

WARRANTY INFORMATION

COMMERCIAL ROOFING SYSTEMS



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OVERVIEW AND FEE SCHEDULE

ASPHALTIC MEMBRANE WARRANTY

WARRANTY OVERVIEW

CertainTeed offers standard asphaltic membrane roof system warranty durations up to 25 years. Additionally, Star Contractors can increase warranty durations by 25% by engaging in an Integrity Maintenance Coverage agreement with their client. CertainTeed offers three warranty options: Asphaltic Membrane Limited Warranty on Materials, Integrity Roof System® Limited Warranty and Integrity Roof System® No Dollar Limit (NDL) Limited Warranty.

WARRANTY DURATIONS & SYSTEM SPECIFICATIONS

CertainTeed Integrity Roof System warranty durations are based on a combination of system specification and product selection. For example, CertainTeed Specification APP-C-2-T lists multiple base sheet and cap sheet options. Per the specification, all base sheets are fully adhered, either in hot asphalt, torch-welded or self-adhered. Per the APP Warranty Duration Matrix, a pairing of All Weather/Empire Base Sheet with Flintlastic GTA carries a 12-year warranty duration. However, a pairing of Black Diamond Base Sheet with Flintlastic GTA carries a 15-year warranty duration. Both of these configurations are options within APP-C-2-T. Further, the addition of two layers of FlintBoard roof insulation or CertainTeed approved cover board (second layer adhered) to a Black Diamond Base Sheet – Flintlastic GTA roof system increases the warranty duration to 20 years and would now be CertainTeed Specification APP-I-2-T. It's important to understand that each CertainTeed Specification allows for various base, ply and cap sheet configurations and, as such, warranty durations associated with an individual specification will vary.

Asphaltic Membrane Product and System Warranties

	Asphaltic Membrane Limited Warranty on Materials	Integrity Roof System Limited Warranty	Integrity Roof System NDL Limited Warranty
Contractor Requirements	--		Gold Star Liquid-Applied Commercial Roofing Contractor, Gold Star Modified Bitumen Commercial Roofing Contractor and Silver Star Modified Bitumen Commercial Roofing Contractor
Coverage	Warranty covers manufacturing defects in specified CertainTeed asphaltic membranes	Warranty covers leaks caused by manufacturing defects in CertainTeed products	Warranty covers leaks caused by manufacturing defects in CertainTeed products and/or approved partner-brands and/or workmanship
Obtain	www.ctndl.com/sf/warranty.asp		Application submitted through ctndl.com

Complementary and Accessory Stand-alone Warranties

	Enhanced Wind Warranty Endorsement	FlintBoard® Limited Warranty	SmartFlash® ONE Limited Warranty	FlintSeal Plastic Cement Limited Warranty
Contractor Requirements	Gold Star Liquid-Applied Commercial Roofing Contractor, Gold Star Modified Bitumen Commercial Roofing Contractor and Silver Star Modified Bitumen Commercial Roofing Contractor	--	--	--
Coverage	Warranty covers roof system detachment in accordance with primary CertainTeed Warranty	Warranty covers thermal insulation R-value in FlintBoard products	Warranty covers leaks caused by manufacturing defects in CertainTeed products only	Warranty covers manufacturing defects in FlintSeal
Obtain	Apply through Commercial Roofing Tech Services	www.ctndl.com/sf/warranty.asp		

OVERVIEW AND FEE SCHEDULE

ASPHALTIC MEMBRANE WARRANTY



LIMITED MATERIAL AND INTEGRITY ROOF SYSTEM WARRANTIES

There are no fees associated with an Asphaltic Membrane Limited Warranty on Materials or an Integrity Roof System Limited Warranty.

INTEGRITY ROOF SYSTEM NDL LIMITED WARRANTY

Subject to CertainTeed published requirements, an Integrity Roof System NDL Limited Warranty is available to CertainTeed approved contractors based on the schedule below. NDL Warranties are fully transferrable and subject to a \$500* warranty transfer fee (subject to change at any time) and inspection.

Built-Up Roofing (Non-Modified) Specifications		Modified Bitumen Roofing Specifications	
Warranty Duration	Warranty Fee*	Warranty Duration	Warranty Fee*
10 Years	\$6.00 per square (\$600 minimum)	10 and 12 Years	\$4.00 per square (\$400 minimum)
15 Years	\$10.00 per square (\$1,000 minimum)	15 Years	\$7.50 per square (\$750 minimum)
20 Years	\$15.00 per square (\$1,500 minimum)	20 Years	\$12.50 per square (\$1,250 minimum)
		25 Years**	\$15.00 per square (\$1,500 minimum)

**Subject to change at any time.*

***Subject to additional requirements. Contact Tech Services at 1-800-396-8134 x2.*

WIND WARRANTY FEE SCHEDULE

Wind endorsement fee schedule for NDL Warranties, minimum 100 sq. If Professional Engineering Stamp is required, there is an additional \$1,000 fee. Contact Tech Services at 1-800-396-8134 Ext. 2.

55 – 80 mph	\$1.00 per square
81 – 90 mph	\$2.00 per square
91 – 100 mph	\$4.00 per square
101 – 110 mph	\$8.00 per square
111 – 120 mph	\$10.00 per square
121 – 135 mph	\$15.00 per square

ACCESSORY STAND-ALONE WARRANTIES

There are no fees associated with a FlintBoard, FlintSeal or SmartFlash ONE stand-alone warranty.

SMARTCOAT™ WARRANTY OVERVIEW AND FEE SCHEDULE



SMARTCOAT LIMITED WARRANTY OVERVIEW

CertainTeed LLC (CertainTeed) offers a SMARTCOAT 420 Fibered Aluminum Coating Limited Warranty with a five year warranty duration. Additionally, CertainTeed offers SMARTCOAT Limited Warranty durations up to 20-years as outlined in the table below, associated with SMARTCOAT 400 series acrylic and silicone solutions:

	SMARTCOAT Limited Warranty on Materials	SMARTCOAT No Dollar Limit (NDL) Limited Warranty	CertainTeed Integrity Roof System Limited Warranty, SMARTCOAT Extension	CertainTeed Integrity Roof System NDL Limited Warranty, SMARTCOAT Extension
Obtain	https://www.ctndl.com/sf/warranty.asp	Customized warranty provided to contractor	Customized warranty provided to contractor	Customized warranty provided to contractor
Coverage	Warranty covers manufacturing defects in SMARTCOAT products only.	Warranty covers leaks caused by manufacturing defects in SMARTCOAT products and/or workmanship.	Warranty covers leaks caused by manufacturing defects in a preexisting CertainTeed low-slope, asphaltic roof system and SMARTCOAT products. Duration extensions of in-service roofs are applied to the date upon which the SMARTCOAT extension is granted, not the original warranty date. A 5-year duration extension is offered for new CertainTeed low-slope asphaltic roofs coated with SMARTCOAT at the time of installation.	Warranty covers leaks caused by manufacturing defects in a preexisting CertainTeed low-slope, asphaltic roof system and SMARTCOAT products and/or workmanship. Duration extensions of in-service roofs are applied to the date upon which the SMARTCOAT extension is granted, not the original warranty date. A 5-year duration extension is offered for new CertainTeed low-slope asphaltic roofs coated with SMARTCOAT at the time of installation.
Prorated Coverage	Yes	No	Yes	No
Warranty Fee	None	Yes, see table.	None	Yes, see table.
Contractor Requirement	None	SMARTCOAT Approved Applicator	None	SMARTCOAT Approved Applicator
Application Required	Registration Only: www.ctndl.com/sf/warranty.asp	Yes	Yes	Yes

SMARTCOAT NDL LIMITED WARRANTY & NDL EXTENSION FEES

Warranty Duration	Warranty Fee (per square)			
	Acrylic	Minimum Fee	Silicone	Minimum Fee
5-years	\$5.00	\$500	\$8.00	\$800
10-years	\$7.00	\$700	\$10.00	\$1,000
15-years	\$9.00	\$900	\$12.00	\$1,200
20-years	\$11.00	\$1,100	\$15.00	\$1,500

NOTE: SMARTCOAT (NDL) Extension fees are determined based on the number of total years being extended to the original warranty expiration date, rounded up. For example, if the Total Warranty Duration has been extended by 8 years, the 10-year fee would apply.

SMARTCOAT™ WARRANTY OVERVIEW AND FEE SCHEDULE

WARRANTY DURATIONS & SPECIFICATIONS

NOTE: Existing CertainTeed low-slope asphaltic roof systems that qualify for a SMARTCOAT restoration are issued CertainTeed Asphaltic Membrane (NDL) Limited Warranty, SMARTCOAT Extensions. SMARTCOAT roof restorations applied to preexisting non-CertainTeed roof systems are limited to SMARTCOAT Limited (NDL) Warranties.

SPECIFICATION NOMENCLATURE

Coating Chemistry Abbreviation - First Letter of Substrate - # of Reinforcement Layers in Field - Gallons per Square

	SMARTCOAT Limited Warranty on Materials and SMARTCOAT NDL Limited Warranty			Integrity Roof System (NDL) Limited Warranty, SMARTCOAT Extension*			
Silicone Warranty Durations							
SUBSTRATE	10-Years	15-Years	20-Years	5-Years (New Roofs)	10-Years	15-Years	20-Years
Asphaltic-Modified Asphalt/Built-Up Roofing (BUR)	SIL-A-0-1.5	SIL-A-0-2	SIL-A-0-2.5	SIL-A-0-1.5	SIL-A-0-1.5	SIL-A-0-2	SIL-A-0-2.5
Concrete	SIL-C-0-1.5	SIL-C-0-2	SIL-C-0-2.5	--	--	--	--
Metal	SIL-M-0-1.5	SIL-M-0-2	SIL-M-0-2.5	--	--	--	--
Single-Ply: TPO, PVC, EPDM	SIL-S-0-1.5	SIL-S-0-2	SIL-S-0-2.5	--	--	--	--

Acrylic Warranty Durations							
SUBSTRATE	10-Years**	15-Years*	20-Years*	5-Years (New Roofs)	10-Years**	15-Years*	20-Years*
Asphaltic-Modified Asphalt/Built-Up Roofing (BUR)	ACR-A-0-3, ACR-A-1-6, ACR-A(E)-1-3	ACR-A-0-4, ACR-A-1-7, ACR-A(E)-2-4	ACR-A-2-8, ACR-A(E)-2-5	ACR-A-0-3	ACR-A-0-3, ACR-A-1-6, ACR-A(E)-2-4	ACR-A-0-4, ACR-A-1-7, ACR-A(E)-2-4	ACR-A-2-8, ACR-A(E)-2-5
Concrete	ACR-C-1-4	ACR-C-1-4.5	ACR-C-1-5.5	--	--	--	--
Metal	ACR-M-0-3	ACR-M-0-4	ACR-M-0-5	--	--	--	--
Single-Ply: TPO, PVC, EPDM	ACR-S-1-4	ACR-S-1-4.5	ACR-S-1-5.5	--	--	--	--

*Only applicable to systems applied with SMARTCOAT 400 High Performance Acrylic Coating

**SMARTCOAT NDL Limited Warranty or Asphaltic Membrane NDL Limited Warranty, SMARTCOAT Extension only applicable to systems applied with SMARTCOAT 400 High Performance Acrylic Coating

-- = Not Applicable

CertainTeed Asphaltic Membrane (NDL) Limited Warranty SMARTCOAT Extension Examples

With the exception of brand new roofs, extensions are applied to the date upon which the extension is granted, not to the original warranty expiration date:

	CertainTeed Asphaltic Membrane Limited Warranty Duration	# of Years of Warranty Used (Age of Roof)	Approved SMARTCOAT Extension Duration	Total Warranty Coverage with Extension/Added Years
Scenario 1 – New Roof	12 Years	0 Years	5 Years	17 Years (12+5), 5 Additional Years to Original Warranty Duration
Scenario 2 – New Roof	25 Years	0 Years	5 Years	30 Years (25+5), 5 Additional Years to Original Warranty Duration
Scenario 3 – Roof In-Service	12 Years	5 Years	10 Years	15 Years (5+10), 3 Additional Years to the Original Warranty Duration
Scenario 4 – Roof In-Service	20 Years	15 Years	20 Years	35 Years (15+20), 15 Additional Years to the Original Warranty Duration

SMARTCOAT™ WARRANTY OVERVIEW AND FEE SCHEDULE

SMARTCOAT LIMITED WARRANTY PROTOCOL

-- = Not Applicable

	SMARTCOAT Limited Warranty on Materials	SMARTCOAT NDL Limited Warranty	CertainTeed Integrity Roof System Limited Warranty, SMARTCOAT Extension	CertainTeed Integrity Roof System NDL Limited Warranty, SMARTCOAT Extension
Prior to Work Commencing:				
Submit SMARTCOAT Limited Warranty Registration	Required Register at www.ctndl.com/sf/warranty.asp	--	--	--
Secure Liquid Applied Roofing Master Craftsman Credential (contact your local rep for credential details) ³	--	Required	--	Required
Submit SMARTCOAT Limited Warranty Application including;	--	Required	Required	Required
6 pre-work photos of field, areas in need of repair, and any unusual flashing details plus;	--	Required	Required ¹	Required ¹
Submit SMARTCOAT Adhesion Test form;	--	Required ²	At CertainTeed's Discretion ²	Required ²
At CertainTeed's discretion a core sample may be required	--	Pending Application Review	Pending Application Review	Pending Application Review
Infrared or Nuclear Moisture Scan	--	Required	Required ¹	Required ¹
Submit receipts for all purchased CertainTeed asphaltic membranes of existing roof.	--	--	Required	--
Submit existing CertainTeed Asphaltic Membrane Limited Warranty on Systems or Integrity Roof System Limited Warranty documentation	--	--	Required	--
During Work:				
Save all receipts for products purchased;	Recommended	Required	Required	Required
Document work-in-progress including: – Two (2) photos (min) of field indicating surface was properly cleaned and prepared – Two (2) photos (min) of each stage of work as specified (seams, fasteners, primer, each coating layer, reinforcement, etc)	Recommended	Required	Required	Required
Upon Completion of Work:				
Submit receipts of SMARTCOAT products purchased	Submission not required; CertainTeed recommends contractor/building owner maintains records to support in the event of a claim.	Required	Required	Required
Submit all notes and work-in-progress photos		Required	Required	Required
Submit six (6) photos of completed project taken from the same vantage point as pre-work photos		Required	Required	Required
A CertainTeed representative must inspect the completed project.		At CertainTeed's Discretion	Required	At CertainTeed's Discretion

Contractors shall submit all forms and photographs to rpg@saint-gobain.com

1- Not applicable to Extensions on new CertainTeed roofs.

2- Not required for granulated asphaltic roof surfaces where roof is sound and granules are intact.

3- Take a test online at <https://certainteed.com/low-slope-test>

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ASPHALTIC MEMBRANE LIMITED WARRANTY ON MATERIALS

Owner:
Owner Address:
Owner Phone:
Description of Building Use:
Building Address:
CT Product(s) Used:
Applicator:
Applicator's Address:
Applicator's Phone:
Number of Squares:
Product Installation Date:
Warranty Expiration Date:

COVERAGE

CertainTeed LLC (CT) warrants to the original building owner (Owner) that the Product described above, will remain free of manufacturing defects until the Warranty Expiration Date.

Should the Product prove to be defective in its manufacture during the Limited Warranty period, CT shall, during the first year and at its sole discretion, provide the appropriate replacement materials or refund the original cost of the Product determined by CT to be defective. After the first year, CT's maximum liability is the original cost of the Product used on the roof reduced by 6.67% for 15-year warranties, 8.3% for 12-year warranties and 10% for 10-year warranties during each subsequent year, less any costs previously incurred by CT for replacement.

NOTE: The Owner is responsible to repair leaks promptly to avoid water damage, including mold growth.

EXCLUSIONS FROM COVERAGE

This Limited Warranty does not cover leaks, damages, or injuries of any type, including, but not limited to, damage to roof insulation/cover boards, roof decks, roof membrane, or other bases over which Product is applied and attributable directly or indirectly to any of the following:

1. Natural disasters, including, but not limited to, cyclones, tornadoes, hurricanes, or other winds exceeding 38 mph, lightning, earthquakes, flood, hail, or fire;
2. Misuse, abuse, falling objects, tools, foot traffic, or equipment or sign installation;
3. Clogged drains or lack of adequate drainage that does not promptly and readily remove water from the roof;
4. Lack of positive slope or inadequate drainage, to completely remove water from the roof system to prevent ponding water conditions on the roof system as defined by the NRCA (48 hours);
5. Settlement, cracking, warping, expansion, contraction, deflection, or other movement of the building structure;
6. Failure to maintain Product as required under the Commercial Roof Maintenance Program;
7. Mold and other damage caused by water entering building;
8. Any other damage not attributable to a manufacturing defect of the Product;
9. Testing/sampling of the membrane by others; and
10. Installation over an improperly prepared or inappropriate substrate, including, but not limited to, wet, dirty, and/or damaged surfaces.

This Limited Warranty does not cover damages caused by leaks. This Limited Warranty applies to material only and does not include installation or labor costs of any kind. The existing roof, roof deck, or any other substrates or materials have not been inspected by CT and is NOT part of this Limited Warranty.

ROOF MAINTENANCE

This Limited Warranty is not a maintenance agreement or an insurance policy. Routine inspections and maintenance of the roof system must be completed by the Owner on a regular basis and are the Owner's responsibility. Inspections by Owner shall take place at least on a semi-annual basis and shall be documented. Periodic inspections are the Owner's responsibility and shall include such things as making minor repairs, cleaning off debris, cleaning filters and gutters, unclogging drains, and removing standing water. Lack of regular maintenance shall void this Limited Warranty. For specific information on roof maintenance requirements please visit our website at www.certainteed.com.

UNAPPROVED REPAIRS, ALTERATIONS, ADDITIONS, OR DELETIONS

All repairs, alterations, additions, or deletions to any aspect of the roof that affects the Product or any material contiguous thereto must have prior written approval of CT Roofing's Warranty & Technical Services Department, 20 Moores Road, Malvern, PA 19355, (800) 396-8134. If Owner, without prior written consent of CT, makes or permits any repairs, alterations, additions, or deletions to the roof that affect the Product, all of CT's obligations, duties, and coverage under this Limited Warranty will terminate and the Limited Warranty will be voided.

NOTE: In the event an emergency condition exists which requires immediate repair to avoid damage to the building or its contents, Owner may make essential temporary repairs performed by a qualified roofer. CT will only reimburse Owner for essential temporary repair expenses that would have been covered under this Limited Warranty.

NOTICE OF CLAIMS

Any claim or request for CT to perform under this Limited Warranty must be made by the Owner to CT in writing to the above listed address, by email to rpg.t.services@saint-gobain.com, or by visiting www.ctroof.com within thirty (30) days of discovery of the defect or CT will have no responsibility for repairs. Notification to a roofing contractor is not considered notice to CT. This notice of claim must include a general description of the alleged defect and a copy of your Roof Maintenance Program records. Owner shall grant access to the entire roof system as necessary for CT to investigate a claim, which includes, but is not limited to, the taking of samples that adequately demonstrate the alleged defect for testing by CT as part of the claim investigation. If access is not granted, CT shall have the right to determine, at its sole discretion, that this Limited Warranty is void as to that portion of the roof system to which access is denied. Should the investigation of the alleged defect be determined not to be covered under this Limited Warranty, any costs associated with the investigation shall be the Owner's sole responsibility. This Limited Warranty will become void if costs associated with non-warranty findings are not paid in full within thirty (30) days of receipt of any CT invoicing. If it is determined that CT installation procedures have not been followed, or the required materials have not been installed, CT may void this Limited Warranty at any time.

NOTE: In the event an emergency condition exists which requires immediate repair to avoid damage to the building or its contents, Owner may make essential temporary repairs performed by a qualified roofer. CT will only reimburse Owner for essential temporary repair expenses that would have been covered under this Limited Warranty.

ASPHALTIC MEMBRANE LIMITED WARRANTY ON MATERIALS

TRANSFERABILITY

This Limited Warranty may be transferred to one subsequent Owner only if CT Roofing's Warranty & Technical Services Department is notified at the above listed address within thirty (30) days of real estate title transfer. If it is determined at CT's sole discretion that the roof is in a state of poor maintenance or in disrepair, CT reserves the right to reject the transfer and void this Limited Warranty.

