

Armstrong Flooring Limited Warranty – Universal Floor & Wall Tile

Installation Requirements

Proper installation plays a key role in the performance of Armstrong floors. For installation of vinyl tile, these basic guidelines should be followed:

- Product Acclimation & Room Conditioning chart guidelines in this warranty.
- If room is heated by radiant coils in the subfloor, the TEMPERATURE OF THE FLOOR should not exceed 85°F.
- The subfloor must be level, clean, and free of wax, grease, oil or dust.
- If necessary, patch or fill any cracks in the subfloor or wall with Armstrong Patch, or Armstrong Latex Underlayment.
- Use Armstrong Embossing Leveler to smooth any texture or embossing on the old floor.
- Install over smooth, well-bonded resilient floors or over dry concrete and wood floors with a plywood overlay. Wall installations may be made over painted drywall that has been sanded.
- This limited product warranty does not cover the installation of the product, even though Armstrong will pay reasonable labor costs for covered repair or replacement if your floor or wall installation was professionally installed and the product fails for reasons other than installation error. Installation errors are the responsibility of the installer. While installations not performed according to our requirements do not void the product warranty, damage or problems with the product related to improper installation are not covered.

LIFETIME LIMITED RESIDENTIAL WARRANTY

Product Line(s): Universal Floor & Wall Tile

What is covered and for how long?

The Armstrong lifetime limited residential warranty for Armstrong vinyl floor & wall tile means that for the life of the product, the product listed above:

- Will not wear through.**
- Will not contain manufacturing defects.
- Will not rip or tear from normal household use.***.
- Will not permanently indent from normal household use.****
- Will not bottom-up discolor from underlayment panels (including lauan), as well as alkali, mold, or mildew growth.
- The edges of the tile will not curl.

PRODUCT ACCLIMATION & ROOM CONDITIONING

ALL PRODUCTS IN THIS WARRANTY	
Product Acclimation	48-hours at 65°F (18°C) - 100°F (38°C)
Space Conditioning:	
48-hours before installation	65°F (18°C) - 100°F (38°C)
Thereafter - Normal use	55°F (13°C) - 100°F (38°C)

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What Should You Do If You Have A Problem?

We want you to be happy with your Armstrong floor. If you're not, call your retail store. They can answer your questions and, if necessary, start to process a claim. If you have further questions, please call us at 1 800 233 3823.

What Will Armstrong Do If Any Of The Above Happens?

(For ALL residential vinyl tile limited product warranties)

If any of the above should occur within the warranty periods specified above for each product, Armstrong Flooring will furnish comparable Armstrong vinyl tile of similar color, pattern, and quality, for either the repair of the defective area or the replacement of the floor, at our option. And, if your floor was professionally installed, Armstrong Flooring will also pay reasonable labor costs for the direct repairs or replacement. Armstrong Flooring will replace or repair a vinyl tile product discolored from mold, mildew, or alkali one time. If the replacement or repair fails in the same manner a second time, the installation conditions may not be acceptable for the installation of vinyl tile or plank.

What Is Not Covered By These Warranties?

- Damage caused by fire, flooding, or intentional abuse.
- Damage caused by vacuum cleaner beater bar, caster wheels, and cutting from sharp objects.
- When vacuuming, we recommend using the wand attachment on your vacuum.
- Because rolling casters can damage the floor, we do not recommend them.
- Loss of gloss/scratching.
- If some dulling occurs over time, depending on the amount of traffic, care, and maintenance the installation receives, restore the shine to your high gloss vinyl tile, using Armstrong Shinekeeper™ Floor Finish. For low gloss vinyl tile use Armstrong Satinkeeper™ Low Gloss Floor Finish.
- Minor color, shade or texture variations between samples or printed color photography and the actual material.
- Vinyl Tile that is not graded "regular".
- Vinyl Tiles that are installed in other than owner-occupied or tenant-occupied residences.
- Installation-related errors or damage including improper conditioning of jobsite and flooring materials.
- Construction damage after installation.
- Floors discolored from moisture or underlayment panels after having been repaired or replaced by Armstrong one time.
- Floors damaged by excessive moisture from sources such as flooding and water leakage.
- Installation defects and installations not using the recommended Armstrong adhesives.
- Damage caused by abuse such as moving appliances across the floor without adequate protection. When moving appliances or heavy furniture, lay a plywood panel on your floor and "walk" the item across it. This protects your floor from scuffing and tears.

What Is Excluded From These Warranties?

- None of our installers, retailers, distributors or employees has authority to alter the obligations, limitations, disclaimers or exclusions under any of our warranties.
- WE EXCLUDE AND WILL NOT BE LIABLE FOR OR PAY INCIDENTAL, CONSEQUENTIAL OR SPECIAL DAMAGES UNDER OUR WARRANTIES. By this we mean any loss, expense, or damage other than to the flooring itself that may result from a defect in the flooring. Our limited warranties constitute the only express warranties for the product purchased.
- TO THE EXTENT PERMITTED BY LAW AND FOR ALL NON-CONSUMER PRODUCT, ALL WARRANTIES OTHER THAN OUR LIMITED WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE DISCLAIMED. IF ANY IMPLIED WARRANTY ARISES UNDER STATE LAW, ANY AND ALL IMPLIED WARRANTIES (INCLUDING ANY WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE) ARE LIMITED IN DURATION TO THE DURATION OF THIS WRITTEN WARRANTY, TO THE EXTENT ALLOWED BY LAW.
- SOME JURISDICTIONS DO NOT ALLOW EXCLUSION OR LIMITATIONS OF INCIDENTAL OR CONSEQUENTIAL DAMAGES OR LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU.
- THESE WARRANTIES GIVE YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM JURISDICTION TO JURISDICTION.

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Warranty Owner

This warranty applies only to Professionally Installed or Do-It-Yourself (DIY) installations by a homeowner for his or her own residential end use. This warranty extends only to the original end user and is not transferable.

PLEASE KEEP YOUR RECEIPT OR OBTAIN IT FROM THE ORIGINAL PURCHASER.

Armstrong Flooring needs the flooring receipt in order to verify date and proof of purchase to resolve any problems that may occur. For professionally installed floors, the original receipt for installation labor may also be required.

This warranty applies to floors purchased from The Home Depot after September 1, 2021.

** Wear through is defined as loss of the floor design due to normal household use.

*** Normal household use is defined as common daily activities in the home, excluding pet damage such as chewing, digging, clawing, etc. **** We recommend using floor protectors. As a general rule of thumb, the heavier the item, the wider the floor protectors should be.

Please Send Correspondence To: customerservice@armstrongflooring.com