle) for 8mm (5/16in) Glass	1 pc
12c	07550001	Bottom Guide Block (Right) for 8mm (5/16in) Glass	1 pc
13	063007080-1848	Bumper Vinyl Strips	4 pcs
16	091101	ST4.0 x 10mm Pan Head Screw	4 pcs
			P

BOLD digit indicates finish color:

1 = Chrome

4 = Brushed Nickel

Contact Support@DreamLine.com for Part replacement, installation assistance or additional information. Complete Warranty information is available on DreamLine.com.

Factory Parts Information

ל	(## 0920921 BUILD 35.09 AMSTAVE	NOTE A MACHINE CHICAGO	
בֿי י	CHARISINIA OUX/0 {SHDR-1500/00-##}	FACTORY PARTS INFORMATION	
ITEM #	FACTORY PART NUMBER	ITEM DESCRIPTION	QTY
01	041140 1 1-1524 / 041140 4 1-1524	Top Guide Rail	1 pc
02	041120 1 1-1524 / 041120 4 1-1524	Bottom Guide Rail	1 pc
03	010220004	Door Glass	2 pcs
04	0723 1 012 / 0723 4 012	Towel Bar Handle Assembly for 8mm (5/16 in) Glass	2 pcs
02	07552148	Wall Anchor 8mm (5/16in)	4 pcs
90	091102	ST4.0 x 16mm Pan Head Screw	e bcs
80	091107	ST4.0 x 40mm Pan Head Screw	4 pcs
60	0755 1 011 / 0755 4 011	Decorative Cover for Guide Blocks	e bcs
10	0732 1 001 / 0732 4 001	Roller Assembly	4 pcs
11	0701 1 045 / 0701 4 045	Guide Rail Bracket	2 pcs
12a	07550003	Bottom Guide Block (Left) for 8mm (5/16in) Glass	1 pc
12b	07550002	Bottom Guide Block (Middle) for 8mm (5/16in) Glass	1 pc
12c	07550001	Bottom Guide Block (Right) for 8mm (5/16in) Glass	1 pc
13	063007080-1848	Bumper Vinyl Strips	4 pcs
16	091101	ST4.0 x 10mm Pan Head Screw	4 pcs
			Ì

BOLD digit indicates finish color: 1 = Chrome

4 = Brushed Nickel

Contact Support@DreamLine.com for Part replacement, installation assistance or additional information. Complete Warranty information is available on DreamLine.com.



TEL: 866-731-2244 FAX: 866-857-3638 DREAMLINE.COM



For more information on DreamLine® Shower Doors and Enclosures please visit **DreamLine.com**