EXCLUSIVE WARRANTY AND LIMITATIONS OF REMEDIES

THIS DOCUMENT CONSTITUTES THE EXCLUSIVE WARRANTY AND SOLE REMEDIES PROVIDED BY CT. THE WARRANTY AND REMEDIES CONTAINED IN THIS DOCUMENT ARE EXPRESSLY IN LIEU OF ANY AND ALL OTHER OBLIGATIONS, GUARANTEES, WARRANTIES, AND REPRESENTATIONS, WHETHER WRITTEN, ORAL, IMPLIED BY STATUTE AT LAW, OR IN EQUITY, INCLUDING WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR USE, AND FITNESS FOR A PARTICULAR PURPOSE. SOME STATES OR JURISDICTIONS MAY NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES OR MAY DETERMINE THE PERIOD OF TIME FOLLOWING THE SALE THAT A PURCHASER MAY SEEK A REMEDY UNDER IMPLIED WARRANTIES, SO THE ABOVE EXCLUSION MAY NOT APPLY TO YOU. CT'S OBLIGATIONS, RESPONSIBILITIES, AND LIABILITY SHALL BE LIMITED TO PROVIDING REPLACEMENT PRODUCT OR REFUNDING THE ORIGINAL COST OF THE DEFECTIVE PRODUCT AS SET FORTH IN THIS LIMITED WARRANTY. IN NO EVENT SHALL CT BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OF ANY KIND, INCLUDING ANY DAMAGE TO THE PROPERTY, THE BUILDING OR ITS CONTENTS, OR FOR INJURY TO ANY PERSONS THAT MAY OCCUR AS A RESULT OF THE USE OF CT'S PRODUCTS OR AS A RESULT OF A BREACH OF THIS WARRANTY. IF YOUR STATE OR JURISDICTION DOES NOT ALLOW EXCLUSIONS OR LIMITATIONS OF SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. IN NO EVENT SHALL CT'S TOTAL LIABILITY ARISING OUT OF OR RELATED TO THE PRODUCT COVERED UNDER THIS LIMITED WARRANTY EXCEED THE ORIGINAL PURCHASE PRICE OF THE PRODUCT TO THE OWNER OF THE PRODUCT THAT WAS ORIGINALLY INSTALLED. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE OR PROVINCE TO PROVINCE.

MODIFICATIONS OF COVERAGE

Except as noted herein, this Limited Warranty may not be modified, altered, or expanded by anyone, including Product distributors, dealers, sellers, installers, contractors, and/or CT field representatives. Only CT's Commercial Roofing Technical Services Department is authorized to modify coverage provided by this Limited Warranty. Issuance of this Limited Warranty or review or inspection of plans, the building, or Product application by a CT representative does not waive any exclusions or conditions of this Limited Warranty.

EXAMINATION OR INSPECTION

CT does not practice engineering or architecture. Roof inspections made by CT or an authorized agent of CT or issuance of this Limited Warranty does not constitute an approval of the roof, roof design plans or specifications, or construction or installation of the roof. Roof designs, construction plans, or installation of the roof system should be approved by the Owner or the Owner's professional. Any roof inspections performed by CT representatives are solely for the benefit of CT and do not constitute approval, representation, or warranty that the roof meets building code requirements.

Warranty Chart

Warranty Period in Years

	Warranty Period in Years
Flintlastic® STA	10
Flintlastic STA Plus	15
Flintlastic GTA	12
Flintlastic GTA-FR	12
Flintlastic FR-P	12
Flintlastic Premium FR-P	12
Flintlastic GMS	12
Flintlastic GTS-FR	12
Flintlastic SA Cap	12
Flintlastic SA Cap FR	12

This Limited Warranty applies to Product installed in 2023

LOW-SLOPE ASPHALTIC MEMBRANES INTEGRITY ROOF SYSTEM™ LIMITED WARRANTY



Owner:
Owner Address:
Building Address:
Description of Building Use:
Number of Squares:
CT Product Specification No:
Contractor:
Contractor's Address:
Contractor's Phone:
Roof Completion Date:
Warranty Expiration Date:

- 10-Years
- 12-Years
- 15-Years
- 20-Years
- 25-Years

COVERAGE

CertainTeed LLC ("CT") hereby warrants the roof membrane ("Product") installed at the above address, subject to the following terms, conditions, limitations and exclusions, for the period checked above from the date of completion of the Product installation. If, during the duration of this Limited Warranty, a manufacturing defect in the Product causes a leak, CT or its designated roofing contractor will, at CT's sole discretion, repair or replace the Product only as necessary to restore it to a watertight condition. Only manufacturing defects in the Product that cause leaks are covered by this Limited Warranty. CT's MAXIMUM LIABILITY during the first year of this warranty is the original cost of the CT Product only. After the first year, CT's maximum liability is the original cost of the Product used on the roof reduced by 4% for 25-year warranties, 5% for 20-year warranties, 6.67% for 15-year warranties, 8.3% for 12-year warranties and 10% for 10-year warranties during each subsequent year, less any costs previously incurred by CT for repair or replacements. In no event, however, will CT be responsible for any costs related to the removal or abatement of any asbestos present in any existing roof system to which the CT Product is applied. Product, as used herein, shall include the following components: applicable base sheet, interplies, cap sheet, hot asphalt and/or FlintBond® between layers if applicable, and Arctic Edge Cold Lap Tape, as required for the above selected warranty duration and applied per CT's Commercial Roof Systems Specifications manual, application instructions, and construction details as published at the time of installation. Roof components which are not part of the Product and hence not covered by this Limited Warranty include, but not limited to, the following: underlying roof deck, insulation, vapor retarders, fasteners, liquid flashing (non-CT brand), metal work, drains, pitch pans, expansion joints, skylights, vents, plastic accessories, decorative or reflective coating (SMARTCOAT Limited Warranty issued separately if applicable, non-CT brand coating excluded from coverage), surfacing and/or any aggregates.

EXCLUSIONS FROM COVERAGE

This Limited Warranty does not cover leaks, damages or injuries of any type, including, but not limited to, damage to roof insulation, roof decks or other bases over which the CT roof membrane specification products are applied, attributable directly or indirectly to any of the following:

1. Natural disasters, including, but not limited to, cyclones, tornadoes, hurricanes, or other winds exceeding 54 mph, lightning, earthquakes, flood, hail, or fire;
2. Falling objects, civil insurrection, war, riot, or vandalism;
3. Settlement, deflection, movement, moisture content, inadequate attachment, or other deficiencies of the roof deck, pre-existing roof system, walls, foundations, or any other part of the building structure, insulation, or other materials underlying the Product;
4. Failure of the roof membrane caused or contributed by:
 - a. Maintenance, repair, or work on the roof unrelated to the roof membrane, including, but not limited to, mechanical, electrical, plumbing;
 - b. Infiltration or condensation of moisture in, through, or around the walls, parapet walls, copings, and metal components, pitch pans, building structure, or underlying or surrounding materials;
 - c. Traffic of any nature or use of the roof surface as a storage area, walking or recreational surface, or for any other similar purpose;
 - d. Movement or deterioration of metal work used in conjunction with the Product;
 - e. Deposits of solids, liquids, or objects or agents, including plant or animal life, or any organic or inorganic solvents which may cause deterioration of the Product;
 - f. Building design or construction;
 - g. Lack of positive slope or inadequate drainage, to completely remove water from the roof system to prevent ponding water conditions on the roof system as defined by the NRCA (48 hours) and areas where water is allowed to drain onto the roof from air conditioning units or other rooftop equipment no matter the surface appearance at the completion of installation; or
 - h. Installation over an improperly prepared or inappropriate substrate, including, but not limited to, wet, dirty, and/or damaged surfaces;
5. Failure to adhere to all CT application instructions, construction details, and Commercial Roof Maintenance Program as published at the time of installation;
6. Unauthorized application on excluded buildings or structures (see CT's General Recommendations);
7. Any change in the building's basic usage unless approved in advance in writing by CT;
8. Any use of roofing materials of any kind or nature not approved in CT's Commercial Roof Systems Specifications manual or in advance in writing by CT's Commercial Roofing Technical Service Department;
9. Placement of any additional structures on the Product, including, but not limited to, equipment or framework used in connection with air conditioning units, transmission and/or reception devices, signs, photovoltaic panels, and/or water towers. This exclusion does not apply to the installation of a CertainTeed photovoltaic system when it is installed in accordance with the published installation instructions for the photovoltaic system on a low-slope roof;
10. Failure to maintain the watertight integrity of the roof system. Owner must make repairs to non-warranted items that affect the watertight integrity of the roof system;
11. Testing/sampling of the membrane by others;
12. Design and/or consulting errors or omissions by the Owner or their authorized representative.

In addition, CT will not be responsible, or have any liability, for changes to the appearance of the roof system that do not result in roof leaks. This includes, but is not limited to, fading or other changes in color to the roof membrane, the loss of granules from the cap sheet, and/or surface cracking or blistering due to weathering or normal wear and tear from the elements.

LOW-SLOPE ASPHALTIC MEMBRANES INTEGRITY ROOF SYSTEM™ LIMITED WARRANTY

ROOF MAINTENANCE

This Limited Warranty is not a maintenance agreement or an insurance policy. Routine inspections and maintenance of the roof system must be completed by the Owner on a regular basis and are the Owner's responsibility. Inspections by Owner shall take place at least on a semi-annual basis and shall be documented. Periodic inspections are the Owner's responsibility and shall include such things as making minor repairs, cleaning off debris, cleaning filters and gutters, unclogging drains, and removing standing water. Lack of regular maintenance shall void this Limited Warranty. For specific information on roof maintenance requirements please visit our website at www.certainteed.com.

UNAPPROVED REPAIRS, ALTERATIONS, ADDITIONS, OR DELETIONS

All repairs, alterations, additions, or deletions to any aspect of the roof, or any material contiguous thereto, must have prior written approval of CT Roofing's Warranty & Technical Services Department (CertainTeed Roofing Products Group, Technical Services Department, 20 Moores Road, Malvern, PA 19355, (800) 396-8134). If Owner, without prior written consent of CT, makes or permits any repairs, alterations, additions, or deletions to the roof, all of CT's obligations, duties, and coverage under this Limited Warranty will terminate and the Limited Warranty will be voided. Application of a roof membrane that deviates from CT's published specifications and application instructions voids coverage unless prior written approval is provided by CT Roofing's Warranty & Technical Services Department.

NOTE: In the event an emergency condition exists which requires immediate repair to avoid damage to the building or its contents, Owner may make essential temporary repairs performed by a CT credentialed roofer. CT will only reimburse Owner for essential temporary repair expenses that would have been covered under this Limited Warranty.

NOTICE OF CLAIMS

Any claim or request for CT to perform under this Limited Warranty must be made by the Owner to CT in writing to the above listed address, by email to rpg.t.services@saint-gobain.com, or by visiting www.ctroof.com within thirty (30) days of discovery of the defect or CT will have no responsibility for repairs. Notification to a roofing contractor is not considered notice to CT. This notice of claim must include a general description of the alleged defect and a copy of your Roof Maintenance Program records. Owner shall grant access to the entire roof system as necessary for CT to investigate a claim, which includes, but is not limited to, the taking of samples that adequately demonstrate the alleged defect for testing by CT as part of the claim investigation. If access is not granted, CT shall have the right to determine, at its sole discretion, that this Limited Warranty is void as to that portion of the roof system to which access is denied. Should the investigation of the leak be determined not to be covered under this Limited Warranty, any costs associated with the leak investigation shall be the Owner's sole responsibility. This Limited Warranty will become void if costs associated with non-warranty findings are not paid in full within thirty (30) days of receipt of any CT invoicing. If it is determined that CT installation procedures have not been followed, or the required materials have not been installed, CT may cancel this Limited Warranty at any time.

NOTE: In the event an emergency condition exists which requires immediate repair to avoid damage to the building or its contents, Owner may make essential temporary repairs performed by a CT credentialed roofer. CT will only reimburse Owner for essential temporary repair expenses that would have been covered under this Limited Warranty.

MODIFICATION OF COVERAGE

Only CT's Commercial Roofing Technical Services Department is authorized to modify coverage provided by this Limited Warranty. Issuance of this Limited Warranty or review or inspection of plans, the building, or roof system application by a CT representative does not waive any exclusions or conditions of this Limited Warranty.

TRANSFERABILITY OF WARRANTY

This Limited Warranty may be transferred to a subsequent Owner only if CT Roofing's Warranty & Technical Services Department is notified at the above listed Malvern address within thirty (30) days of real estate title transfer and upon payment of the applicable transfer fee. Failure of the Owner and subsequent Owner to transfer this Limited Warranty pursuant to these stated conditions terminates CT's warranty obligations and the Limited Warranty will be voided. This Limited Warranty is NOT otherwise transferable or assignable by contract or operation of law, either directly or indirectly.

CONDITION PERTAINING TO WARRANTY EFFECTIVENESS

This Limited Warranty applies to roof membranes installed during the calendar year of 2023 and shall become effective following complete installation of the roof membrane and payment in full to the roofing contractor. The warranty in effect at the time the material is originally installed is the applicable warranty. The warranty duration listed above is solely based upon information provided within the Product Registration/Warranty Request Form. Information presented and determined as incomplete or inaccurate, shall result in this warranty being null and void. Should a dispute arise between any of the parties (contractor, Owner, CT) as to whether or not the contractor was paid in full, CT will hold the Limited Warranty in abeyance until such time as the parties agree that this condition has been satisfied. If and when this Limited Warranty becomes effective, the original Roof Completion Date shall apply for all purposes of this Limited Warranty.

EXCLUSIVE WARRANTY AND LIMITATION OF REMEDIES

THIS DOCUMENT CONSTITUTES THE EXCLUSIVE WARRANTY AND SOLE REMEDIES PROVIDED BY CT. THE WARRANTY AND REMEDIES CONTAINED IN THIS DOCUMENT ARE EXPRESSLY IN LIEU OF ANY AND ALL OTHER OBLIGATIONS, GUARANTEES, WARRANTIES, AND REPRESENTATIONS, WHETHER WRITTEN, ORAL, IMPLIED BY STATUTE AT LAW, OR IN EQUITY, INCLUDING WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR USE, AND FITNESS FOR A PARTICULAR PURPOSE. SOME STATES OR JURISDICTIONS MAY NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES, SO THE ABOVE EXCLUSION MAY NOT APPLY TO YOU. CT'S OBLIGATIONS, RESPONSIBILITIES, AND LIABILITY SHALL BE LIMITED TO REPAIRING OR REPLACING THE DEFECTIVE PRODUCT AS SET FORTH IN THIS LIMITED WARRANTY. IN NO EVENT SHALL CT BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OF ANY KIND, INCLUDING ANY DAMAGE TO THE PROPERTY, THE BUILDING OR ITS CONTENTS, OR FOR INJURY TO ANY PERSONS THAT MAY OCCUR AS A RESULT OF THE USE OF CT'S PRODUCTS OR AS A RESULT OF A BREACH OF THIS WARRANTY. IF YOUR STATE OR JURISDICTION DOES NOT ALLOW EXCLUSIONS OR LIMITATIONS OF SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. IN NO EVENT SHALL CT'S TOTAL LIABILITY ARISING OUT OF OR RELATED TO THE ROOF MEMBRANE PRODUCT OR THIS WARRANTY EXCEED THE COST TO THE OWNER OF THE ROOF MEMBRANE PRODUCT OF THE ORIGINAL INSTALLATION. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY HAVE OTHER RIGHTS THAT MAY VARY BY STATE OR JURISDICTION. THIS LIMITED WARRANTY MAY NOT BE MODIFIED, ALTERED, OR EXPANDED BY ANYONE, INCLUDING PRODUCT DISTRIBUTORS, DEALERS, SELLERS, INSTALLERS, CONTRACTORS, AND/OR CT REPRESENTATIVES.

AGREEMENT TO BINDING ARBITRATION

Any and all claims, disputes, and other matters in question that may occur between the Owner, the contractor, and/or CT, arising out of, in connection with, or relating to this Limited Warranty or breach thereof, shall be submitted to BINDING ARBITRATION for resolution. The arbitration shall be conducted by the American Arbitration Association under its Construction Industry Arbitration Rules then in effect, unless the parties mutually agree otherwise. This agreement to arbitrate shall be specifically enforceable under the Federal Arbitration Act, 9 U.S.C. § 2 or the applicable state arbitration laws. The award rendered by the arbitrator shall be final, and judgment may be entered upon such award in accordance with applicable law in any court having jurisdiction thereof.

EXAMINATION OR INSPECTION

CT does not practice engineering or architecture. Roof inspections made by CT or an authorized agent of CT or issuance of this Limited Warranty does not constitute an approval of the roof, roof design plans or specifications, or construction or installation of the roof. Roof designs, construction plans, or installation of the roof system should be approved by the Owner or the Owner's professional. Any roof inspections performed by CT representatives are solely for the benefit of CT and do not constitute approval, representation, or warranty that the roof meets building code requirements.

NOTE: All referenced documents/forms are available at www.certainteed.com.

COVERAGE

CertainTeed LLC (CT) hereby warrants the roof system installed at the above address, subject to the following terms, conditions, limitations and exclusions, for a period of _____ years from the date of completion of the roof system installation. If, during the duration of this Limited Warranty, a leak is caused by a deficiency in the workmanship of the roof system installation or by a manufacturing defect in the roof system, CT or its designated roofing contractor will, at CT's expense, repair or replace the roof system only as necessary to restore it to a watertight condition. Only deficiencies in the roof system that cause leaks are covered by this Limited Warranty. In no event will CT be responsible for any costs related to the removal or abatement of any asbestos present in any existing roof system to which the CT roof system is applied. Roof system, as used herein, shall include the following components: FlintBoard® insulation, approved fasteners, Millennium insulation adhesive, FlintPrime® QD and Aerosol primers, FlintBond® adhesives, FlintEdge® metals, SmartFlash® ONE liquid applied flashing, Arctic Edge Cold Lap Tape™, applicable base sheet, interplies, cap sheet, and hot asphalt between layers when applicable, as required for the warranty duration and applied per CT's Commercial Roof Systems Specifications manual, application instructions, and construction details as published at the time of installation. Roof components which are not part of the roof system and hence not covered by this Limited Warranty include the following: underlying roof deck, insulation (non-CT brand), vapor retarders (non-CT brand), fasteners (non-CT brand), liquid flashing (non-CT brand), metal work (non-CT brand), drains, pitch pans, expansion joints (non-CT brand), skylights, vents, plastic accessories, decorative or reflective coating (SMARTCOAT Limited Warranty issued separately if applicable, non-CT brand coating excluded from coverage), surfacing, and/or any aggregates.

EXCLUSIONS FROM COVERAGE

This Limited Warranty does not cover leaks, damages, or injuries of any type, including, but not limited to, damage to roof insulation, roof decks, or other bases over which the CT products are applied, attributable directly or indirectly to any of the following:

1. Natural disasters, including, but not limited to, cyclones, tornadoes, hurricanes or other winds exceeding 54 mph, lightning, earthquakes, flood, hail, or fire;
2. Falling objects, civil insurrection, war, riot, or vandalism;
3. Settlement, deflection, movement, moisture content, inadequate attachment or other deficiencies of the roof deck, pre-existing roof system, walls, foundations or any other part of the building structure, insulation, or other materials underlying the roof system;
4. Failure of the roof system caused or contributed by:
 - a. Maintenance, repair, or work on the roof unrelated to the roof system, including, but not limited to, mechanical, electrical, or plumbing;
 - b. Infiltration or condensation of moisture in, through, or around the walls, copings, and metal components, pitch pans, building structure, or underlying or surrounding materials;
 - c. Traffic of any nature or use of the roof surface as a storage area, walking or recreational surface, or for any other similar purpose;
 - d. Movement or deterioration of metal work used in conjunction with the roof system;
 - e. Deposits of solids or liquids which may cause deterioration of the roof system;
 - f. Building design or construction;
 - g. Lack of positive slope or inadequate drainage, to completely remove water from the roof system to prevent ponding water conditions on the roof system as defined by the NRCA (48 hours); or
 - h. Installation over an improperly prepared or inappropriate substrate, including, but not limited to, wet, dirty, and/or damaged surfaces;
5. Failure to adhere to all CT application instructions, construction details, and Commercial Roof Maintenance Program as published at the time of installation;
6. Unauthorized application on excluded buildings or structures (see CT's General Recommendations);
7. Any change in the building's basic usage unless approved in advance in writing by CT;
8. Any use of roofing materials of any kind or nature not approved in CT's Commercial Roof Systems Specifications manual or in advance in writing by CT's Commercial Roofing Technical Services Department;
9. Placement of any additional structures on the roof system, including, but not limited to, equipment or framework used in connection with air conditioning units, transmission and/or reception devices, signs, and/or water towers. This exclusion does not apply to the installation of a CT photovoltaic system when it is installed in accordance with the published installation instructions for the photovoltaic system on a low-slope roof;
10. Failure to maintain the watertight integrity of the roof system. Owner must make repairs within thirty (30) days of notification from CT of non-warranted items that affect the watertight integrity of the roof system;
11. Testing/sampling of the membrane by others;
12. Design and/or consulting errors or omissions by the Owner or their authorized representative.

