

Commercial Lighting Warranty Statement

* "Lecoht" is a lighting brand in the USA

Dear Customer:

Thank you for choosing Lecoht products and services! For Lecoht commercial lighting products, we will provide you with the following guarantee and warranty services.

1.0 Guarantee

If the product fails due to a defect in material, workmanship, or manufacturing problems within [1] year from the date of purchase, Lecoht will repair, exchange, or replace it, etc. after service. We will not charge you any additional charge for warranty services except where stated in advance.

2.0 Replacement & Return

Unless otherwise instructed by Lecoht Lighting, you must return all products (*Including but not limited to all accessories, packaging materials, promotional items, etc.) for replacement or return.

3.0 Use of Personal Information

While you apply for warranty service by this document, Lecoht will store, use and process the warranty issues and contact information you provide, including name, telephone number, address, and email address. Lecoht will use this information to provide the services specified in the document. We may contact you to conduct a satisfaction survey or notify you of product recalls or safety issues.

4.0 Product Warranty And Service Support Information

When needing the product service hotline, you can contact our customer service department in our online shop, or contact technical support at: monica@wayspride.com.

5.0 International Warranty Service

The following conditions do not apply to the IWS in this document:

- ① Products or parts exceed the corresponding warranty period.
- ② Failure or damage caused by improper use or maintenance.
- ③ Damage caused by an act of nature.

*If you have any questions, please contact Lecoht's sales or technical team staff. We will process your email immediately. (Due to the China and USA time difference, the reply time may have a one-day delay).

Thank you for choosing Lecoht!