

# FUNKOL Store Warranty Instructions

## 1. **Warranty Coverage**

This warranty statement applies to all products sold in our store. The warranty covers free repair, replacement parts or replacement products due to product quality issues. The warranty does not cover damage caused by human damage, natural disasters, misuse or other abnormal use.

## 2. **Warranty Period**

**Kitchen Appliances:** Please refer to the product manual or bill of sale for the specific warranty period.

**Kitchen Furniture:** 3 months warranty from date of purchase.

**Bathroom Products:** 3 months warranty from date of purchase.

## 3. **Warranty Service**

If there is a quality problem with the product during the warranty period, please contact our customer service department with proof of purchase (invoice or receipt) and a detailed description of the product problem.

## 4. **Warranty Disclaimer**

The following are not covered under warranty:

Products that are out of warranty.

Damage caused by unauthorized repair, modification or disassembly.

Damage caused by abnormal use, misuse, negligence, accident (e.g., dropping, crushing, etc.) or force majeure (e.g., fire, flood, earthquake, etc.).

Normal wear and tear and aging.

## **5. Out-of-warranty services**

If the product is out of warranty, we still provide repair service for a fee.

Please contact our customer service department for specific rates.

## **6. Customer Service Contacts**

**Tel:** 18665921539

**E-mail:** [FUNKOLHDone@outlook.com](mailto:FUNKOLHDone@outlook.com)

**Time of Business:** Monday - Friday 9:00 - 18:00

Thank you for choosing our products! We will be happy to provide you with the best quality service.