In addition, CT will not be responsible, or have any liability, for changes to the appearance of the roof system that do not result in roof leaks. This includes, but is not limited to fading or other changes in color to the roof membrane, the loss of granules from the cap sheet, and/or surface cracking or blistering due to weathering or normal wear and tear from the elements.

NON-WARRANTED REPAIRS

Repairs must be made by a CT Gold or Silver Star roofing contractor or roofing contractor approved in advance by CT. Should a non-warranted repair be made by any roofing contractor, payment must be remitted to the roofing contractor within thirty (30) days from completion of the work or the Limited Warranty will be void. Should non-warranted repairs not be made within thirty (30) days of notification from CT, the Limited Warranty will be void.

TWO-YEAR INSPECTION

A mandatory inspection will be made of the roofing system within approximately 18 to 24 months (~2-years) from the date of completion. If for any reason CT or its authorized representative is not granted access to perform the inspection this Limited Warranty shall be void.

UNAPPROVED REPAIRS, ALTERATIONS, ADDITIONS, OR DELETIONS

All repairs, alterations, additions, or deletions to any aspect of the roof, or any material contiguous thereto, must have prior written approval of CT Roofing's Warranty & Technical Services Department (CertainTeed Roofing Products Group, Technical Services Department, 20 Moores Road, Malvern, PA 19355, (800) 396-8134). If Owner, without prior written consent of CT, makes or permits any repairs, alterations, additions, or deletions to the roof, all of CT's obligations, duties, and coverage under this Limited Warranty will terminate and the Limited Warranty will be voided. Application of a roof system that deviates from CT's Commercial Roof Systems Specifications manual and application instructions voids coverage unless prior written approval is provided by CT Roofing's Warranty & Technical Services Department.

NOTE: In the event an emergency condition exists which requires immediate repair to avoid damage to the building or its contents, Owner may make essential temporary repairs performed by a CT credentialed roofer. CT will only reimburse Owner for essential temporary repair expenses that would have been covered under this Limited Warranty.

NOTICE OF CLAIMS

Any claim or request for CT to perform under this Limited Warranty must be made by the Owner to CT in writing to the above listed address, by email to rpg.t.services@saint-gobain.com, or by visiting www.ctroof.com within thirty (30) days of discovery of the leak or CT will have no responsibility for repairs. Notification to a roofing contractor is not considered notice to CT. This notice of claim must include a general description of the alleged defect and a copy of your Roof Maintenance Program records. Owner shall grant access to the entire roof system as necessary for CT to investigate a claim, which includes, but is not limited to, the taking of samples that adequately demonstrate the alleged defect for testing by CT as part of the claim investigation. If access is not granted, CT shall have the right to determine, at its sole discretion, that this Limited Warranty is void as to that portion of the roof system to which access is denied. Should the investigation of the leak be determined not to be covered under this Limited Warranty, any costs associated with the leak investigation shall be the Owner's sole responsibility. This Limited Warranty will become void if costs associated with non-warranty findings are not paid in full within thirty (30) days of receipt of any CT invoicing. If it is determined that CT installation procedures have not been followed, or the required materials have not been installed, CT may cancel this Limited Warranty at any time.

NOTE: In the event an emergency condition exists which requires immediate repair to avoid damage to the building or its contents, Owner may make essential temporary repairs performed by a CT credentialed roofer. CT will only reimburse Owner for essential temporary repair expenses that would have been covered under this Limited Warranty.

MODIFICATION OF COVERAGE

Only CT Roofing's Commercial Roofing Technical Services Department is authorized to modify coverage provided by this Limited Warranty. Issuance of this Limited Warranty or review or inspection of plans, the building, or roof system application by a CT representative does not waive any exclusions or conditions of this Limited Warranty.

TRANSFERABILITY OF LIMITED WARRANTY

This Limited Warranty may be transferred to a subsequent Owner only if CT Roofing's Warranty & Technical Services Department is notified at the above listed Malvern address within thirty (30) days of real estate title transfer, upon payment of the applicable transfer fee to CT, and inspection of the roof membrane by authorized CT personnel. Failure to transfer this Limited Warranty pursuant to these stated conditions terminates CT's warranty obligations and the Limited Warranty will be voided. If it is determined, at CT's sole discretion, that the roof is in a state of poor maintenance or in disrepair, CT reserves the right to reject the transfer and void this Limited Warranty. Transfer fees are non-refundable as they are applied to inspection and administrative costs. This Limited Warranty is NOT otherwise transferable or assignable by contract or operation of law, either directly or indirectly.

CONDITIONS PERTAINING TO WARRANTY EFFECTIVENESS

This Limited Warranty shall become effective only upon the occurrence of all the following events:

1. Receipt of roofing contractor's notice of completion;
2. CT final inspection and completion of all punchlist items;
3. Payment of CT's warranty fee to CT; and
4. Owner's payment to roofing contractor for installation and supplies.

Should a dispute arise between any of the parties (contractor, Owner, CT) as to whether or not any of these Conditions Pertaining to Warranty Effectiveness have been satisfied, CT will hold the Limited Warranty in abeyance until such time as the parties agree that all Conditions have been satisfied. If and when this Limited Warranty becomes effective, the original date of installation shall apply for all purposes of this Limited Warranty.

EXCLUSIVE WARRANTY AND LIMITATIONS OF REMEDIES

THIS DOCUMENT CONSTITUTES THE EXCLUSIVE WARRANTY AND SOLE REMEDIES PROVIDED BY CT. THE WARRANTY AND REMEDIES CONTAINED IN THIS DOCUMENT ARE EXPRESSLY IN LIEU OF ANY AND ALL OTHER OBLIGATIONS, GUARANTEES, WARRANTIES, AND REPRESENTATIONS, WHETHER WRITTEN, ORAL, IMPLIED BY STATUTE AT LAW, OR IN EQUITY, INCLUDING WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR USE, AND FITNESS FOR A PARTICULAR PURPOSE. SOME STATES OR JURISDICTIONS MAY NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES, SO THE ABOVE EXCLUSION MAY NOT APPLY TO YOU. CT'S OBLIGATIONS, RESPONSIBILITIES, AND LIABILITY SHALL BE LIMITED TO REPAIRING OR REPLACING THE DEFECTIVE ROOF SYSTEM AS SET FORTH IN THIS LIMITED WARRANTY. IN NO EVENT SHALL CT BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OF ANY KIND, INCLUDING ANY DAMAGE TO THE PROPERTY, THE BUILDING OR ITS CONTENTS, OR FOR INJURY TO ANY PERSONS THAT MAY OCCUR AS A RESULT OF THE USE OF CT'S ROOF SYSTEMS OR AS A RESULT OF A BREACH OF THIS WARRANTY. IF YOUR STATE OR JURISDICTION DOES NOT ALLOW EXCLUSIONS OR LIMITATIONS OF SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY HAVE OTHER RIGHTS THAT MAY VARY BY STATE OR JURISDICTION. THIS LIMITED WARRANTY MAY NOT BE MODIFIED, ALTERED, OR EXPANDED BY ANYONE, INCLUDING PRODUCT DISTRIBUTORS, DEALERS, SELLERS, INSTALLERS, CONTRACTORS, AND/OR CT FIELD REPRESENTATIVES.

AGREEMENT TO BINDING ARBITRATION

Any and all claims, disputes, and other matters in question that may occur between the Owner, the contractor, and/or CT, arising out of, in connection with, or relating to this Limited Warranty or breach thereof, shall be submitted to BINDING ARBITRATION for resolution. The arbitration shall be conducted by the American Arbitration Association under its Construction Industry Arbitration Rules then in effect, unless the parties mutually agree otherwise. This agreement to arbitrate shall be specifically enforceable under the Federal Arbitration Act, 9 U.S.C. § 2 or the applicable state arbitration laws. The award rendered by the arbitrator shall be final, and judgment may be entered upon such award in accordance with applicable law in any court having jurisdiction thereof.

EXAMINATION OR INSPECTION

CT does not practice engineering or architecture. Roof inspections made by CT or an authorized agent of CT or issuance of this Limited Warranty does not constitute an approval of the roof, roof design plans or specifications, or construction or installation of the roof. Roof designs, construction plans, or installation of the roof system should be approved by the Owner or the Owner's professional. Any roof inspections performed by CT representatives are solely for the benefit of CT and do not constitute approval, representation, or warranty that the roof meets building code requirements.

NOTE: All referenced documents/forms available at www.certainteed.com.

SMARTCOAT™ LIMITED WARRANTY ON MATERIALS



Owner:
Owner Address:
Description of Building Use:
Building Address:
CT SMARTCOAT Specification No:
Applicator:
Applicator's Address:
Applicator's Phone:
Square Feet of Total Liquid-Applied Roof Area:
Coating Completion Date:
Warranty Expiration Date:

- 10-Years
- 15-Years
- 20-Years

COVERAGE

CertainTeed, LLC (CT) warrants to the original building owner (Owner) that the SMARTCOAT products included in the Specification listed above (Product), will remain free of manufacturing defects until the Warranty Expiration Date.

Should the Product prove to be defective in its manufacture, CT or its designated roofing contractor will, at CT's sole discretion, repair or replace the defective Product. Only manufacturing defects in the Product are covered by this Limited Warranty. After the first year, CT's maximum liability is the original cost of the Product determined by CT to be defective, reduced 5% for 20-year warranties, 6.67% for 15-year warranties, and 10% for 10-year warranties during each subsequent year, less any costs previously incurred by CT for replacement. In no event is CT responsible for any costs related to labor.

This Limited Warranty is expressly conditioned upon the following:

1. The accuracy of the contractor's representations as to the type of roof and condition of the roof at the time of installation; and
2. The contractor's adherence to CT's most current published specifications and application instructions.

NOTE: The Owner is responsible to repair leaks promptly to avoid water damage, including mold growth.

EXCLUSIONS FROM COVERAGE

This Limited Warranty does not cover leaks, damages, or injuries of any type, including, but not limited to, damage to roof insulation, roof decks, or other bases over which the Product is applied, attributable directly or indirectly to any of the following:

1. Natural disasters, including, but not limited to, cyclones, tornadoes, hurricanes or other winds exceeding 38 mph, lightning, earthquakes, flood, hail, or fire;
2. Falling objects, civil insurrection, war, riot, or vandalism;
3. Settlement, deflection, movement, moisture content, inadequate attachment, or other deficiencies of the roof deck, pre-existing roof system or coating, walls, foundations or any other part of the building structure, insulation, or other materials underlying the Product;
4. Failure of the Product caused or contributed by:
 - a. Maintenance, repair, or work on the roof unrelated to the Product, including, but not limited to, mechanical, electrical, plumbing;
 - b. Infiltration or condensation of moisture in, through, or around the walls, copings and metal components, pitch pans, building structure, or underlying or surrounding materials;
 - c. Traffic of any nature or use of the roof surface as a storage area, walking or recreational surface, or for any other similar purpose;
 - d. Movement or deterioration of metal work used in conjunction with the Product;
 - e. Deposits of solids, liquids, or foreign objects or agents, including plant or animal life, or any organic or inorganic solvents which may cause deterioration of the Product;
 - f. Building design or construction or cracks, deterioration, or openings in the roof substrate;
 - g. Lack of positive slope or inadequate drainage, to completely remove water from the roof system to prevent ponding water conditions on the roof system as defined by the NRCA (48 hours) and areas where water is allowed to drain onto the roof from air conditioning units or other rooftop equipment no matter the surface appearance at the completion of installation;
 - h. Installation over an improperly prepared or inappropriate substrate, including, but not limited to, wet, dirty, contaminated, and/or damaged surfaces;
 - i. Loose, defective, or improperly installed fasteners;
5. Failure to adhere to all CT application instructions, construction details, and SMARTCOAT Roof Maintenance Program as published at the time of installation;
6. Unauthorized application on excluded buildings or structures (see CT's General Recommendations);
7. Any change in the building's basic usage unless approved in advance in writing by CT;
8. Any use of roofing material of any kind or nature not approved in CT's published specifications in effect at the time of installation;
9. Placement of any additional structures on the Product, including, but not limited to, equipment or framework used in connection with air conditioning units, transmission and/or reception devices, signs, and/or water towers. This exclusion does not apply to the installation of a CT photovoltaic system when it is installed in accordance with the published installation instructions for the photovoltaic system on a low-slope roof;
10. Failure to maintain the watertight integrity of the Product. Owner must make repairs to non-warranted items that affect the watertight integrity of the roof system;
11. Testing/sampling of the Product by others;
12. Design and/or consulting errors or omissions by the Owner or their authorized representative;
13. Improper application of the Product over dirty or improperly prepared surfaces, including, but not limited to, surfaces retaining residue from organic decaying material, greases, or oils no matter the surface appearance at the completion of installation.

In addition, this Limited Warranty does not cover fading or other changes in color to the Product as a result of normal weathering or atmospheric conditions.

ROOF MAINTENANCE

This Limited Warranty is not a maintenance agreement or an insurance policy. Routine inspections and maintenance of the roof system must be completed by the Owner on a regular basis and are the Owner's responsibility. Inspections by Owner shall take place at least on a semi-annual basis and shall be documented. Periodic inspections are the Owner's responsibility and shall include such things as making minor repairs, cleaning off debris, cleaning filters and gutters, unclogging drains, and removing standing water. Lack of regular maintenance shall void this Limited Warranty. For specific information on roof maintenance requirements please visit our website at www.certainteed.com.

UNAPPROVED REPAIRS, ALTERATIONS, ADDITIONS, OR DELETIONS

All repairs, alterations, additions, or deletions to any aspect of the roof that affects the Product or any material contiguous thereto must have prior written approval of CT Roofing's Warranty & Technical Services Department, 20 Moores Road, Malvern, PA 19355, (800) 396-8134 ext. 2. If Owner, without prior written consent of CT, makes or permits any repairs, alterations, additions, or deletions to the roof that affect the Product, all of CT's obligations, duties, and coverage under this Limited Warranty will terminate and the Limited Warranty will be voided.

NOTE: In the event an emergency condition exists which requires immediate repair to avoid damage to the building or its contents, Owner may make essential temporary repairs performed by a qualified roofer. CT will only reimburse Owner for essential temporary repair expenses that would have been covered under this Limited Warranty.

NOTICE OF CLAIMS

Any claim or request for CT to perform under this Limited Warranty must be made by the Owner to CT in writing to the above listed address, by email to rpg.t.services@saint-gobain.com, or by visiting www.ctroof.com within thirty (30) days of discovery of the alleged defect or CT will have no responsibility for repairs. Notification to a roofing contractor is not considered notice to CT. This notice of claim must include a general description of the alleged defect and a copy of your SMARTCOAT Roof Maintenance Program records. Owner shall grant access to the entire roof system as necessary for CT to investigate a claim, which includes, but is not limited to, the taking of samples that adequately demonstrate the alleged defect for testing by CT as part of the claim investigation. If access is not granted, CT shall have the right to determine, at its sole discretion, that this Limited Warranty is void as to that portion of the roof system to which access is denied. Should the investigation of the leak be determined not to be covered under this Limited Warranty, any costs associated with the leak investigation shall be the Owner's sole responsibility. This Limited Warranty will become void if costs associated with non-warranty findings are not paid in full within thirty (30) days of receipt of any CT invoicing. If it is determined that CT installation procedures have not been followed, or the required materials have not been installed, CT may cancel this Limited Warranty at any time.

NOTE: In the event an emergency condition exists which requires immediate repair to avoid damage to the building or its contents, Owner may make essential temporary repairs performed by a qualified roofer. CT will only reimburse Owner for essential temporary repair expenses that would have been covered under this Limited Warranty.

TRANSFERABILITY

This Limited Warranty is not transferable and terminates if the building is sold or ownership transferred.

EXCLUSIVE WARRANTY AND LIMITATIONS OF REMEDIES

THIS DOCUMENT CONSTITUTES THE EXCLUSIVE WARRANTY AND SOLE REMEDIES PROVIDED BY CT. THE WARRANTY AND REMEDIES CONTAINED IN THIS DOCUMENT ARE EXPRESSLY IN LIEU OF ANY AND ALL OTHER OBLIGATIONS, GUARANTEES, WARRANTIES, AND REPRESENTATIONS, WHETHER WRITTEN, ORAL, IMPLIED BY STATUTE AT LAW OR IN EQUITY, INCLUDING WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR USE, AND FITNESS FOR A PARTICULAR PURPOSE. SOME STATES OR JURISDICTIONS MAY NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES OR MAY DETERMINE THE PERIOD OF TIME FOLLOWING THE SALE THAT A PURCHASER MAY SEEK A REMEDY UNDER IMPLIED WARRANTIES, SO THE ABOVE EXCLUSION MAY NOT APPLY TO YOU. CT'S OBLIGATIONS, RESPONSIBILITIES, AND LIABILITY SHALL BE LIMITED TO PROVIDING REPLACEMENT PRODUCT OR REFUNDING THE ORIGINAL COST OF THE DEFECTIVE PRODUCT AS SET FORTH IN THIS LIMITED WARRANTY. IN NO EVENT SHALL CT BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OF ANY KIND, INCLUDING ANY DAMAGE TO THE PROPERTY, THE BUILDING OR ITS CONTENTS, OR FOR INJURY TO ANY PERSONS THAT MAY OCCUR AS A RESULT OF THE USE OF CT'S PRODUCTS OR AS A RESULT OF A BREACH OF THIS WARRANTY. IF YOUR STATE OR JURISDICTION DOES NOT ALLOW EXCLUSIONS OR LIMITATIONS OF SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. IN NO EVENT SHALL CT'S TOTAL LIABILITY ARISING OUT OF OR RELATED TO THE PRODUCT COVERED UNDER THIS LIMITED WARRANTY EXCEED THE ORIGINAL PURCHASE PRICE OF THE PRODUCT TO THE OWNER OF THE PRODUCT THAT WAS ORIGINALLY INSTALLED. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE OR PROVINCE TO PROVINCE.

MODIFICATIONS OF COVERAGE

Except as noted herein, this Limited Warranty may not be modified, altered, or expanded by anyone, including product distributors, dealers, sellers, installers, contractors, and/or CT field representatives. Only CT Roofing's Commercial Technical Services Department is authorized to modify coverage provided by this Limited Warranty. Issuance of this Limited Warranty or review or inspection of plans, the building, or product application by a CT representative does not waive any exclusions or conditions of this Limited Warranty. Application of the Product materials that deviates from CT's published specifications and/or application instructions voids coverage, unless prior written approval is provided by CT Roofing's Commercial Roofing Technical Services Department.

EXAMINATION OR INSPECTION

CT does not practice engineering or architecture. Roof inspections made by CT or an authorized agent of CT or issuance of this Limited Warranty does not constitute an approval of the roof, roof design plans or specifications, or construction or installation of the roof. Roof designs, construction plans or installation of the roof system should be approved by the Owner or the Owner's professional. Any roof inspections performed by CT representatives are solely for the benefit of CT and do not constitute approval, representation, or warranty that the roof meets building code requirements.

Owner:
Owner Address:
Building Address:
Description of Building Use:
Square Feet of Total Liquid-Applied Roof Area:
CT SMARTCOAT Specification No:
Applicator:
Applicator's Address:
Applicator's Phone:
Warranty Number:
Liquid-Applied System Completion Date:
Warranty Expiration Date:

- 10-Years
- 15-Years
- 20-Years

COVERAGE

CertainTeed LLC (CT) hereby warrants to the original building owner (Owner) the liquid-applied roof membrane (Product) installed at the above address, subject to the following terms, conditions, limitations, and exclusions, until the Warranty Expiration Date. If, during the duration of this Limited Warranty, a leak is caused by a deficiency in the workmanship of the Product installation or by a manufacturing defect in the Product, CT or its designated roofing contractor will, at CT's sole discretion, repair or replace the Product only as necessary to restore it to a watertight condition. Only deficiencies in the Product that cause leaks are covered by this Limited Warranty. Product as used herein, shall include the following CT brand components: bleed blocker or primer, mastics or sealants, coating and polyester reinforcements as required for the above warranty duration and applied per CT's published specifications and application instructions. Roof components which are not part of the Product and hence not covered by this Limited Warranty include, but are not limited to, the following: underlying roof deck, insulation, vapor retarders, fasteners, metal work, drains, pitch pans, expansion joints, skylights, vents, plastic accessories, and any components associated with the pre-existing roof membrane or coating.

