



WARRANTY DETAILS

P.O. Box 30
Warren, OH 44482-0030
Phone: 1-800-766-2452
Email: warranty@transolid.com
Web: www.transolid.com

PRODUCTS

Solid Surface Shower and Tub Walls, Shower Bases – 10 Years Ltd. Residential / 3 Years Ltd. Commercial
Solid Surface Bathtubs – Lifetime Ltd. Residential / 3 Years Ltd. Commercial
Vanities & Vanity Tops, – 10 Years Ltd. Residential / 3 Years Ltd. Commercial
Vitreous China Toilets and Lavatories – 5 Years Limited Residential / 1 Year Ltd. Commercial
Stainless Steel, Fireclay & Granite Kitchen Sinks – Lifetime Ltd. Residential / 1 Year Ltd. Commercial
Kitchen Faucets - Lifetime Ltd. Residential / 1 Year Ltd. Commercial
Solid Surface Kitchen Sinks – 10 Years Ltd. Residential / 3 Years Ltd. Commercial
Décor Vanity tops – 5 Years Ltd. Residential / 1 Year Ltd. Commercial
Shower Doors – Lifetime Ltd. Residential / 1 Year Ltd. Commercial
Laundry Cabinets – 1 Year Residential
Aluminum Shower and Tub Walls – 10 Years Ltd. Residential / 3 Years Ltd. Commercial
Sheet Molding Compound Shower and Tub Walls, Shower Bases – 10 Years Ltd. Residential / 3 Years Ltd. Commercial
Bidet Toilets – 5 Years Ltd. Residential / 1 Year Ltd. Commercial
Bidet Seats – 1 Year Ltd. Residential
Tub Fillers – Lifetime Ltd. Residential / 5 Years Ltd. Commercial
Mirrors – 1 Year Ltd. Residential

Transolid® expressly warrants its products as listed above to be free of defects in material and workmanship, subject to the limitations set forth in this Limited Warranty. Each product will function for the purpose for which it was designed for the period designated above from the date of purchase to the original buyer, provided it has been installed in accordance with the installation instructions provided by Transolid®, used as recommended, and not damaged due to excessive heat or abuse. Granite and marble are natural stone products; therefore, Transolid® does not guarantee against variations in color, markings, vein directions, imperfections, soundness, instability, inconsistency, or suitability for the purpose selected.

This warranty does not cover replacements and/or corrections caused by misuse, improper maintenance or normal wear and tear, acts of nature, scratches, chips, or damage caused by failure of any adhesive, caulk or other accessory, or failure of any caulked or filled joint or seam. This Limited Warranty covers the product for normal interior use in the United States, Mexico and Canada and does not cover the product moved from its original place of installation. Labor charges incurred during any installations are not included under this Limited Warranty. Transolid will NOT cover the expenses related to shipping the replacement part to the customer, including any shipping charges, duties, or additional costs associated with the shipment of the replacement item.

Transolid® will, at its option, repair or replace the product with the original purchaser if a Transolid® product fails due to a Transolid® manufacturing defect, which is discovered during the warranted years as listed above after the initial purchase. Replacements and/or corrections are at the sole discretion of Transolid® and will be limited in scope to a reasonable and equitable remedy.

This Limited Warranty applies to Transolid® products that were purchased after January 1, 2011, and maintained as described by Transolid's® care and maintenance guide. (If needed, the care and maintenance guide can be found on the Transolid® website at www.transolid.com.) You may obtain coverage by providing proof of the date of initial purchase. For service under this Limited Warranty, you must notify Transolid® in writing, providing your name and address, a description of the product involved, the nature of the defect or failure, and proof of purchase and date of purchase. Repair or replacement shall not include any labor charges. This limited warranty is non-transferable. Warranty problems should be submitted to: Transolid® P.O. Box 30 Warren, OH 44482-0030 or email warranty@transolid.com.

THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, AND Transolid® EXPRESSLY DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THIS LIMITED WARRANTY SETS FORTH THE PURCHASER'S SOLE REMEDY IN CONNECTION WITH THE SALE OR USE OF PRODUCTS COVERED BY THIS LIMITED WARRANTY AND IN NO EVENT SHALL Transolid® BE OTHERWISE LIABLE FOR ANY LOSS, DAMAGE OR INJURY OF ANY NATURE ARISING OUT OF THE SALE OR USE OF THE PRODUCTS DELIVERED HEREUNDER, WHETHER FOR NEGLIGENCE, BREACH OF CONTRACT OR UNDER ANY OTHER LEGAL OR EQUITABLE THEORY. Transolid® SHALL NOT BE LIABLE FOR ANY INDIRECT, SPECIAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE SALE OR USE OF SUCH PRODUCTS, INCLUDING BUT NOT LIMITED TO LOST PROFITS, REVENUES, ANTICIPATED SALES, BUSINESS OPPORTUNITIES OR FOR INTERRUPTION OF BUSINESS*. THIS WARRANTY IS NON-TRANSFERABLE.

*Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state. Note: Transolid® warranty does not include items identified as 'wear items' that can be purchased through Transolid®. If you require replacement of a 'wear item,' please contact Transolid®.