# **Warranty Policy**

#### **Returns & Refunds**

Our returns team aims to make your experience as easy and seamless as possible. Items can be returned within **90 days** from purchase date, items must be returned in original packaging with all accessories included. If packaging is not available, your item cannot be processed for a return. If you wish to make a return, please contact us to receive a return form. Returns made without a form may experience a delay in process. Rest assured, you'll never be charged a restocking fee for your return! Aone-time Courtesy Replacement can be offered if available in our inventory. Currently our products are not sold in any brick-and-mortar stores, so please do not return the products to stores.

## **Damaged or Defective Item**

We do our best to cover you when things don't go as planned. If you receive an item that is damaged or defective please contact our customer support team within **90** days to assist with a refund or an exact Warranty Policy replacement, if the item is currently available.

## Our Team:

#### bryce.st@outlook.com

Images of the damaged/defective product are sometimes required. In most cases, we will ask for these items to be returned to our facilities, but we will assist with the return and shipping costs.