EXCLUSIONS FROM COVERAGE

This Limited Warranty does not cover leaks, damages, or injuries of any type, including, but not limited to, damage to roof insulation, roof decks, or other bases over which the Product is applied, attributable directly or indirectly to any of the following:

1. Natural disasters, including, but not limited to, cyclones, tornadoes, hurricanes or other winds exceeding 38 mph, lightning, earthquakes, flood, hail, or fire;
2. Falling objects, civil insurrection, war, riot, or vandalism;
3. Settlement, deflection, movement, moisture content, inadequate attachment, or other deficiencies of the roof deck, pre-existing roof system or coating, walls, foundations or any other part of the building structure, insulation, or other materials underlying the Product;
4. Failure of the Product caused or contributed by:
 - a. Maintenance, repair, or work on the roof unrelated to the Product, including, but not limited to, mechanical, electrical, plumbing;
 - b. Infiltration or condensation of moisture in, through, or around the walls, copings and metal components, pitch pans, building structure, or underlying or surrounding materials;
 - c. Traffic of any nature or use of the roof surface as a storage area, walking or recreational surface, or for any other similar purpose;
 - d. Movement or deterioration of metal work used in conjunction with the Product;
 - e. Deposits of solids, liquids, or foreign objects or agents, including plant or animal life or any organic or inorganic solvents which may cause deterioration of the Product;
 - f. Building design or construction or cracks, deterioration, or openings in the roof substrate;
 - g. Lack of positive drainage, to completely remove water from the Product to prevent ponding water conditions as defined by the NRCA (48 hours) and areas where water is allowed to drain onto the Product from air conditioning units or other rooftop equipment no matter the surface appearance at preliminary inspection or the final inspector's acceptance;
 - h. Installation over a wet surface or substrate;
 - i. Loose, defective, or improperly installed fasteners;
5. Failure to adhere to all CT application instructions, construction details, and SMARTCOAT Roof Maintenance Program as published at the time of installation;
6. Unauthorized application on excluded buildings or structures (see CT's General Recommendations);
7. Any change in the building's basic usage unless approved in advance in writing by CT;
8. Any use of roofing materials of any kind or nature not approved in CT's Commercial Roof Systems Specifications or in advance in writing by CT's Commercial Roofing Technical Service Department;
9. Placement of any additional structures on the Product, including, but not limited to, equipment or framework used in connection with air conditioning units, transmission and/or reception devices, signs and/or water tower. This exclusion does not apply to the installation of a CT photovoltaic system when it is installed in accordance with the published installation instructions for the photovoltaic system on a low-slope roof;
10. Failure to maintain the watertight integrity of the roof system. Owner must make repairs within thirty (30) days of notification from CT to non-warranted items that affect the watertight integrity of the Product;
11. Damage or injury arising in any way from testing/sampling of the membrane or design and consulting errors or omissions;
12. Improper application of Product over dirty or improperly prepared surfaces including, but not limited to, surfaces retaining residue from organic decaying material, greases, or oil no matter the surface appearance or the final inspector's acceptance.

In addition, this Limited Warranty does not cover fading or other changes in color to the Product as a result of normal weathering or atmospheric conditions.

UNAPPROVED REPAIRS, ALTERATIONS, ADDITIONS, OR DELETIONS

All repairs, alterations, additions, or deletions to any aspect of the roof, or any material contiguous thereto, must have prior written approval of CT Roofing's Warranty & Technical Services Department (CertainTeed Roofing Products Group, Technical Services Department, 20 Moores Road, Malvern, PA 19355, (800) 396-8134). If Owner, without prior written consent of CT, makes or permits any repairs, alterations, additions, or deletions to the Product, all of CT's obligations, duties, and coverage under this Limited Warranty will terminate and the Limited Warranty will be voided. Application of Product that deviates from CT's published specifications and application instructions voids coverage, unless prior written approval is provided by CT Roofing's Warranty & Technical Services Department.

NOTE: In the event an emergency condition exists which requires immediate repair to avoid damage to the building or its contents, Owner may make essential temporary repairs performed by a CT credentialed roofer. CT will only reimburse Owner for essential temporary repair expenses that would have been covered under this Limited Warranty.

NOTICE OF CLAIMS

Any claim or request for CT to perform under this Limited Warranty must be made by the building owner to CT in writing to the above listed address, by email to rpg.t.services@saint-gobain.com, or by visiting www.ctroof.com within thirty (30) days of discovery of the defect or CT will have no responsibility for repairs. Notification to a roofing contractor is not considered notice to CT. This notice of claim must include a general description of the alleged defect and a copy of your SMARTCOAT Roof Maintenance Program records. Owner shall grant access to the entire roof system as necessary for CT to investigate a claim, which includes, but is not limited to, the taking of samples that adequately demonstrate the alleged defect for testing by CT as part of the claim investigation. If access is not granted, CT shall have the right to determine, at its sole discretion, that this Limited Warranty is void as to that portion of the Product to which access is denied. Should the investigation of the leak be determined not to be covered under this Limited Warranty, any costs associated with the leak investigation shall be the Owner's sole responsibility. This Limited Warranty will become void if costs associated with non-warranty findings are not paid in full within thirty (30) days of receipt of any CT invoicing. If it is determined that CT installation procedures have not been followed, or the required materials have not been installed, CT may cancel this Limited Warranty at any time.

NOTE: In the event an emergency condition exists which requires immediate repair to avoid damage to the building or its contents, Owner may make essential temporary repairs performed by a CT credentialed roofer. CT will only reimburse Owner for essential temporary repair expenses that would have been covered under this Limited Warranty.

MODIFICATION OF COVERAGE

Only CT Roofing's Commercial Technical Services Department is authorized to modify coverage provided by this Limited Warranty. Issuance of this Limited Warranty or review or inspection of plans, the building, or roof system application by a CT representative does not waive any exclusions or conditions of this Limited Warranty.

TRANSFERABILITY OF LIMITED WARRANTY

This Limited Warranty is not transferable and terminates if the building is sold or ownership transferred.

CONDITION PERTAINING TO WARRANTY EFFECTIVENESS

This Limited Warranty shall become effective only upon the occurrence of all the following events:

1. Receipt of roofing contractor's notice of completion;
2. CT final inspection and completion of all punchlist items;
3. Payment of CT's warranty fee to CT; and
4. Owner's payment to roofing contractor for installation and supplies.

Should a dispute arise between any of the parties (contractor, Owner, CT) as to whether or not any of these Conditions Pertaining to Warranty Effectiveness have been satisfied, CT will hold the Limited Warranty in abeyance until such time as the parties agree that all Conditions have been satisfied. If and when this Limited Warranty becomes effective, the original completion date shall apply for all purposes of this Limited Warranty.

EXCLUSIVE WARRANTY AND LIMITATION OF REMEDIES

THIS DOCUMENT CONSTITUTES THE EXCLUSIVE WARRANTY AND SOLE REMEDIES PROVIDED BY CT. THE WARRANTY AND REMEDIES CONTAINED IN THIS DOCUMENT ARE EXPRESSLY IN LIEU OF ANY AND ALL OTHER OBLIGATIONS, GUARANTEES, WARRANTIES, AND REPRESENTATIONS, WHETHER WRITTEN, ORAL, IMPLIED BY STATUTE AT LAW, OR IN EQUITY, INCLUDING WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR USE, AND FITNESS FOR A PARTICULAR PURPOSE. SOME STATES OR JURISDICTIONS MAY NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES, SO THE ABOVE EXCLUSION MAY NOT APPLY TO YOU. CT'S OBLIGATIONS, RESPONSIBILITIES, AND LIABILITY SHALL BE LIMITED TO REPAIRING OR REPLACING THE DEFECTIVE PRODUCT AS SET FORTH IN THIS LIMITED WARRANTY. IN NO EVENT SHALL CT BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OF ANY KIND, INCLUDING ANY DAMAGE TO THE PROPERTY, THE BUILDING OR ITS CONTENTS, OR FOR INJURY TO ANY PERSONS THAT MAY OCCUR AS A RESULT OF THE USE OF CT'S PRODUCTS OR AS A RESULT OF A BREACH OF THIS WARRANTY. IF YOUR STATE OR JURISDICTION DOES NOT ALLOW EXCLUSIONS OR LIMITATIONS OF SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY HAVE OTHER RIGHTS THAT MAY VARY BY STATE OR JURISDICTION. THIS LIMITED WARRANTY MAY NOT BE MODIFIED, ALTERED, OR EXPANDED BY ANYONE, INCLUDING PRODUCT DISTRIBUTORS, DEALERS, SELLERS, INSTALLERS, CONTRACTORS, AND/OR CT FIELD REPRESENTATIVES.

AGREEMENT TO BINDING ARBITRATION

Any and all claims, disputes, and other matters in question that may occur between the Owner, the contractor, and/or CT, arising out of, in connection with, or relating to this Limited Warranty or breach thereof, shall be submitted to BINDING ARBITRATION for resolution. The arbitration shall be conducted by the American Arbitration Association under its Construction Industry Arbitration Rules then in effect, unless the parties mutually agree otherwise. This agreement to arbitrate shall be specifically enforceable under the Federal Arbitration Act, 9 U.S.C. § 2 or the applicable state arbitration laws. The award rendered by the arbitrator shall be final, and judgment may be entered upon such award in accordance with applicable law in any court having jurisdiction thereof.

EXAMINATION OR INSPECTION

CT does not practice engineering or architecture. Roof inspections made by CT or an authorized agent of CT or issuance of this Limited Warranty does not constitute an approval of the roof, roof design plans or specifications, or construction or installation of the roof. Roof designs, construction plans or installation of the roof system should be approved by the Owner or the Owner's professional. Any roof inspections performed by CT representatives are solely for the benefit of CT and do not constitute approval, representation, or warranty that the roof meets building code requirements.

NOTE: All referenced documents/forms are available at www.certainteed.com.

SMARTCOAT™ EXTENSION INTEGRITY ROOF SYSTEM® LIMITED WARRANTY



Owner:
Owner Address:
Building Address:
Description of Building Use:
Square Feet of Total Liquid-Applied Roof Area:
Asphaltic System Specification No:
Liquid-Applied CT Specification No:
Applicator:
Applicator's Address:
Applicator's Phone:
Original Warranty Expiration Date:
Liquid-Applied System Completion Date:
Warranty Extension Expiration Date:
Product Registration Number:

Warranty Extension Term:

- 5-Years
- 10-Years
- 15-Years
- 20-Years

COVERAGE

CertainTeed LLC (CT) hereby warrants to the original building owner (Owner) the bituminous CT roof membrane and liquid-applied coating or membrane (Product) installed at the above address, subject to the following terms, conditions, limitations, and exclusions, until the Warranty Extension Expiration Date. If during the duration of this Limited Warranty a manufacturing defect in the Product causes a leak, CT or its designated roofing contractor will, at CT's sole discretion, repair or replace the Product only as necessary to restore it to a watertight condition. Only manufacturing defects in the Product that cause leaks are covered by this Limited Warranty. CT's maximum liability during the Original Limited Warranty duration is unchanged by this Limited Warranty and will carry over throughout the Limited Warranty extension duration, such that CT's maximum liability is the original cost of the Product used on the roof, determined by CT to be defective, reduced by 4% for original 25-year warranties, 5% for original 20-year warranties, 6.67% for original 15-year warranties, 8.3% for original 12-year warranties, and 10% for original 10-year warranties during each subsequent year, less any costs previously incurred by CT for repair or replacement. In no event will CT be responsible for costs associated with labor. In no event will CT be responsible for any costs related to the removal or abatement of any asbestos present in any existing roof system to which the Product is applied. Product as used herein shall include the following CT components: specified base sheet, interplies, and cap sheet, asphalt materials between bituminous layers when required, primers, mastics, coating, and polyester reinforcements as required for the above warranty duration and applied per CT's specifications and instructions published at the time of installation. Roof components which are not part of the Product and hence not covered by this Limited Warranty include, but are not limited to, the following: underlying roof deck, insulation, vapor retarders, fasteners, metal work, drains, pitch pans, expansion joints, skylights, vents, and plastic accessories.

EXCLUSIONS FROM COVERAGE

This Limited Warranty does not cover leaks, damages, or injuries of any type, including, but not limited to, damage to roof insulation, roof decks, or other bases over which the Product is applied, attributable directly or indirectly to any of the following:

1. Natural disasters, including, but not limited to, cyclones, tornadoes, hurricanes or other winds exceeding 38 mph, lightning, earthquakes, flood, hail, or fire;
2. Falling objects, civil insurrection, war, riot, or vandalism;
3. Settlement, deflection, movement, moisture content, inadequate attachment or other deficiencies of the roof deck, pre-existing roof system or coating, walls, foundations or any other part of the building structure, insulation, or other materials underlying the Product;
4. Failure of the Product caused or contributed by:
 - a. Maintenance, repair, or work on the roof unrelated to the Product, including, but not limited to, mechanical, electrical, plumbing;
 - b. Infiltration or condensation of moisture in, through, or around the walls, copings and metal components, pitch pans, building structure, or underlying or surrounding materials;
 - c. Traffic of any nature or use of the roof surface as a storage area, walking or recreational surface, or for any other similar purpose;
 - d. Movement or deterioration of metal work used in conjunction with the Product;
 - e. Deposits of solids, liquids, or foreign objects or agents, including plant or animal life or any organic or inorganic solvents which may cause deterioration, of the Product;
 - f. Building design or construction or cracks, deterioration or openings in the roof substrate;
 - g. Lack of positive slope or inadequate drainage, to completely remove water from the Product to prevent ponding water conditions as defined by the NRCA (48 hours) and areas where water is allowed to drain onto the Product from air conditioning units or other rooftop equipment no matter the surface appearance at the completion of installation;
 - h. Installation over improperly prepared or inappropriate substrates, including, but not limited to, wet, dirty, contaminated, and/or damaged surfaces;
 - i. Loose, defective, or improperly installed fasteners;
5. Failure to adhere to all CT application instructions, construction details, and Commercial and SMARTCOAT Roof Maintenance Program as published at the time of installation;
6. Unauthorized application on excluded buildings or structures (see CT's General Recommendations);
7. Any change in the building's basic usage unless approved in advance in writing by CT;
8. Any use of roofing material of any kind or nature not approved in CT's published specifications in effect at the time of installation;
9. Placement of any additional structures on the Product, including, but not limited to, equipment or framework used in connection with air conditioning units, transmission and/or reception devices, signs, and/or water towers. This exclusion does not apply to the installation of a CT photovoltaic system when it is installed in accordance with the published installation instructions for the photovoltaic system on a low-slope roof;
10. Failure to maintain the watertight integrity of the Product. Owner must make repairs to non-warranted items that affect the watertight integrity of the Product;
11. Testing/sampling of the Product by others;
12. Design and/or consulting errors or omissions by the Owner or their authorized representative;
13. Improper application of the Product over dirty or improperly prepared surfaces, including, but not limited to, surfaces retaining residue from organic decaying material, greases, or oils no matter the surface appearance at the completion of installation.

In addition, this Limited Warranty does not cover fading or other changes in color to the Product as a result of normal weathering or atmospheric conditions.

SMARTCOAT™ EXTENSION INTEGRITY ROOF SYSTEM® LIMITED WARRANTY

UNAPPROVED REPAIRS, ALTERATIONS, ADDITIONS, OR DELETIONS

All repairs, alterations, additions, or deletions to any aspect of the roof, or any material contiguous thereto, must have prior written approval of CT Roofing's Warranty & Technical Services Department (CertainTeed Roofing Products Group, Technical Services Department, 20 Moores Road, Malvern, PA 19355, (800) 396-8134). If Owner, without prior written consent of CT, makes or permits any repairs, alterations, additions, or deletions to the roof, all of CT's obligations, duties, and coverage under this Limited Warranty will terminate and the Limited Warranty will be voided.

NOTE: In the event an emergency condition exists which requires immediate repair to avoid damage to the building or its contents, Owner may make essential temporary repairs performed by a qualified roofer. CT will only reimburse Owner for essential temporary repair expenses that would have been covered under this Limited Warranty.

NOTICE OF CLAIMS

Any claim or request for CT to perform under this Limited Warranty must be made by the building owner to CT in writing to the above listed address, by email to rpg.t.services@saint-gobain.com, or by visiting www.ctroof.com within thirty (30) days of discovery of the alleged defect or CT will have no responsibility for repairs. Notification to a roofing contractor is not considered notice to CT. This notice of claim must include a general description of the alleged defect and a copy of your Commercial and SMARTCOAT Roof Maintenance Program records. Owner shall grant access to the entire roof system as necessary for CT to investigate a claim, which includes, but is not limited to, the taking of samples that adequately demonstrate the alleged defect for testing by CT as part of the claim investigation. If access is not granted, CT shall have the right to determine, at its sole discretion, that this Limited Warranty is void as to that portion of the roof system to which access is denied. Should the investigation of the leak be determined not to be covered under this Limited Warranty, any costs associated with the leak investigation shall be the Owner's sole responsibility. This Limited Warranty will become void if costs associated with non-warranty findings are not paid in full within thirty (30) days of receipt of any CT invoicing. If it is determined that CT installation procedures have not been followed, or the required materials have not been installed, CT may cancel this Limited Warranty at any time.

NOTE: In the event an emergency condition exists which requires immediate repair to avoid damage to the building or its contents, Owner may make essential temporary repairs performed by a qualified roofer. CT will only reimburse Owner for essential temporary repair expenses that would have been covered under this Limited Warranty.

MODIFICATIONS OF COVERAGE

Except as noted herein, this Limited Warranty may not be modified, altered, or expanded by anyone, including product distributors, dealers, sellers, installers, contractors, and/or CT field representatives. Only CT Roofing's Commercial Technical Services Department is authorized to modify coverage provided by this Limited Warranty. Issuance of this Limited Warranty or review or inspection of plans, the building, or product application by a CT representative does not waive any exclusions or conditions of this Limited Warranty. Application of the Product that deviates from CT's published specifications and/or application instructions voids coverage, unless prior written approval is provided by CT Roofing's Commercial Technical Services Department.

TRANSFERABILITY OF LIMITED WARRANTY

This Limited Warranty is not transferable and terminates if the building is sold or ownership transferred.

CONDITION PERTAINING TO WARRANTY EFFECTIVENESS

This Limited Warranty applies to Product installed during the calendar year of 2023 and shall become effective following complete installation of the Product and payment in full to the roofing contractor. The Limited Warranty in effect at the time the Product is originally installed is the applicable Limited Warranty. The Limited Warranty duration listed above is solely based upon information provided within the Product Registration/Limited Warranty Request Form. Information presented and determined as incomplete or inaccurate shall result in this Limited Warranty being null and void. Should a dispute arise between any of the parties (contractor, Owner, CT) as to whether or not the contractor was paid in full, CT will hold the Limited Warranty in abeyance until such time as the parties agree that this condition has been satisfied. If and when this Limited Warranty becomes effective, the original date of installation shall apply for all purposes of this Limited Warranty.

EXCLUSIVE WARRANTY AND LIMITATION OF REMEDIES

THIS DOCUMENT CONSTITUTES THE EXCLUSIVE WARRANTY AND SOLE REMEDIES PROVIDED BY CT. THE WARRANTY AND REMEDIES CONTAINED IN THIS DOCUMENT ARE EXPRESSLY IN LIEU OF ANY AND ALL OTHER OBLIGATIONS, GUARANTEES, WARRANTIES, AND REPRESENTATIONS, WHETHER WRITTEN, ORAL, IMPLIED BY STATUTE AT LAW, OR IN EQUITY, INCLUDING WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR USE, AND FITNESS FOR A PARTICULAR PURPOSE. SOME STATES OR JURISDICTIONS MAY NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES, SO THE ABOVE EXCLUSION MAY NOT APPLY TO YOU. CT'S OBLIGATIONS, RESPONSIBILITIES, AND LIABILITY SHALL BE LIMITED TO REPAIRING OR REPLACING THE DEFECTIVE PRODUCT AS SET FORTH IN THIS LIMITED WARRANTY. IN NO EVENT SHALL CT BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OF ANY KIND, INCLUDING ANY DAMAGE TO THE PROPERTY, THE BUILDING OR ITS CONTENTS, OR FOR INJURY TO ANY PERSONS, THAT MAY OCCUR AS A RESULT OF THE USE OF CT'S PRODUCTS OR AS A RESULT OF A BREACH OF THIS WARRANTY. IF YOUR STATE OR JURISDICTION DOES NOT ALLOW EXCLUSIONS OR LIMITATIONS OF SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. IN NO EVENT SHALL CT'S TOTAL LIABILITY ARISING OUT OF OR RELATED TO THE PRODUCT OR THIS WARRANTY EXCEED THE COST TO THE OWNER OF THE PRODUCT OF THE ORIGINAL INSTALLATION. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY HAVE OTHER RIGHTS THAT MAY VARY BY STATE OR JURISDICTION. THIS LIMITED WARRANTY MAY NOT BE MODIFIED, ALTERED, OR EXPANDED BY ANYONE, INCLUDING PRODUCT DISTRIBUTORS, DEALERS, SELLERS, INSTALLERS, CONTRACTORS, AND/OR CT FIELD REPRESENTATIVES.

