

WARRANTY

YINVANI shower door, tub door, and shower enclosure hardware is backed by a Lifetime Limited Warranty. YINVANI warrants shower door, tub door and shower enclosure hardware (i.e. handles, rollers, hinges, profiles, clips, guides, brackets, towel bars) in chrome, brushed nickel, polished stainless steel, and brushed stainless steel finishes only to be free from defects in workmanship and materials under normal residential use for a period commencing from the initial date of purchase by the owner/ end-user, contractor or builder from an authorized YINVANI dealer for the life of the product as long as the original consumer purchaser resides in the home in which the product is installed. THE WARRANTY PERIOD FOR ANY COATING ON HARDWARE IN OIL RUBBED BRONZE OR SATIN BLACK OR MATTE BLACK FINISH SHALL BE LIMITED TO ONE (1) YEAR.

This Lifetime Limited Warranty is not applicable:

1) To normal wear;

2) When the Product is used for other purposes than those determined by the manufacturer;

3) When the identification information of the Product is erased or withdrawn;

4) To damages that are only aesthetic and do not affect the normal use of the Product, including scratches, bumps, etc.;

5) When the damages, defects, faults, or other problems arise from:

a. an abnormal use of the Product;

b. inadequate maintenance of the Product;

c. a faulty installation of the Product or an installation that is not in accordance with the installation guide;

d. a modification, a repair or dismantling of the Product by a person not authorized by the retailer or the manufacturer;

e. the transportation by the purchaser, his employee, officer, or representative;

f. negligence by the purchaser, his employee, officer, or representative;

g. an accident;

h. force majeure (natural disasters, lightning, floods, fires, etc. are considered force majeure).;

i. any event that is not caused by the product itself.

In no circumstances can the manufacturer or wholesaler or retailer beheld responsible for any extraordinary, special, indirect, accessory, or consecutive damages resulting from the use of or the incapacity to use the Product.

Customer Service: 📞 3219466293 🜆 yinvani_service@outlook.com