AGREEMENT TO BINDING ARBITRATION

Any and all claims, disputes, and other matters in question that may occur between the Owner, the contractor, and/or CT, arising out of, in connection with, or relating to this Limited Warranty or breach thereof, shall be submitted to BINDING ARBITRATION for resolution. The arbitration shall be conducted by the American Arbitration Association under its Construction Industry Arbitration Rules then in effect, unless the parties mutually agree otherwise. This agreement to arbitrate shall be specifically enforceable under the Federal Arbitration Act, 9 U.S.C. § 2 or the applicable state arbitration laws. The award rendered by the arbitrator shall be final, and judgment may be entered upon such award in accordance with applicable law in any court having jurisdiction thereof.

EXAMINATION OR INSPECTION

CT does not practice engineering or architecture. Roof inspections made by CT or an authorized agent of CT or issuance of this Limited Warranty does not constitute an approval of the roof, roof design plans or specifications, or construction or installation of the roof. Roof designs, construction plans, or installation of the roof system should be approved by the Owner or the Owner's professional. Any roof inspections performed by CT representatives are solely for the benefit of CT and do not constitute approval, representation, or warranty that the roof meets building code requirements.

NOTE: All referenced documents/forms are available at www.certainteed.com.

SMARTCOAT™ EXTENSION

INTEGRITY ROOF SYSTEM® NDL LIMITED WARRANTY



Owner:
Owner Address:
Building Address:
Description of Building Use:
Square Feet of Total Liquid-Applied Roof Area:
Asphaltic System Specification No:
Original Warranty No:
Liquid-Applied CT Specification No:
Roofing Contractor:
Roofing Contractor's Address:
Roofing Contractor's Phone:
Original Warranty Expiration Date:
Liquid-Applied System Completion Date:
Warranty Extension Expiration Date:

Warranty Extension Term:

- 5-Years
- 10-Years
- 15-Years
- 20-Years

COVERAGE

CertainTeed LLC (CT) hereby warrants to the original building owner (Owner) the bituminous CT roof membrane and liquid-applied coating or membrane (Product) installed at the above address, subject to the following terms, conditions, limitations, and exclusions, for the period checked above. If, during the duration of this Limited Warranty, a deficiency in the workmanship of the Product installation or a manufacturing defect in the Product causes a leak, CT or its designated roofing contractor will, at CT's sole discretion, repair or replace the Product only as necessary to restore it to a watertight condition. Only deficiencies in the Product that cause leaks are covered by this Limited Warranty. In no event shall CT be responsible for any costs related to the removal or abatement of any asbestos present in any existing roof system to which the Product is applied. Product as used herein, shall include the following CT components: specified base sheet, interplies, cap sheet, asphalt materials between bituminous layers when required, primers, mastics, coating, and polyester reinforcements as required for the above warranty duration and applied per CT's specifications and installation instructions published at the time of installation. Roof components which are not part of the Product and hence not covered by this Limited Warranty include, but are not limited to, the following: underlying roof deck, insulation, vapor retarders, fasteners, metal work, drains, pitch pans, expansion joints, skylights, vents, and plastic accessories.

EXCLUSIONS FROM COVERAGE

This Limited Warranty does not cover leaks, damages, or injuries of any type, including, but not limited to, damage to roof insulation, roof decks, or other bases over which the Product is applied, attributable directly or indirectly to any of the following:

1. Natural disasters, including, but not limited to, cyclones, tornadoes, hurricanes or other winds exceeding 54 mph, lightning, earthquakes, flood, hail, or fire;
2. Falling objects, civil insurrection, war, riot, or vandalism;
3. Settlement, deflection, movement, moisture content, inadequate attachment or other deficiencies of the roof deck, pre-existing roof system or coating, walls, foundations or any other part of the building structure, insulation, or other materials underlying the Product;
4. Failure of the Product caused or contributed by:
 - a. Maintenance, repair, or work on the roof unrelated to the Product, including, but not limited to, mechanical, electrical, or plumbing;
 - b. Infiltration or condensation of moisture in, through, or around the walls, copings and metal components, pitch pans, building structure, or underlying or surrounding materials;
 - c. Traffic of any nature or use of the Product surface as a storage area, walking or recreational surface, or for any other similar purpose;
 - d. Movement or deterioration of metal work used in conjunction with the Product;
 - e. Deposits of solids, liquids, or foreign objects or agents, including plant or animal life or any organic or inorganic solvents which may cause deterioration of the Product;
 - f. Building design or construction or cracks, deterioration, or openings in the roof substrate;
 - g. Lack of positive slope or inadequate drainage, to completely remove water from the Product to prevent ponding water conditions as defined by the NRCA (48 hours) and areas where water is allowed to drain onto the Product from air conditioning units or other rooftop equipment no matter the surface appearance at preliminary inspection or the final inspector's acceptance;
 - h. Installation over improperly prepared or inappropriate substrates, including, but not limited to, wet, dirty, contaminated, and/or damaged surfaces;
 - i. Loose, defective, or improperly installed fasteners;
5. Failure to adhere to all CT application instructions, construction details, and Commercial and SMARTCOAT Roof Maintenance Programs as published at the time of installation;
6. Unauthorized application on excluded buildings or structures (see CT's General Recommendations);
7. Any change in the building's basic usage unless approved in advance in writing by CT;
8. Any use of roofing materials of any kind or nature not approved in CT's Commercial Roof Systems Specifications manual in effect at the time of installation;
9. Placement of any additional structures on the Product, including, but not limited to, equipment or framework used in connection with air conditioning units, transmission and/or reception devices, signs and/or water towers. This exclusion does not apply to the installation of a CT photovoltaic system when it is installed in accordance with the published installation instructions for the photovoltaic system on a low-slope roof;
10. Failure to maintain the watertight integrity of the Product. Owner must make repairs to non-warranted items that affect the watertight integrity of the roof system;
11. Testing/sampling of the Product by others;
12. Design and/or consulting errors or omissions by the Owner or their authorized representative;
13. Improper application of the Product over dirty or improperly prepared surfaces including, but not limited to, surfaces retaining residue from organic decaying material, greases, or oils no matter the surface appearance or the final inspector's acceptance.

In addition, this Limited Warranty does not cover fading or other changes in color to the Product as a result of normal weathering or atmospheric conditions.

SMARTCOAT™ EXTENSION INTEGRITY ROOF SYSTEM® ND L LIMITED WARRANTY



UNAPPROVED REPAIRS, ALTERATIONS, ADDITIONS OR DELETIONS

All repairs, alterations, additions, or deletions to any aspect of the Product, or any material contiguous thereto, must have prior written approval of CT Roofing's Warranty & Technical Services Department (CertainTeed Roofing Products Group, Technical Services Department, 20 Moores Road, Malvern, PA 19355, (800) 396-8134). If Owner, without prior written consent of CT, makes or permits any repairs, alterations, additions, or deletions to the Product, all of CT's obligations, duties, and coverage under this Limited Warranty will terminate and the Limited Warranty will be voided.

NOTE: In the event an emergency condition exists which requires immediate repair to avoid damage to the building or its contents, Owner may make essential temporary repairs performed by a CT credentialed roofer. CT will only reimburse Owner for essential temporary repair expenses that would have been covered under this Limited Warranty.

NOTICE OF CLAIMS

Any claim or request for CT to perform under this Limited Warranty must be made by the Owner to CT in writing to the above listed address, by email to rpg.t.services@saint-gobain.com, or by visiting www.ctroof.com within thirty (30) days of discovery of the alleged defect or CT will have no responsibility for repairs. Notification to a roofing contractor is not considered notice to CT. This notice of claim must include a general description of the alleged defect and a copy of your Commercial & SMARTCOAT Roof Maintenance Program records. Owner shall grant access to the entire Product as necessary for CT to investigate a claim, which includes, but is not limited to, the taking of samples that adequately demonstrate the alleged problem for testing by CT as part of the claim investigation. If access is not granted, CT shall have the right to determine, at its sole discretion, that this Limited Warranty is void as to that portion of the Product to which access is denied. Should the investigation of the leak be determined not to be covered under this Limited Warranty, any costs associated with the leak investigation shall be the Owner's sole responsibility. This Limited Warranty will become void if costs associated with non-warranty findings are not paid in full within thirty (30) days of receipt of any CT invoicing. If it is determined that CT installation procedures have not been followed, or the required materials have not been installed, CT may cancel this Limited Warranty at any time.

NOTE: In the event an emergency condition exists which requires immediate repair to avoid damage to the building or its contents, Owner may make essential temporary repairs performed by a CT credentialed roofer. CT will only reimburse Owner for essential temporary repair expenses that would have been covered under this Limited Warranty.

MODIFICATIONS OF COVERAGE

Only CT Roofing's Commercial Technical Services Department is authorized to modify coverage provided by this Limited Warranty. Issuance of this Limited Warranty or review or inspection of plans, the building, or product application by a CT representative does not waive any exclusions or conditions of this Limited Warranty. Application of Product that deviates from CT's published specifications and application instructions voids coverage unless prior written approval is provided by CT Roofing's Commercial Technical Services Department.

TRANSFERABILITY OF LIMITED WARRANTY

This Limited Warranty is not transferable and terminates if the building is sold or ownership transferred.

CONDITION PERTAINING TO WARRANTY EFFECTIVENESS

This Limited Warranty applies to Product installed during the calendar year of 2023 and shall become effective following complete installation of the Product and payment in full to the roofing contractor. The warranty in effect at the time the Product is originally installed is the applicable warranty. The Limited Warranty duration listed above is solely based upon information provided within the Product Registration/Warranty Request Application. Information presented and determined as incomplete or inaccurate shall result in this Limited Warranty being null and void. Should a dispute arise between any of the parties (contractor, Owner, CT) as to whether or not the contractor was paid in full, CT will hold the Limited Warranty in abeyance until such time as the parties agree that this condition has been satisfied. If and when this Limited Warranty becomes effective, the original date of installation shall apply for all purposes of this Limited Warranty.

EXCLUSIVE WARRANTY AND LIMITATION OF REMEDIES

THIS DOCUMENT CONSTITUTES THE EXCLUSIVE WARRANTY AND SOLE REMEDIES PROVIDED BY CT. THE WARRANTY AND REMEDIES CONTAINED IN THIS DOCUMENT ARE EXPRESSLY IN LIEU OF ANY AND ALL OTHER OBLIGATIONS, GUARANTEES, WARRANTIES, AND REPRESENTATIONS, WHETHER WRITTEN, ORAL, IMPLIED BY STATUTE AT LAW, OR IN EQUITY, INCLUDING WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR USE, AND FITNESS FOR A PARTICULAR PURPOSE. SOME STATES OR JURISDICTIONS MAY NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES, SO THE ABOVE EXCLUSION MAY NOT APPLY TO YOU. CT'S OBLIGATIONS, RESPONSIBILITIES, AND LIABILITY SHALL BE LIMITED TO REPAIRING OR REPLACING THE DEFECTIVE PRODUCT AS SET FORTH IN THIS LIMITED WARRANTY. IN NO EVENT SHALL CT BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OF ANY KIND, INCLUDING ANY DAMAGE TO THE PROPERTY, THE BUILDING OR ITS CONTENTS, OR FOR INJURY TO ANY PERSONS THAT MAY OCCUR AS A RESULT OF THE USE OF CT'S PRODUCTS OR AS A RESULT OF A BREACH OF THIS LIMITED WARRANTY. IF YOUR STATE OR JURISDICTION DOES NOT ALLOW EXCLUSIONS OR LIMITATIONS OF SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY HAVE OTHER RIGHTS THAT MAY VARY BY STATE OR JURISDICTION. THIS LIMITED WARRANTY MAY NOT BE MODIFIED, ALTERED, OR EXPANDED BY ANYONE, INCLUDING PRODUCT DISTRIBUTORS, DEALERS, SELLERS, INSTALLERS, CONTRACTORS, AND/OR CT FIELD REPRESENTATIVES.

AGREEMENT TO BINDING ARBITRATION

Any and all claims, disputes, and other matters in question that may occur between the Owner, the contractor, and/or CT, arising out of, in connection with, or relating to this Limited Warranty or breach thereof, shall be submitted to BINDING ARBITRATION for resolution. The arbitration shall be conducted by the American Arbitration Association under its Construction Industry Arbitration Rules then in effect, unless the parties mutually agree otherwise. This agreement to arbitrate shall be specifically enforceable under the Federal Arbitration Act, 9 U.S.C. § 2 or the applicable state arbitration laws. The award rendered by the arbitrator shall be final, and judgment may be entered upon such award in accordance with applicable law in any court having jurisdiction thereof.

EXAMINATION OR INSPECTION

CT does not practice engineering or architecture. Roof inspections made by CT or an authorized agent of CT or issuance of this Limited Warranty does not constitute an approval of the roof, roof design plans or specifications, or construction or installation of the roof. Roof designs, construction plans, or installation of the roof system should be approved by the Owner or the Owner's professional. Any roof inspections performed by CT representatives are solely for the benefit of CT and do not constitute approval, representation, or warranty that the roof meets building code requirements.

NOTE: All referenced documents/forms are available at www.certainteed.com.

SMARTCOAT™ LIMITED WARRANTY APPLICATION



Application must be received at least 10 business days prior to job commencement by CertainTeed LLC (CertainTeed):

Date: _____

REQUESTED WARRANTY TYPE & DURATION:

SMARTCOAT NDL Limited Warranty	<input type="checkbox"/> 10 Year	<input type="checkbox"/> 15 Year	<input type="checkbox"/> 20 Year
CertainTeed Integrity Roof System NDL Limited Warranty, SMARTCOAT Extension	<input type="checkbox"/> 5 Year	<input type="checkbox"/> 10 Year	
CertainTeed Integrity Roof System Limited Warranty, SMARTCOAT Extension	<input type="checkbox"/> 5 Year	<input type="checkbox"/> 10 Year	

NDL/NDL EXTENSTION WARRANTY fee amount (fixed by CertainTeed): _____

PROJECT INFORMATION

Complete all fields as applicable.

CertainTeed SMARTCOAT specification number: _____

Target Start Date: _____ Target Completion Date: _____ Actual Completion Date: _____

Square feet of total roof area: _____ Square feet of total liquid-applied roof area: _____

Name/Use of Building: _____ Phone: _____ Address: _____

Building Owner: _____ Phone: _____ Address: _____

Roofing Contractor: _____ Phone: _____ Address: _____

Contractor credential (Check all that apply):

- Gold Star Liquid-Applied Commercial Roofing Contractor Gold Star Modified Bitumen Commercial Roofing Contractor
 Silver Star Modified Bitumen Commercial Roofing Contractor SMARTCOAT Approved Applicator

EXISTING ROOF/SUBSTRATE PRIOR TO SMARTCOAT APPLICATION

Complete fields as applicable based on visual inspection of the roof membrane condition.

Estimated Age or New: _____ Roof Slope: _____ Roof Deck Type: _____ Vapor Retarder: Yes / No

Insulation Type: _____ Number of Insulation Layers: _____ Total Thickness of Insulation: _____ Coverboard Type: _____

Membrane Material (check all that apply):

- | | | | | |
|--|--|--|--|--|
| <input type="checkbox"/> Granular Modified APP | <input type="checkbox"/> Granular Modified SBS | <input type="checkbox"/> Smooth Modified APP | <input type="checkbox"/> Smooth Modified SBS | <input type="checkbox"/> Aluminum Coating |
| <input type="checkbox"/> Smooth Built-Up (BUR) | <input type="checkbox"/> Gravel BUR | <input type="checkbox"/> Coal Tar | <input type="checkbox"/> Kynar | <input type="checkbox"/> Acrylic Coating |
| <input type="checkbox"/> Galvanized Steel | <input type="checkbox"/> Galvalume | <input type="checkbox"/> PIB | <input type="checkbox"/> PVC (KEE/Elvaloy) | <input type="checkbox"/> Silicone Coating |
| <input type="checkbox"/> PVC (Plasticized) | <input type="checkbox"/> TPO | <input type="checkbox"/> Hypalon/CSPR | <input type="checkbox"/> EPDM | <input type="checkbox"/> Unknown/Other Coating |

Number of Membrane Layers: _____

General Conditions and Description of Unusual Conditions/Ponding Water Areas (% of total roof)/Leaks: _____

Planned Repairs Prior to Coating: _____

SMARTCOAT PROJECT MATERIALS

Receipts for all purchased materials shall be submitted upon project completion.

Materials Purchased at: _____ City/State: _____ Phone: _____

MATERIALS (include all Coating/Liquid-Applied Materials and Accessory Components)		Estimated Quantities Used (Gallons for Liquids/ SQ. FT. for Polyester Reinforcement)	
1.	5.	1.	5.
2.	6.	2.	6.
3.	7.	3.	7.
4.	8.	4.	8.

CertainTeed Commercial Roofing, 20 Moores Road, Malvern, PA 19355
 Attn: Commercial Roofing Technical Services Department, Phone: 800-396-8134 ext. 2, rpg@saint-gobain.com

SMARTCOAT LIMITED WARRANTY PROTOCOL

-- = Not Applicable

	SMARTCOAT Limited Warranty on Materials	SMARTCOAT NDL Limited Warranty	CertainTeed Integrity Roof System Limited Warranty, SMARTCOAT Extension	CertainTeed Integrity Roof System NDL Limited Warranty, SMARTCOAT Extension
Prior to Work Commencing:				
Submit SMARTCOAT Limited Warranty Registration	Required Register at www.ctndl.com/warranty.asp	--	--	--
Submit SMARTCOAT Limited Warranty Application including;	--	Required	Required	Required
6 pre-work photos of field, areas in need of repair, and any unusual flashing details plus;	--	Required	Required ¹	Required ¹
Submit SMARTCOAT Adhesion Test form;	--	Required ²	At CertainTeed's Discretion ²	Required ²
At CertainTeed's discretion a core sample may be required	--	Pending Application Review	Pending Application Review	Pending Application Review
Infrared or Nuclear Moisture Scan	--	Required	Required ¹	Required ¹
Submit receipts for all purchased CertainTeed asphaltic membranes of existing roof.	--	--	Required	--
Submit existing CertainTeed Asphaltic Membrane Limited Warranty on Systems or Integrity Roof System Limited Warranty documentation	--	--	Required	--
During Work:				
Save all receipts for products purchased;	Required	Required	Required	Required
Document work-in-progress including: – Two (2) photos (min) of field indicating surface was properly cleaned and prepared – Two (2) photos (min) of each stage of work as specified (seams, fasteners, primer, each coating layer, reinforcement, etc)	Recommended	Required	Required	Required
Upon Completion of Work:				
Submit receipts of SMARTCOAT products purchased	Submission not required; CertainTeed recommends contractor/building owner maintains records to support in the event of a claim.	Required	Required	Required
Submit all notes and work-in-progress photos		Required	Required	Required
Submit six (6) photos of completed project taken from the same vantage point as pre-work photos		Required	Required	Required
A CertainTeed representative must inspect the completed project.		At CertainTeed's Discretion	Required	At CertainTeed's Discretion

Contractors shall submit all forms and photographs to rpg@saint-gobain.com

1- Not applicable to Extensions on new CertainTeed roofs.

2- Not required for granulated asphaltic roof surfaces where roof is sound and granules are intact.

This agreement is hereby entered into by and between CertainTeed LLC (hereinafter “CT”) and the contractor identified below.

In consideration for being approved by CT as a SMARTCOAT Approved Applicator (hereinafter “Applicator”) authorized to install SMARTCOAT liquid-applied roof systems, pursuant to CT’s published Specifications and installation instructions (hereinafter “Specifications”), which will, subject to the provisions of this agreement, permit Applicator to apply for a CT SMARTCOAT No Dollar Limit Limited Warranty or Integrity Roof System NDL Limited Warranty, SMARTCOAT Extension (hereinafter “NDL”), Applicator agrees to be bound by the following terms and conditions:

1. The Applicator will use his/her best efforts to promote the distribution and sale of CT SMARTCOAT liquid-applied roof systems and materials.
2. Only liquid-applied roofing materials manufactured by CT or approved in writing by CT’s Commercial Roofing Technical Services Department shall be utilized in the application of a roof system warranted by CT.
3. The Applicator shall perform all applications of CT SMARTCOAT roofing materials in a timely and workmanlike manner, and all requirements which are incorporated in CT’s Specifications in effect at the time of application must be followed.
4. The Applicator will notify CT at least 10 business days prior to commencing work to arrange for the pre-job site visit by CT.
5. In addition to the pre-job site visit cited in Paragraph 4 above, a CT observer shall be allowed to observe the project site during application of the SMARTCOAT roof system at times and on occasions which shall be within the sole discretion of CT, but which shall not unreasonably impose on the owner of the premises or the Applicator, in order to assure that the work being performed by the Applicator at the time of the site visit is in conformance with the pertinent CT SMARTCOAT roof systems Specifications.
6. The Applicator shall employ the necessary supervisory personnel and workers, together with suitable equipment, to complete the work without unnecessary delay and in such a manner as will aid CT to observe said work at a minimum expense. In the event that it becomes necessary to temporarily discontinue said work, Applicator agrees to notify CT as to when said work shall be resumed, and if the Applicator fails to give such notice, the SMARTCOAT Limited Warranty Application (hereinafter “Application”) may be rejected at CT’s option.
7. The Applicator agrees to notify CT promptly following completion of the SMARTCOAT roof system in order that CT can conduct a site visit to determine if any installation issues need to be addressed prior to declaring the SMARTCOAT roof system suitable for issuance of the NDL. Upon completion of the roof, the Applicator’s copy of the Application form containing the roof completion date, receipts of SMARTCOAT products purchased, requisite in-progress and completed project photographs and accompanied by the balance of the NDL fee, shall be returned to CT as part of the process leading to issuance of an applicable NDL. It is a condition precedent to the issuance of the NDL that the Applicator complete and execute his/her copy of the Application.
8. The Applicator shall be responsible for forwarding the written NDL to the property owner.
9. Following issuance of an NDL, a joint site visit of the roof system will be conducted by a CT observer and the Applicator within two (2) years following completion of the roof installation. If such site visit or any other site visit during that 2-year period reveals any unsatisfactory roof or flashing condition which, in the sole opinion of CT, is due to application error or faulty application techniques, the Applicator shall, at his/her own expense, immediately make such repairs as are reasonably required by CT to improve the condition of the roof to a level satisfactory to CT. Beyond the aforesaid 2-year period, CT will be responsible to the Applicator only for repairs which have been authorized in advance by CT.
10. It is hereby mutually agreed that CT reserves the right to unilaterally cancel this agreement, in accordance with Paragraph 13 and/or the Code of Ethics and Professional Practices below, should, at any time during the period of this agreement, any of the following circumstances occur:
 - a) The financial viability of the Applicator becomes impaired.
 - b) The Applicator fails to comply with the terms of CT’s published Specifications.
 - c) The workmanship of the Applicator becomes unacceptable to CT.
 - d) The Applicator fails to uphold his/her responsibilities and obligations under CT’s SMARTCOAT Limited Warranty program (hereinafter “Warranty program”), including, but not limited to, complying with the process implemented by CT for determining whether SMARTCOAT roof systems are suitable for issuance of an NDL.
 - e) The Applicator or his/her employees make misrepresentations or unauthorized representations to his/her customer regarding CT’s policies, products, or warranties.
 - f) The Applicator fails to complete a construction contract without justifiable cause.
11. The Applicator agrees to defend, indemnify, and hold CT harmless against any damages it may suffer as a result of misrepresentations made by the Applicator to CT, including, but not limited to, misrepresentations made during the process of applying to become a SMARTCOAT Approved Applicator or misrepresentations made with respect to specific applications of CT SMARTCOAT products and roof systems.
12. It is agreed that the Applicator is an independent contractor, has no authority to make any representations or warranties on behalf of CT, and shall defend, indemnify, and hold CT harmless for any damages caused by unauthorized representations, misrepresentations, or warranties made by him/her or by his/her employees or agents to parties other than CT. The Applicator agrees not to misrepresent to his/her customer the responsibility of CT under its NDL, and that, if the customer has any specific questions regarding CT’s responsibility thereunder, the Applicator will promptly transmit such questions to CT’s Commercial Roofing Technical Services Department.
13. This agreement by either party, shall remain in effect for the remainder of the calendar year 2023. It may be renewed, at the option of CT, for successive 1-year periods. In order for any such renewal to be effective, it must be communicated in writing by CT. Either party shall have the right to terminate this agreement at any time after the effective date upon thirty (30) days’ notice in writing to the other party. Any such notice shall be in writing and will be deemed as duly given upon mailing thereof by first class mail, certified or registered with postage prepaid.
14. Upon termination of this agreement by either party, the Applicator shall cease and desist from representing to the public that he/she is approved by CT as a SMARTCOAT Approved Applicator authorized to install SMARTCOAT roof systems which will qualify for issuance of an NDL. Termination of this agreement shall not relieve the Applicator of any of his/her obligations under Paragraphs 11 and 12 above, or of his/her obligations undertaken with respect to the construction contract or an NDL issued in connection with a SMARTCOAT roof system installed pursuant to the Warranty program.
15. These conditions supersede all prior SMARTCOAT Approved Applicator agreements between the parties and constitute the entire understanding with respect to the subject matter hereof, and shall not be amended or altered except in writing signed by an authorized representative of both parties.

Code of Ethics and Professional Practices

General Conduct

The SMARTCOAT Approved Applicator (SAA) and its employees shall conduct themselves in a proper manner while on sales or estimate appointments, on the job, and in any follow-up activity. They shall be competent in their trade, neat, courteous, and at all times a credit to their profession. Each job undertaken by the SAA shall be performed by, or under the direct supervision of, competent, experienced workers using only professional grade materials.

Estimates and Contracts

The SAA shall provide each prospective customer with a clear, written estimate and furnish a list of customer references upon request. Before commencing any job, the SAA shall enter into a clear, written contract with the customer, describing the work to be done, the price, the workmanship warranty, the time for completion and any other material terms and conditions. Neither the estimate nor the contract nor any other written material utilized in the SAA's business shall contain any unfair or deceptive statements, terms, or conditions. All work will be performed in a timely and professional manner and will be covered by the contractor's full written warranty that complies with applicable state and federal warranty law.

Application Standards

The SAA shall apply liquid-applied roofing in accordance with the manufacturer's printed application instructions. The roof system must be installed in compliance with the published recommended instructions of the CertainTeed Low-Slope Roofing Applicator's Manual or the National Roofing Contractors Association (NRCA) Roofing Manual: Membrane Roof Systems as well as all applicable building code requirements.

Compliance with Applicable Laws

The SAA shall have, at all times, all necessary governmental licenses and liability insurance, and shall otherwise comply with all building, safety, and health codes and ordinances and other laws that are applicable to the installation and repair of roofing products and the conduct of its business.

Customer Complaints

The SAA shall give prompt, diligent, and courteous attention to all customer complaints and shall service all meritorious warranty claims with reasonable dispatch, all with a view to customer satisfaction.

Promotional Practices

The SAA shall make a reasonable effort to promote CertainTeed and apply a significant amount of its roofing products as determined by CertainTeed and its local roofing Territory Manager. Neither the SAA nor its agents, affiliates, or employees (the "SAA Parties") shall, in any way, use any deceptive, misleading, or unethical statement or representations in connection with business solicitations, trade dealings and advertising, and other promotional activities nor shall any of the SAA Parties conduct any vulgar, lewd, or offensive behavior of any kind.

Retention in the Program

The SAA program and its membership are at the sole discretion of CertainTeed. CertainTeed reserves the right to immediately cancel an SAA's credential if this Code of Ethics and Professional Practices is violated or if any SAA Party conducts behavior that, in the sole opinion of CertainTeed, is not representative of CertainTeed's dedication to the highest moral and socially responsible behavior.

Admittance to the SAA program is contingent upon your company meeting all program requirements and approval by CertainTeed and its local Roofing Territory Manager.

The Undersigned agrees to be bound by the terms and conditions of this Application.

Commercial Territory Manager

Date

Print Name of Roofing Contractor (Firm Name)

Manager, Commercial Technical Services

Date

Signature of Roofing Contractor Owner/Authorized Officer

Date

APPLICATION STATUS - TO BE COMPLETED BY CERTAINTEED'S MANAGER, COMMERCIAL TECHNICAL SERVICES

Approved to proceed with project

Application denied

SMARTCOAT™ 420 FIBERED ALUMINUM COATING LIMITED WARRANTY ON MATERIALS



Owner:
Owner Address:
Description of Building Use:
Building Address:
Applicator:
Applicator's Address:
Applicator's Phone:
Square Feet of Total Liquid-Applied Roof Area:
Coating Completion Date:
Warranty Expiration Date:

COVERAGE

For a period of 5 years, from the date of installation completion, CertainTeed LLC (CT) warrants to the original building owner (Owner) that SMARTCOAT 420 Fibered Aluminum Coating (Coating) used on the roof will be free from manufacturing defects that affect the performance of the Coating on the Owner's roof.

In the event there is a failure of the Coating due to a manufacturing defect during the warranty period, CT shall, at its sole discretion, replace, repair, or pay for the original cost of the defective product only, to return the Coating to a warrantable condition. Note: Repair leaks promptly to avoid water damage, including mold growth.

EXCLUSIONS FROM COVERAGE

This Limited Warranty does not cover leaks, damages, or injuries of any type, including, but not limited to, damage to roof insulation, roof decks, or other bases over which the Coating is applied and attributable directly or indirectly to any of the following:

1. Damage or leaks to the roof membrane caused directly or indirectly by natural disasters, including, but not limited to, falling objects, cyclones, hurricanes, tornadoes, or other winds or gusts exceeding 38 mph, earthquakes, lightning, hail, or fire;
2. Damage to the Coating, including, but not limited to, misuse, abuse, falling objects, tools, foot traffic, additional equipment or sign installation. This exclusion does not apply to the installation of a CT photovoltaic system when it is installed in accordance with the published installation for the photovoltaic system on a low-slope roof;
3. Damage to the roof membrane caused by clogged drains or lack of adequate drainage that promptly and readily removes water from the roof;
4. Lack of positive slope or inadequate drainage, to completely remove water from the roof system to prevent ponding water conditions on the roof system as defined by the NRCA (48 hours);
5. Damage to, or failure of, the roof membrane in any manner caused or contributed to by settlement, cracking, warping, expansion, contraction, deflection, or other movement of the building structure;
6. Failure to adhere to all CT application instructions, construction details, and SMARTCOAT Roof Maintenance Program as published at the time of installation;
7. Any use of roofing materials of any kind or nature not approved in CT's Commercial Roof Systems Specifications manual or in advance in writing by CT Roofing's Warranty & Technical Service Department;
8. Mold and other damage caused by water entering building;
9. Any other damage not attributable to a manufacturing defect of the CT Coating.

This Limited Warranty is only applicable when the Coating is properly installed according to CT published specifications and label instructions. This Limited Warranty does not cover leaks or damage caused by leaks. This Limited Warranty applies only to materials. This Limited Warranty does not include installation or labor costs. The existing roof, roof deck, and any other substrates have not been inspected by CT and is NOT part of this Limited Warranty. CT shall not be liable for any incidental, consequential, or other damages including, but not limited to, the loss of sales, profits, rent payments, inventory, equipment, valuables or other monetary losses, or damages to the structure or the structures contents, even if the actions or remedies provided under this Limited Warranty do not perform their specified purpose.

ROOF MAINTENANCE

This Limited Warranty is not a maintenance agreement or an insurance policy. Routine inspections and maintenance of the roof system must be completed by the Owner on a regular basis and are the Owner's responsibility. Inspections by the Owner shall take place at least on a semi-annual basis and shall be documented. Periodic inspections are the Owner's responsibility and shall include such things as making minor repairs, cleaning off debris, cleaning filters and gutters, unclogging drains, and removing standing water. Lack of regular maintenance shall void this Limited Warranty. For specific information on roof maintenance requirements please visit our website at www.certainteed.com.

UNAPPROVED REPAIRS, ALTERATIONS, ADDITIONS, OR DELETIONS

All repairs, alterations, additions, or deletions to any aspect of the roof that affects the Coating or any material contiguous thereto must have prior written approval of CT Roofing's Warranty & Technical Services Department (CertainTeed Roofing Products Group, Technical Services Department, 20 Moores Road, Malvern, PA 19355, (800) 396-8134 x2). If the Owner, without prior written consent of CT, makes or permits any repairs, alterations, additions, or deletions to the roof that affect the Coating, all of CT's obligations, duties, and coverage under this Limited Warranty will terminate and the Limited Warranty will be voided.

NOTE: In the event an emergency condition exists which requires immediate repair to avoid damage to the building or its contents, Owner may make essential temporary repairs performed by a qualified roofer. CT will only reimburse Owner for essential temporary repair expenses that would have been covered under this Limited Warranty.

NOTICE OF CLAIMS

Any claim or request for CT to perform under this Limited Warranty must be made by the Owner to CT in writing to the above listed address, by email to rpg.t.services@saint-gobain.com, or by visiting www.ctroof.com within thirty (30) days of discovery of the defect or CT will have no responsibility for repairs. Notification to a roofing contractor is not considered notice to CT. This notice of claim must include a general description of the alleged defect and a copy of your SMARTCOAT Roof Maintenance Program records. Owner shall grant access to the entire roof system as necessary for CT to investigate a claim, which includes, but is not limited to, the taking of samples that adequately demonstrate the alleged defect for testing by CT as part of the claim investigation. If access is not granted, CT shall have the right to determine, at its sole discretion, that this Limited Warranty is void as to that portion of the roof system to which access is denied. Should the investigation of the leak be determined not to be covered under this Limited Warranty, any costs associated with the leak investigation shall be the Owner's sole responsibility. This Limited Warranty will become void if costs associated with non-warranty findings are not paid in full within thirty (30) days of receipt of any CT invoicing. If it is determined that CT installation procedures have not been followed, or the required materials have not been installed, CT may cancel this Limited Warranty at any time.

NOTE: In the event an emergency condition exists which requires immediate repair to avoid damage to the building or its contents, Owner may make essential temporary repairs performed by a qualified roofer. CT will only reimburse Owner for essential temporary repair expenses that would have been covered under this Limited Warranty.

TRANSFERABILITY

This Limited Warranty is applicable to the original Owner only and not transferable.

CONDITION PERTAINING TO LIMITED WARRANTY EFFECTIVENESS

This Limited Warranty shall only become effective following the complete installation of the Coating according to CT published specifications and payment in full to the roofing contractor. Should a dispute arise between any of the parties (contractor, Owner, CT) as to whether or not the contractor was paid in full, CT will hold the Limited Warranty in abeyance until such time as the parties agree that this condition has been satisfied. If and when this Limited Warranty becomes effective, the original date of installation shall apply for all purposes of this Limited Warranty.

EXCLUSIVE WARRANTY AND LIMITATION OF REMEDIES

THIS DOCUMENT CONSTITUTES THE EXCLUSIVE WARRANTIES AND REMEDIES PROVIDED BY CT. THE WARRANTIES AND REMEDIES CONTAINED IN THIS DOCUMENT ARE EXPRESSLY IN LIEU OF ANY AND ALL OTHER OBLIGATIONS, GUARANTEES, AND WARRANTIES, WHETHER WRITTEN, ORAL, OR IMPLIED BY STATUTE OR AT LAW. STATE OR PROVINCIAL LAW WILL DETERMINE THE PERIOD OF TIME FOLLOWING THE SALE THAT A PROPERTY OWNER MAY SEEK A REMEDY UNDER THE IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. CT'S OBLIGATIONS, RESPONSIBILITIES, AND LIABILITY SHALL BE LIMITED TO REPAIRING OR REPLACING THE DEFECTIVE CT COATING AS SET FORTH IN THIS LIMITED WARRANTY. IN NO EVENT SHALL CT BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OF ANY KIND, INCLUDING ANY DAMAGE TO THE PROPERTY, THE BUILDING OR ITS CONTENTS, OR FOR INJURY TO ANY PERSONS THAT MAY OCCUR AS A RESULT OF THE USE OF THE CT COATING OR AS A RESULT OF A BREACH OF THIS WARRANTY. IF YOUR STATE OR PROVINCE DOES NOT ALLOW EXCLUSIONS OR LIMITATIONS OF SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. IN NO EVENT SHALL CT'S TOTAL LIABILITY ARISING OUT OF OR RELATED TO THE CT COATING OR THIS WARRANTY EXCEED THE COST TO THE OWNER OF THE CT COATING OF THE ORIGINAL INSTALLATION. THIS LIMITED WARRANTY MAY NOT BE MODIFIED, ALTERED, OR EXPANDED BY ANYONE, INCLUDING PRODUCT DISTRIBUTORS, DEALERS, SELLERS, INSTALLERS, CONTRACTORS, AND/OR CT FIELD REPRESENTATIVES. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE OR PROVINCE TO PROVINCE.

MODIFICATIONS OF COVERAGE

Only CT Roofing's Warranty & Technical Services Department is authorized to modify coverage provided by this Limited Warranty. Issuance of this Limited Warranty or review or inspection of plans, the building, or product application by a CT representative does not waive any exclusions or conditions of this Limited Warranty. Application of the CT Coating that deviates from CT's Commercial Roof Systems Specifications manual voids coverage, unless prior written approval is provided by CT Roofing's Warranty & Technical Services Department.

AGREEMENT TO BINDING ARBITRATION

Any and all claims, disputes, and other matters in question that may occur between the Owner, the contractor, and/or CT, arising out of, in connection with, or relating to this Limited Warranty or breach thereof, shall be submitted to BINDING ARBITRATION for resolution. The arbitration shall be conducted by the American Arbitration Association under its Construction Industry Arbitration Rules then in effect, unless the parties mutually agree otherwise. This agreement to arbitrate shall be specifically enforceable under the Federal Arbitration Act, 9 U.S.C. § 2 or the applicable state arbitration laws. The award rendered by the arbitrator shall be final and judgment may be entered upon such award in accordance with applicable law in any court having jurisdiction thereof.

EXAMINATION OR INSPECTION

CT does not practice engineering or architecture. Roof inspections made by CT or an authorized agent of CT or issuance of this Limited Warranty does not constitute an approval of the roof, roof design plans or specifications, or construction or installation of the roof. Roof designs, construction plans, or installation of the roof system should be approved by the Owner or the Owner's professional. Any roof inspection performed by CT representatives are solely for the benefit of CT and do not constitute an approval, representation, or warranty that the roof meets building code requirements.

PROTOCOL

This test method covers CertainTeed LLC (CT) field procedure for determining the strength and characteristics of the bond of a liquid-applied coating for use on varying roof types. CT recommends an adhesion test be conducted prior to the application of any SMARTCOAT Coating and requires such testing where specified for SMARTCOAT Limited Warranties.

A minimum of two adhesion tests should be conducted in the field of the roof or one every 10,000 sq. ft. Additional tests should be conducted over extensively degraded substrates with cracked surfaces, any change in substrate material, and any areas with evidence of ponding water.

TOOLS & MATERIALS

You will need the following materials to conduct an adhesion test:

- SMARTCOAT 100 Roof Wash if roof wash is to be utilized on the project
- Rag(s)
- SMARTFAB 500 Series Reinforcement cut into 1" x 12" strips (longer strips can be used if desired/easier to manage)
- SMARTCOAT 200 Series Bleed Blocker/Universal Primer (appropriate to substrate) if product is to be utilized on the project
- SMARTCOAT 400 Series Coating (as specified for the project) if product is to be directly applied to the existing roof/substrate
- Fish Scale
- Knife/Blade
- Wet Mil Thickness Gauge

INSTRUCTIONS

1. Clean the roof surface where the adhesion test is to be conducted. Use any of the following, as appropriate, to adequately remove all dirt, rust, grease, debris, or anything that could interfere with adhesion: SMARTCOAT 100 Roof Wash, rinsed to ensure all detergent is removed, pressure washer, broom, or brush. A rag should scrub up clean when the roof surface is properly prepared.
- 2a. If a Bleed Blocker or Primer is to be used:
In this case, the bond between the Bleed Blocker/Primer and the substrate is the interface to be tested. Apply the Bleed Blocker/Primer at a rate of approximately 1-1.5 gallons/100 sq. ft. depending on surface porosity (16-24 wet mils). While the Bleed Blocker/Primer is wet, embed SMARTFAB 500 Series reinforcement strips, 1" x 12" (or longer), allowing at least 4" of the strip to extend beyond the Bleed Blocker/Primer. After the reinforcement is embedded and completely saturated, apply a second coat of Bleed Blocker/Primer to fully encapsulate the reinforcement ensuring at least 4" of the reinforcement strip remains free of Bleed Blocker/Primer. Lightly brush/roll to ensure all air is removed.
- 2b. If the Coating is to be direct-bonded without Primer/Bleed Blocker:
In this case, the bond between the Coating and the substrate is the interface to be tested. Apply the Coating at a rate of at approximately 1-1.5 gallons/100 sq. ft. depending on surface porosity (16-24 wet mils). While the Coating is wet, embed SMARTFAB 500 Series reinforcement strips, 1" x 12" (or longer), allowing at least 4" of the strip to extend beyond the Coating. After the reinforcement is embedded and completely saturated, apply a second coat of Coating to fully encapsulate the reinforcement ensuring at least 4" of the reinforcement strip remains free of Coating. Lightly brush/roll to ensure all air is removed.

THE BLEED BLOCKER/PRIMER/COATING MUST BE FULLY CURED ABOVE PUBLISHED MINIMUM APPLICATION TEMPERATURE BEFORE AN ADHESION TEST IS CONDUCTED.

Allow SMARTCOAT 200/210 Bleed Blocker/Primer a minimum of one week (7 days) to cure.

Allow SMARTCOAT 400/401/405 Acrylic Coating a minimum of one week (7 days) to cure.

Allow SMARTCOAT 450 High Solids Silicone Coating a minimum 72 hours to cure.

3. Lightly score the entire 12" length of the reinforcement strip on both sides to ensure you are measuring the adhesive bond to the roof substrate and not the force required to tear the membrane. Tie a knot at the end of the 4" dry reinforcement strip such that the hook end of the fish scale can be attached. Place the fish scale to facilitate a 90° peel, pulling the reinforcement up and back through the Coating. Pull the reinforcement slowly, approximately 2"/min.

The reinforcement shall require a minimum 2 lbs. per lineal inch of force to peel. Ideally, the peel shall indicate cohesive failure, leaving some coating adhered to the roof substrate and some coating adhered to the back side of the reinforcement. The adhesion test is considered a fail if the coating is pulled off the existing roof substrate with less than 2 lbs. per lineal inch of force.

SUBMISSION FORM

PROJECT INFORMATION

Information shall match SMARTCOAT LIMITED WARRANTY APPLICATION.

Roofing Contractor: _____ Phone: _____

Address: _____

Name/use of building: _____

Address: _____

Sq. ft. of total liquid-applied roof area: _____ SMARTCOAT Specification: _____

ADHESION TEST INFORMATION

Total Number of Test Areas: _____ Date of Application: _____ Date of Peel Test: _____

**Pressure Required to Peel Specimen(s) (lbs. per lineal inch)
If no primer was trialed, denote with "n/a".**

	No Primer	Primer		No Primer	Primer
Test Area 1			Test Area 16		
Test Area 2			Test Area 17		
Test Area 3			Test Area 18		
Test Area 4			Test Area 19		
Test Area 5			Test Area 20		
Test Area 6			Test Area 21		
Test Area 7			Test Area 22		
Test Area 8			Test Area 23		
Test Area 9			Test Area 24		
Test Area 10			Test Area 25		
Test Area 11			Test Area 26		
Test Area 12			Test Area 27		
Test Area 13			Test Area 28		
Test Area 14			Test Area 29		
Test Area 15			Test Area 30		

Submit completed form to rpg@saint-gobain.com.

Roof installed by: _____ **Warranty #** _____

The following information is designed to assist owners in establishing a regular and beneficial roof inspection and maintenance program. This important area of responsibility for the building owner can provide many long-term benefits, including extended life expectancy of the roofing system, reduced average in-place cost, prevention of major deterioration resulting from minor problems and eventually, reduced roof system replacement cost. Failure to properly maintain the roof system voids all CertainTeed Commercial Roofing Limited Warranties.

Roof Maintenance Guidelines

All roofs require regular inspections and periodic maintenance to achieve their expected life. Roofs should be inspected at least twice yearly, in the spring and fall. Additionally, all roofs should be inspected after any severe weather or storms. The roofing contractor who installed the roof membrane, in conjunction with the building owner's maintenance personnel, should perform these inspections. Leaks occur most often at flashings, pitch pans, gravel stops, and other penetrations. Wind damage occurs most often at the roof edge termination. Pay special attention to these areas. All components of the roof are the owner's responsibility to maintain.

General – One of the keys to avoiding roof damage is limiting access to the roof. Allow only authorized personnel on the roof who understand good roof access procedures and precautions. Bag and remove all debris from the roof. Keep grease and oil off of the roof. Clean and remove any liquid deposits immediately. Do not allow foot traffic on the roof in very hot or very cold weather. Do not allow the installation of television or radio antennas, satellite dishes or other mechanical equipment without notifying CertainTeed for approval and for consultation about the methods and details for these installations.

Roof Drains – CertainTeed requires positive drainage. Owners must keep roof drains and the surrounding areas free of debris to allow for proper drainage. Maintain proper attachment of drain clamping rings.

Metal Flashing – Start with a visual examination looking for areas of damage or rust. Ensure that the flashing has remained properly attached and sealed. Repair or replace areas with damage, poor caulking, and all loose areas including counterflashing, coping, seams and/or joints.

Pitch Pans – Keep pitch pans full at all times. Examine and repair the metal pan assembly when necessary.

Rooftop Equipment – Qualified roofing personnel should accompany the equipment installation and/or service employees. If this is not practical, have qualified roofing personnel inspect the area after the equipment installation and/or service employees have completed their work. Regularly check and maintain the condition of all rooftop equipment. Ensure that no substances from the equipment are being deposited on the roof, and if deposits are present – clean immediately. Check equipment flashing for proper condition.

Roof Coating – Visually inspect for signs of deterioration. Maintenance or replacement completed by a roofing professional is essential. Coating life is affected by a variety of factors including climate and environment.

Other – The above list reflects only the most common components found on roof systems; it is not all-inclusive. Contact CertainTeed for additional information.

Owner Inspection and General Recommendations

- A. Utilize roofing professionals or thoroughly trained maintenance personnel for roof-related issues. Use of a Registered Roof Consultant (RRC) or Registered Roof Observer (RRO) is recommended.
- B. Owners should file all job records, drawings, and specifications for future reference. Contract with a roofing contractor authorized by CertainTeed to set up a regular inspection and roof maintenance schedule. Record maintenance procedures as they occur. Log all roof access times and other trades working on the roof, in case damage should occur. Report damage as soon as it occurs, so repairs may be scheduled and executed as soon as possible.
- C. Make more frequent inspections (six times per year) on buildings that house manufacturing facilities that evacuate or exhaust debris or other contaminants (e.g., grease) onto the roof.
- D. Inspect the exterior of the building for settlement or movement. Structural movement may result in splits in the roof membrane.
- E. Repairs should be performed as soon as needed – owners should not allow a nuisance leak to develop into a major problem, degrading insulation and destroying a large portion of the roof assembly. While a roofing contractor authorized by CertainTeed should perform repairs and maintenance work, the owner can help maintain the roof by ensuring that minor clean-up and maintenance procedures are performed (e.g., regular checking and cleaning of debris from roof and around drains).
- F. Notify CertainTeed immediately after a roof leak occurs. If possible, note conditions resulting in leakage. Heavy or light rain, wind direction, temperature, and the time of year that the leak occurs are all important clues to tracing roof leaks. Note whether the leak stops shortly after each rain or continues to drip until the roof is dry. If the owner is prepared with the facts, the diagnosis and repair of roof problems can proceed more rapidly.
- G. In some emergency situations, owner-applied temporary patches may be made to stop leaks to minimize property loss. Except for certain emergency situations, owners should not attempt roof repairs. The puncturing of a blister or the spreading of a liquid-applied coating or bituminous cement may only cover up evidence needed to ascertain the real problem. For your convenience, we have provided a basic inspection form on the reverse side of this page that addresses several critical areas of the roofing system.

COMMERCIAL ROOF MAINTENANCE PROGRAM

Date: _____ Inspected By: _____

	<p>ROOF PLAN LEGEND</p> <ul style="list-style-type: none"> Roof Drain Scupper Firewall Chimney Skylight Scuttle or hatch Penthouse Ventilator/Fan Vent Pipe Air Conditioner Cooler Pitch Pocket Saddle Hip Ridge Valley Pipe or Conduit Screen Support/Fence Expansion Joint Metal Edging - Single-line perimeter Parapet Wall - Double-line perimeter Other
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Owner-Based Maintenance Requirements

	No Problems	Maintenance Required	Not Applicable
1. Edge Metal	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. Counter Flashings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. Expansion Joints	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4. Pitch Pans	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5. Drains	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6. Scuppers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7. Skylights	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8. Coping Covers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9. Vents	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10. Flues	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11. Antennae	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12. HVAC Equipment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
13. Sign Supports	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
14. Coatings/Toppings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
15. Debris	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
16. Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Comments _____

Condition of Roof Membrane

	Yes	No
Surface Condition		
Any blisters, splits, buckles or punctures?	<input type="checkbox"/>	<input type="checkbox"/>
Any bare spots, displaced gravel, thin coating or severe granule loss?	<input type="checkbox"/>	<input type="checkbox"/>
Reflective coating in good condition?	<input type="checkbox"/>	<input type="checkbox"/>
Any evidence of ponding?	<input type="checkbox"/>	<input type="checkbox"/>
Any evidence of residue deposits or foreign contamination?	<input type="checkbox"/>	<input type="checkbox"/>
Are A/C condensation lines extending into drains?	<input type="checkbox"/>	<input type="checkbox"/>
Any evidence of traffic or physical damage?	<input type="checkbox"/>	<input type="checkbox"/>
Any evidence of wet insulation?	<input type="checkbox"/>	<input type="checkbox"/>

Comments _____

General Conditions

Any building or structural movement?	<input type="checkbox"/>	<input type="checkbox"/>
Any deflection or sagging of deck?	<input type="checkbox"/>	<input type="checkbox"/>
Any alterations, additions or new penetrations?	<input type="checkbox"/>	<input type="checkbox"/>
Any change in building usage?	<input type="checkbox"/>	<input type="checkbox"/>

Comments _____

Copies of this form should be made and used in your semi-annual roof inspections.

Owner: _____ Owner Phone: _____

Owner Address: _____

Description of Building Use: _____

Building Address: _____

CT FlintBoard Product(s) Used: _____

Contractor: _____ Contractor Phone: _____

Contractor Address: _____

No. of Squares: _____ Installation Date: _____ Warranty Expiration Date: _____

COVERAGE

CertainTeed LLC (CT) hereby warrants to the Owner that the thermal insulation R-Value of its family of FlintBoard[®] polyisocyanurate foam insulation products (FlintBoard) will not at any time after the first (1st) year of purchase, but prior to the start of the twentieth (20th) year after purchase, diminish to less than eighty percent (80%) of the published R-Value of the FlintBoard at the time of purchase. This Limited Warranty is expressly made subject to the following terms, conditions, and limitations:

WARRANTY LIMITED TO ONE EVALUATION

Owner agrees that the Limited Warranty is based on an evaluation of FlintBoard as hereinafter set forth, and that the FlintBoard may be evaluated for R-Value only one time during the time period for which this Limited Warranty is made. Owner agrees and understands that the FlintBoard may not be evaluated each year and that the Limited Warranty applies only to the results of the initial test performed on the product.

PROOF OF PURCHASE

As a condition precedent to recovery under this Limited Warranty, Owner agrees to retain the original Proof of Purchase (Sales Receipt) of FlintBoard product and to submit the same to CT when filing a claim. The original Sales Receipt must clearly establish that it relates to the FlintBoard which is the subject of the claim.

WARRANTY AND LIMITATION OF REMEDIES

THIS DOCUMENT CONSTITUTES THE EXCLUSIVE WARRANTIES AND REMEDIES PROVIDED BY CT. THE WARRANTIES AND REMEDIES CONTAINED IN THIS DOCUMENT ARE EXPRESSLY IN LIEU OF ANY AND ALL OTHER OBLIGATIONS, GUARANTEES, AND WARRANTIES, WHETHER WRITTEN, ORAL, OR IMPLIED BY STATUTE OR AT LAW. STATE OR PROVINCIAL LAW WILL DETERMINE THE PERIOD OF TIME FOLLOWING THE SALE THAT A PROPERTY OWNER MAY SEEK A REMEDY UNDER THE IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. CT'S OBLIGATIONS, RESPONSIBILITIES, AND LIABILITY SHALL BE LIMITED TO REPAIRING OR REPLACING THE DEFECTIVE FLINTBOARD PRODUCT AS SET FORTH IN THIS LIMITED WARRANTY. IN NO EVENT SHALL CT BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OF ANY KIND, INCLUDING ANY DAMAGE TO THE PROPERTY, THE BUILDING OR ITS CONTENTS, OR FOR INJURY TO ANY PERSONS THAT MAY OCCUR AS A RESULT OF THE USE OF THE FLINTBOARD PRODUCT OR AS A RESULT OF A BREACH OF THIS WARRANTY. IF YOUR STATE OR PROVINCE DOES NOT ALLOW EXCLUSIONS OR LIMITATIONS OF SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. IN NO EVENT SHALL CT'S TOTAL LIABILITY ARISING OUT OF OR RELATED TO FLINTBOARD PRODUCT OR THIS WARRANTY EXCEED THE COST TO THE OWNER OF THE FLINTBOARD PRODUCT OF THE ORIGINAL INSTALLATION. IN NO EVENT SHALL CT BE LIABLE FOR ANY DAMAGES OR EXPENSES RELATED TO THE REMOVAL OR REPLACEMENT OF THE FLINTBOARD OR ANY COVERINGS OVER THE FLINTBOARD. THIS LIMITED WARRANTY MAY NOT BE MODIFIED, ALTERED, OR EXPANDED BY ANYONE, INCLUDING PRODUCT DISTRIBUTORS, DEALERS, SELLERS, INSTALLERS, CONTRACTORS, AND/OR CT FIELD REPRESENTATIVES. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE OR PROVINCE TO PROVINCE.

LIMITATIONS OF COVERAGE

CT shall not be liable for, and this Limited Warranty does not apply to: (a) FlintBoard which has been damaged, abused, misused, punctured, crushed, or improperly applied or installed; (b) FlintBoard which has been harmed by use or environmental conditions such that the foam cells have been ruptured by excessive heat, cold, and/or humidity; (c) FlintBoard wherein the moisture content as shown by the moisture content test taken on the sample at the time of evaluation indicates an excess of three percent (3%) moisture by weight; (d) FlintBoard which has not been handled, stored, or used according to the instructions outlined on CT labels or CT product literature in effect at the date of sale; or (e) any other cause not related to manufacturing defects.

EVALUATION OF R-VALUE AND NOTICE OF CLAIM

If at any time after the first (1st) year from the date of purchase of the FlintBoard, but prior to the twentieth (20th) year, Owner decides to evaluate the FlintBoard R-Value, Owner shall notify CT in writing at CT Roofing's Warranty & Technical Services Department, 20 Moores Road, Malvern, PA 19355, (800) 396-8134 at least sixty (60) days prior to the removal of the installed samples. Owner agrees that a CT representative shall monitor and choose the sampling places, the testing facility, and the testing procedures. Owner agrees, at its own expense, to remove samples, replace and repair the sample area, and have tests made on the FlintBoard only in the presence of a CT representative. Owner further agrees that a moisture content test shall also be performed under the above terms and conditions and that Owner shall be responsible for all costs involved in connection therewith. If the Owner removes or damages the FlintBoard prior to the scheduled sampling, this Limited Warranty shall be void. All testing of the insulation samples will be conducted at a NAVLP certified independent testing laboratory approved by CT. Results of the testing will be final and binding on all parties concerned.

LIMITATION OF LIABILITY

If the test results of the FlintBoard samples as determined by the independent testing laboratory verify that the R-Value has fallen below eighty percent (80%) of CT published specifications in force at the time of the original sale, CT will reimburse Owner a percentage of Owner's original purchase price of FlintBoard product pursuant to the following schedule:

Year(s) After	Percent Reimbursement Of Original Purchase	Year(s) After	Percent Reimbursement Of Original Purchase
1-10	100%	16	40%
11	90%	17	30%
12	80%	18	20%
13	70%	19	10%
14	60%	20	0%
15	50%		

THE AMOUNT ORIGINALLY PAID FOR THE FLINTBOARD BY THE OWNER SHALL BE EVIDENCED BY THE ORIGINAL SALES RECEIPT. IN NO EVENT SHALL THE AMOUNT OF ANY LIABILITY AND/OR REIMBURSEMENT OF CT UNDER THIS LIMITED WARRANTY BE GREATER THAN THE ORIGINAL PURCHASE PRICE OF THE FLINTBOARD.

NOTE: Not more than one claim may be filed on any one building.

TRANSFERABILITY OF WARRANTY

This Limited Warranty may be transferred to one subsequent Owner only if CT Roofing's Warranty & Technical Services Department is notified at the above listed Malvern address within thirty (30) days of real estate title transfer and upon payment of the applicable transfer fee to CT. Failure of the Owner to transfer this Limited Warranty pursuant to these stated conditions terminates CT's warranty obligations and the Limited Warranty will be voided. This Limited Warranty may not be transferred a second time. If a claim was made by the first Owner and settled or rejected, this warranty is no longer in effect and may not be transferred to a second Owner.

CONDITION PERTAINING TO WARRANTY EFFECTIVENESS

This Limited Warranty shall become effective following complete installation of the FlintBoard and payment in full to the roofing contractor. Should a dispute arise between any of the parties (contractor, Owner, CT) as to whether or not the contractor was paid in full, CT will hold the Limited Warranty in abeyance until such time as the parties agree that this condition has been satisfied. If and when this Limited Warranty becomes effective, the original date of installation shall apply for all purposes of this Limited Warranty.

AGREEMENT TO BINDING ARBITRATION

Any and all claims, disputes, and other matters in question that may occur between the Owner, the Contractor, and/or CT, arising out of, in connection with, or relating to this Limited Warranty or breach thereof, shall be submitted to BINDING ARBITRATION for resolution. The arbitration shall be conducted by the American Arbitration Association under its Construction Industry Arbitration Rules then in effect, unless the parties mutually agree otherwise. This agreement to arbitrate shall be specifically enforceable under the Federal Arbitration Act, 9 U.S.C. § 2 or the applicable state arbitration laws. The award rendered by the arbitrator shall be final and judgment may be entered upon such award in accordance with applicable law in any court having jurisdiction thereof.

INSPECTION

CT does not practice engineering or architecture. Roof inspections made by CT or an authorized agent of CT or issuance of this Limited Warranty does not constitute an approval of the roof, roof design plans or specifications, or construction or installation of the roof. Roof designs, construction plans, or installation of the roof system should be approved by Owner or Owner's professional. Any roof inspection performed by CT representatives are solely for the benefit of CT and do not constitute approval, representation, or warranty that the roof meets building code requirements.

Owner:
Owner Address:
Owner Phone:
Description of Building Use:
Building Address:
Contractor:
Contractor's Address:
Contractor's Phone:
Number of Squares:
Installation Date:

COVERAGE

For the Warranty Period defined in the Warranty Chart below, CertainTeed LLC (CT) warrants to the original building owner (Owner) that SmartFlash® ONE used on the roof will be free of leaks caused by manufacturing defects.

PRODUCT WARRANTY CHART:

SmartFlash ONE Applied:	Warranty Period
During original installation of a CT asphaltic low or steep-slope roof system	Matches CT roof system warranty as published at the time of the installation, up to, but not more than 20 years. The Warranty Period runs from the date of the original installation of the roof system.
As a repair or after completion of an original installation of a CT asphaltic low or steep-slope roof system where the roof system warranty has already started	10 years from the date of the original application of SmartFlash ONE.
As part of a non-CT asphaltic low or steep-slope roof system, whether an original installation or repair.	10 years from the date of the original application of SmartFlash ONE.

EXCLUSIONS FROM COVERAGE

This Limited Warranty does not cover leaks, damages, or injuries of any type, including, but not limited to, damage to roof insulation, roof decks, roof membrane, or other bases over which SmartFlash ONE is applied and attributable directly or indirectly to any of the following:

1. Natural disasters, such as falling objects, cyclones, hurricanes, tornadoes, or other winds or gusts exceeding 54 mph, earthquakes, lightning, hail, or fire;
2. Misuse, abuse, falling objects, tools, foot traffic, or equipment or sign installation. This exclusion does not apply to the installation of a CT photovoltaic system when it is installed in accordance with the published installation instructions for the photovoltaic system on a low-slope roof;
3. Clogged drains or lack of adequate drainage that does not promptly and readily remove water from the roof;
4. Ponding water (as defined by the National Roofing Contractors Association);
5. Settlement, cracking, warping, expansion, contraction, deflection, or other movement of the building structure;
6. Failure to comply with all CT application instructions, construction details, and Commercial Roof Maintenance Program as published at the time of installation;
7. Mold and other damage caused by water entering building; and
8. Any other damage not attributable to a manufacturing defect of the SmartFlash ONE.

This Limited Warranty is only applicable when SmartFlash ONE is properly installed according to CT published specifications and label instructions. This Limited Warranty does not cover leaks or damage caused by leaks due to installation error. This Limited Warranty provides material only and does not include installation or labor costs. The existing roof deck and/or other substrates have not been inspected by CT and are NOT part of this Limited Warranty.

ROOF MAINTENANCE

This Limited Warranty is not a maintenance agreement or an insurance policy. Routine inspections and maintenance of the roof system must be completed by the Owner on a regular basis and are the Owner's responsibility. Inspections by Owner shall take place at least on a semi-annual basis and shall be documented. Periodic inspections are the Owner's responsibility and shall include such things as making minor repairs, cleaning off debris, cleaning filters and gutters, unclogging drains, and removing standing water. Lack of regular maintenance shall void this Limited Warranty. For specific information on roof maintenance requirements please visit our website at www.certainteed.com.

UNAPPROVED REPAIRS, ALTERATIONS, ADDITIONS, OR DELETIONS

All repairs, alterations, additions, or deletions to any aspect of the roof that affects SmartFlash ONE or any material contiguous thereto must have prior written approval of CT Roofing's Warranty & Technical Services Department, 20 Moores Road, Malvern, PA 19355, (800) 396-8134 x2. If Owner, without prior written consent of CT, makes or permits any repairs, alterations, additions, or deletions to the roof that affect the SmartFlash ONE, all of CT's obligations, duties, and coverage under this Limited Warranty will terminate and the Limited Warranty will be voided.

NOTICE OF CLAIMS

Any claim or request for CT to perform under this Limited Warranty must be made by Owner in writing to the above listed address, by email to rpg.t.services@saint-gobain.com, or by visiting www.ctroof.com within thirty (30) days of discovery of the defect, and Owner must send proof of purchase and samples that demonstrate the alleged manufacturing defect to CT Roofing's Warranty & Technical Services Department. Notification to a roofing contractor is not considered notice to CT. This notice of claim must include a general description of the alleged defect. Owner shall grant access to the entire roofing system as necessary for CT to investigate the claim, which includes, but is not limited to, the taking of samples that adequately demonstrate the alleged defect for testing by CT as part of the claim investigation. If access is not granted, CT shall have the right to determine, at its sole discretion, that this Limited Warranty is void as to that portion of the roof to which access is denied. Contract or invoice from roofer for service, product, or work completed does not constitute Proof of Purchase of CT products. Original Proof of Purchase is required and best obtained from the place of purchase. Copies are not acceptable. Failure to notify CT in a timely manner shall relieve CT of any obligation under this Limited Warranty.

NOTE: In the event an emergency condition exists which requires immediate repair to avoid damage to the building or its contents, Owner may make essential temporary repairs performed by a qualified roofer. CT will only reimburse Owner for essential temporary repair expenses that would have been covered under this Limited Warranty.

TRANSFERABILITY

This Limited Warranty may be transferred to a subsequent owner only if CT Roofing's Warranty & Technical Services Department is notified at the above listed address within thirty (30) days of real estate title transfer and upon payment of the applicable transfer fee to CT. Failure to transfer this Limited Warranty pursuant to these stated conditions terminates CT's warranty obligations. If it is determined at CT's sole discretion that the roof is in a state of poor maintenance or in disrepair, CT reserves the right to reject the transfer and void this Limited Warranty. All transfer fees will be refunded minus the cost of any applicable inspection and administrative fees.

LIMITATIONS OF REMEDY AND LIABILITY

THIS DOCUMENT CONSTITUTES THE EXCLUSIVE WARRANTIES AND REMEDIES PROVIDED BY CT. THE WARRANTIES AND REMEDIES CONTAINED IN THIS DOCUMENT ARE EXPRESSLY IN LIEU OF ANY AND ALL OTHER OBLIGATIONS, GUARANTEES, AND WARRANTIES, WHETHER WRITTEN, ORAL, OR IMPLIED BY STATUTE OR AT LAW. STATE OR PROVINCIAL LAW WILL DETERMINE THE PERIOD OF TIME FOLLOWING THE SALE THAT A PROPERTY OWNER MAY SEEK A REMEDY UNDER THE IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. CT'S OBLIGATIONS, RESPONSIBILITIES, AND LIABILITY SHALL BE LIMITED TO PROVIDING REPLACEMENT SMARTFLASH ONE OR REFUNDING THE ORIGINAL COST OF THE SMARTFLASH ONE AS SET FORTH IN THIS LIMITED WARRANTY. IN NO EVENT WILL CT BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OF ANY KIND, INCLUDING THE LOSS OF SALES, PROFITS, RENT PAYMENTS, INVENTORY, EQUIPMENT, VALUABLES OR OTHER MONETARY LOSSES, OR DAMAGE TO THE BUILDING OR TO THE BUILDING'S CONTENTS, OR FOR INJURY TO ANY PERSONS THAT MAY OCCUR AS A RESULT OF THE USE OF SMARTFLASH ONE OR AS A RESULT OF A BREACH OF THIS WARRANTY. IF YOUR STATE OR PROVINCE DOES NOT ALLOW EXCLUSIONS OR LIMITATIONS OF SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. IN NO EVENT WILL CT'S TOTAL LIABILITY ARISING OUT OF OR RELATED TO SMARTFLASH ONE OR THIS WARRANTY EXCEED THE COST TO THE OWNER OF THE SMARTFLASH ONE THAT WAS ORIGINALLY INSTALLED. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATED TO STATE OR PROVINCE TO PROVINCE.

MODIFICATIONS OF COVERAGE

Except as noted herein, this Limited Warranty may not be modified, altered, or expanded by anyone, including product distributors, dealers, sellers, installers, contractors, and/or CT field representatives. Only CT Roofing's Commercial Roofing Technical Services Department is authorized to modify coverage provided by this Limited Warranty. Issuance of this Limited Warranty or review or inspection of plans, the building or product application by a CT representative does not waive any exclusions or conditions of this Limited Warranty. Application of the CT SmartFlash ONE materials that deviates from CT's Commercial Roof Systems Specifications manual voids coverage unless prior written approval is provided by CT Roofing's Commercial Roofing Technical Services Department.

EXAMINATION OR INSPECTION

CT does not practice engineering or architecture. Roof inspections made by CT or an authorized agent of CT or issuance of this Limited Warranty does not constitute an approval of the roof, roof design plans, or specifications, or construction or installation of the roof. Roof designs, construction plans, or installation of the roof system should be approved by the Owner or the Owner's professional. Any roof inspections performed by CT representatives are solely for the benefit of CT and do not constitute approval, representation, or warranty that the roof meets building code requirements.

FLINTSEAL PLASTIC CEMENT LIMITED WARRANTY ON MATERIALS

COVERAGE

CertainTeed LLC (CT) warrants to the original building owner (Owner) that FlintSeal Plastic Cement (Product) will be free of manufacturing defects for a period of one (1) year beyond the manufacturing date. Should the Product prove to be defective in its manufacture during the Warranty Period, CT shall, at its sole discretion, provide the appropriate replacement materials or refund the original cost of the Product determined by CT to be defective. Note: The Owner is responsible to repair leaks promptly to avoid water damage, including mold growth.

EXCLUSIONS FROM COVERAGE

This Limited Warranty does not cover leaks, damages, or injuries of any type, including, but not limited to, damage to roof insulation/cover boards, roof decks, roof membrane, or other bases over which Product is applied and attributable directly or indirectly to any of the following:

1. Natural disasters, such as falling objects, cyclones, hurricanes, tornadoes, or other winds or gusts exceeding 38 mph, earthquakes, lightning, hail, or fire;
2. Misuse, abuse, falling objects, tools, foot traffic, or equipment or sign installation;
3. Clogged drains or lack of adequate drainage that does not promptly and readily remove water from the roof;
4. Lack of positive slope or inadequate drainage, to completely remove water from the roof system to prevent ponding water conditions on the roof system as defined by the NRCA (48 hours);
5. Settlement, cracking, warping, expansion, contraction, deflection, or other movement of the building structure;
6. Improper installation of Product;
7. Failure to maintain Product as required under the Commercial Roof Maintenance Program;
8. Mold and other damage caused by water entering building; and
9. Any other damage not attributable to a manufacturing defect of the Product.

This Limited Warranty does not cover damages caused by leaks. This Limited Warranty applies to material only and does not include installation or labor costs of any kind. The existing roof deck has not been inspected by CT and is NOT part of this Limited Warranty.

ROOF MAINTENANCE

This Limited Warranty is not a maintenance agreement or an insurance policy. Routine inspections and maintenance of the roof system must be completed by the Owner on a regular basis and are the Owner's responsibility. Inspections by Owner shall take place at least on a semi-annual basis and shall be documented. Periodic inspections are the Owner's responsibility and shall include such things as making minor repairs, cleaning off debris, cleaning filters and gutters, unclogging drains, and removing standing water. Lack of regular maintenance shall void this Limited Warranty. For specific information on roof maintenance requirements please visit our website at www.certainteed.com.

UNAPPROVED REPAIRS, ALTERATIONS, ADDITIONS, OR DELETIONS

All repairs, alterations, additions, or deletions to any aspect of the roof that affects the Product or any material contiguous thereto must have prior written approval of CT Roofing's Warranty & Technical Services Department, 20 Moores Road, Malvern, PA 19355, (800) 396-8134 ext. 2. If Owner, without prior written consent of CT, makes or permits any repairs, alterations, additions, or deletions to the roof that affect the Product, all of CT's obligations, duties, and coverage under this Limited Warranty will terminate and the Limited Warranty will be voided.

NOTE: In the event an emergency condition exists which requires immediate repair to avoid damage to the building or its contents, Owner may make essential temporary repairs performed by a qualified roofer. CT will only reimburse Owner for essential temporary repair expenses that would have been covered under this Limited Warranty.

NOTICE OF CLAIMS

Any claim or request for CT to perform under this Limited Warranty must be made by the Owner to CT in writing to the above listed address, by email to rpg.t.services@saint-gobain.com, or by visiting www.ctroof.com within thirty (30) days of discovery of the defect or CT will have no responsibility for repairs. Notification to a roofing contractor is not considered notice to CT. This notice of claim must include a general description of the alleged defect and a copy of your Commercial Roof Maintenance Program records. Owner shall grant access to the entire roof system as necessary for CT to investigate a claim, which includes, but is not limited to, the taking of samples that adequately demonstrate the alleged defect for testing by CT as part of the claim investigation. If access is not granted, CT shall have the right to determine, at its sole discretion, that this Limited Warranty is void as to that portion of the roof system to which access is denied. Should the investigation of the defect be determined not to be covered under this Limited Warranty, any costs associated with the claim investigation shall be the Owner's sole responsibility. This Limited Warranty will become void if costs associated with non-warranty findings are not paid in full within thirty (30) days of receipt of any CT invoicing. If it is determined that CT installation procedures have not been followed, or the required materials have not been installed, CT may cancel this Limited Warranty at any time.

NOTE: In the event an emergency condition exists which requires immediate repair to avoid damage to the building or its contents, Owner may make essential temporary repairs performed by a qualified roofer. CT will only reimburse Owner for essential temporary repair expenses that would have been covered under this Limited Warranty.

TRANSFERABILITY

This Limited Warranty is not transferable and terminates if the building is sold or ownership transferred.

EXCLUSIVE WARRANTY AND LIMITATIONS OF REMEDIES

THIS DOCUMENT CONSTITUTES THE EXCLUSIVE WARRANTY AND SOLE REMEDIES PROVIDED BY CT. THE WARRANTY AND REMEDIES CONTAINED IN THIS DOCUMENT ARE EXPRESSLY IN LIEU OF ANY AND ALL OTHER OBLIGATIONS, GUARANTEES, WARRANTIES, AND REPRESENTATIONS, WHETHER WRITTEN, ORAL, IMPLIED BY STATUTE AT LAW, OR IN EQUITY, INCLUDING WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR USE, AND FITNESS FOR A PARTICULAR PURPOSE. SOME STATES OR JURISDICTIONS MAY NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES OR MAY DETERMINE THE PERIOD OF TIME FOLLOWING THE SALE THAT A PURCHASER MAY SEEK A REMEDY UNDER IMPLIED WARRANTIES, SO THE ABOVE EXCLUSION MAY NOT APPLY TO YOU. CT'S OBLIGATIONS, RESPONSIBILITIES, AND LIABILITY SHALL BE LIMITED TO PROVIDING REPLACEMENT PRODUCT OR REFUNDING THE ORIGINAL COST OF THE DEFECTIVE PRODUCT AS SET FORTH IN THIS LIMITED WARRANTY. IN NO EVENT SHALL CT BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OF ANY KIND, INCLUDING ANY DAMAGE TO THE PROPERTY, THE BUILDING OR ITS CONTENTS, OR FOR INJURY TO ANY PERSONS THAT MAY OCCUR AS A RESULT OF THE USE OF CT'S PRODUCTS OR AS A RESULT OF A BREACH OF THIS WARRANTY. IF YOUR STATE OR JURISDICTION DOES NOT ALLOW EXCLUSIONS OR LIMITATIONS OF SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. IN NO EVENT SHALL CT'S TOTAL LIABILITY ARISING OUT OF OR RELATED TO THE PRODUCT COVERED UNDER THIS LIMITED WARRANTY EXCEED THE ORIGINAL PURCHASE PRICE OF THE PRODUCT TO THE OWNER OF THE PRODUCT THAT WAS ORIGINALLY INSTALLED. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE OR PROVINCE TO PROVINCE.

MODIFICATIONS OF COVERAGE

Except as noted herein, this Limited Warranty may not be modified, altered, or expanded by anyone, including Product distributors, dealers, sellers, installers, contractors, and/or CT field representatives. Only CT's Commercial Roofing Technical Services Department is authorized to modify coverage provided by this Limited Warranty. Issuance of this Limited Warranty or review or inspection of plans, the building, or Product application by a CT representative does not waive any exclusions or conditions of this Limited Warranty. Application of the Product materials that deviates from CT's Commercial Roof Systems Specifications manual voids coverage, unless prior written approval is provided by CT's Commercial Roofing Technical Services Department.

EXAMINATION OR INSPECTION

CT does not practice engineering or architecture. Roof inspections made by CT or an authorized agent of CT or issuance of this Limited Warranty does not constitute an approval of the roof, roof design plans or specifications, or construction or installation of the roof. Roof designs, construction plans, or installation of the roof system should be approved by the Owner or the Owner's professional. Any roof inspections performed by CT representatives are solely for the benefit of CT and do not constitute approval, representation, or warranty that the roof meets building code requirements.

ENHANCED WIND WARRANTY APPLICATION PROJECT INFORMATION FORM (PIF)



This worksheet is intended to provide initial project data to commence with wind load analysis of roof cladding systems. **All fields in Section A are required to be completed.** Complete the form, sign the bottom and return to CertainTeed Roofing's Warranty & Technical Services Department along with all required supporting documents listed in Section E and the required nonrefundable \$100 processing fee. If required, final signed/sealed design documents from a Professional Engineer will not be issued until CertainTeed receives all required supporting documentation and \$1,000 Professional Engineering fee.

A - BUILDING INFORMATION	
Project Name:	Building Use:
Address:	Building Category*:
Project Contact:	Importance Factor*:
Phone:	Basic Wind Speed*: mph:
*Note: If project is permitting in State of Florida, the items marked * must be listed on the project Roof Plan, as required in Section 1603 of the 2020 Florida Building Code.	Exposure Category*:
	Internal Pressure Coeff.:

B - CODE INFORMATION	
Code Jurisdiction (check one and list year):	<input type="checkbox"/> IBC Year:
	<input type="checkbox"/> FBC Year:
	<input type="checkbox"/> Other: Year:

C - SPECIFICATION INFORMATION			
FM Approval Requirement	<input type="checkbox"/> YES	<input type="checkbox"/> NO	FM Class 1 - _____
Special Wind Requirements:	<input type="checkbox"/> YES	<input type="checkbox"/> NO	Describe requirement:
P.E. Certification Required:	<input type="checkbox"/> YES	<input type="checkbox"/> NO	List state of registration:
Other Spec. Requirements:			

D - ROOF INFORMATION				
Complete the following information for each roof level and area of the project. Use multiple pages for multiple roof areas.				
Project Type:	<input type="checkbox"/> New Construction	<input type="checkbox"/> Re-Roof (tear off)**	<input type="checkbox"/> Recover**	
***Roof Level #	of			
Height: ft	Length: ft	Min. Width: ft	Pitch	:12
Parapet Height: ft	Deck Type:			
Roof Insulation Type <input type="checkbox"/> Tapered <input type="checkbox"/> Flat <input type="checkbox"/> Composite			Coverboard Type	
Tradename:			Tradename:	
Thickness (inches):			Thickness (inches):	
Install Method:			Install Method:	
New Roof Assembly (BUR or Mod Bit)				
Component	Tradename	Install Method	Fasteners and Plates	
Base			Manufacturer:	
Ply(s):			Fastener Tradename:	
Cap:			Plate Template	
Coating:				

ENHANCED WIND WARRANTY APPLICATION PROJECT INFORMATION FORM (PIF)



Product Approval Documentation			
List below the Product Approval or Test Report being submitted as the baseline for the wind load analysis:			
Miami-Dade NOA:		FBC Statewide Approval:	
ICC-ES Evaluation Report:		Test Report:	
Other:			

** For re-roof or recover projects involving mechanically attached roof components (e.g. insulation or membrane), field withdrawal resistance testing is required. CertainTeed recommends sampling and testing in accordance with Miami-Dade TAS 105, or applicable Building Code Requirement.

*** Complete section D for each roof level on the project.

E – REFERENCE ATTACHMENTS

Check those attachments which are included in the transmittal.

- Roof Plan (required) Roof Specification (required if issued for project)
- Exposure Condition Photographs (Photos taken from the roof top are required showing North, South, East and West exposure conditions if the project exposure condition is not specified on the roof plan or specs.)
- Field Pull Test Report, in accordance with ANSI/SPRI IA-1 2010 or SPRI FX-1 (required for re-roof and recover projects)
- Product Approval Documentation
- Other (list): _____

NOTICE: Wind load analysis performed is to be based exclusively on the information presented in this form and supplied attachments. An incomplete form will result in a delayed response. If the information presented is inaccurate, then the results of the analysis may be adversely affected, leading to an inappropriate fastening recommendation. CertainTeed will not be held accountable for erroneous recommendations resulting from inaccurate information. Responsibility and liability for incomplete or inaccurate information rests exclusively with the preparer of this form. This analysis is for guidance and CertainTeed warranty purposes only. The building owner or their authorized representative is responsible for adhering to local building code requirements. By signing this form, you agree to install the roof membrane per CertainTeed Enhanced Wind Warranty installation requirements at minimum. CertainTeed will not be considered as Quality Assurance for any roofing project. The roofing contractor is responsible for ensuring the roof membrane is installed in a workmanlike manner as required by CertainTeed’s published installation instructions and all applicable building codes. If it is determined that the roof membrane was not installed per requirements, CertainTeed reserves the right to cancel any warranties issued for the specified project. Any warranty and processing fees paid to CertainTeed are nonrefundable.

CertainTeed does not practice engineering or architecture. Issuance of an Enhanced Wind Warranty Endorsement does not constitute approval of the roof design, plans, or specifications. Roof designs, construction plans, or installation of the roof systems should be approved by the owner or the owner’s responsible professional.

ENHANCED WIND WARRANTY ENDORSEMENT FEE SCHEDULE²

Wind endorsement fee schedule for NDL Warranties, minimum 100 sq. If Professional Engineering Stamp is required, there is an additional \$1,000 fee. Contact CertainTeed Roofing Warranty & Technical Services Department at 1-800-396-8134 Ext. 2

55 – 80 mph	\$1.00 per square
81 – 90 mph	\$2.00 per square
91 – 100 mph	\$4.00 per square
101 – 110 mph	\$8.00 per square
111 – 120 mph	\$10.00 per square
121 – 135 mph	\$15.00 per square

Professional engineer report & stamp, as required \$1,000 fee in addition to above per square fee.

²The fee schedule is based on a minimum 100 squares and is in addition to applicable Integrity Roof System NDL Limited Warranty Fees.

Name:	Date
Company:	
Signature:	

Endorsement to Warranty _____

CertainTeed LLC (CT) warrants the roof membrane or system associated with the above warranty number with an Enhanced Wind Warranty Endorsement, extending warranty coverage for leaks caused by wind speeds above the published, maximum warranted speed, 54 mph, up to _____ mph.

CT warrants that the roof membrane or system (Roof), as applicable, when installed in accordance with CT-provided, Enhanced Wind Warranty Application instructions, will repair the Roof to the original watertight conditions up to the allowable speed of the Endorsement for the first ten (10) years of the warranty duration. After ten (10) years, the wind speed covered by the Endorsement will decrease by the following percentages during each subsequent year, but the covered wind speed will not go below the original published speed of 54 mph. All reductions are calculated and then rounded up:

- a. 4% for 25-year NDL warranties
- b. 5% for 20-year NDL warranties
- c. 6.67% for 15-year NDL warranties
- d. 8.3% for 12-year NDL warranties

10-year NDL warranties are not subject to wind speed proration.

The remainder of the NDL warranty shall remain unchanged and subject to the published terms. See warranty document for further details.

This Endorsement shall become effective only upon payment by the roofer of the applicable wind endorsement fee fixed by CT. (See Warranty Overview/Warranty Fee Schedule for fee schedule).