

LIMITED WARRANTY

All Sonicgrace Products are warranted to the original purchaser to be free from defects in material and workmanship for a period of one (1) year from the original date of purchase. In the event of a defect and at the Sonicgrace's discretion, Sonicgrace will repair or replace the product free of charge (except shipping charges) if it is within the warranty period.

In the event that the product fails to perform as designed within the warranty period, please contact Customer Support at 909-465-0887 or email Customer Service at cs@sonicgracehome.com.

A knowledgeable Customer Support staff member will attempt to troubleshoot and remedy the problem. If the Customer Support Staff is unable to resolve the problem, a RMA (Return Merchandise Authorization) will be issued for the return of the device to the Sonicgrace for repair free of charge or replacement. The shipping cost of the defective product to the Sonicgrace's location will be shouldered by the Customer, while the shipping cost of the replacement or repaired product will be at the expense of Sonicgrace. In order to perfect a claim, the customer must provide proof of purchase, original receipt along with an address and contact information. If the product is determined to have been altered, abused or not used for its intended purpose the warranty shall be void.

Sonicgrace reserves the right to discontinue any of its products without prior notice. Sonicgrace has the right to disclaim any limited warranty to repair or replace any discontinued products if such is irreparable or irreplaceable. Sonicgrace will either render a refund, credit or replacement on any of its existing product in an amount equal to the Proof of Purchase, as discounted by its natural use.

Sonicgrace shall not be liable for any incidental, consequential, or special damages directly or indirectly caused by product misuse, abuse, neglect of maintenance, failure to follow product use instructions or product alteration. Sonicgrace shall not be liable for punitive damages resulting from any breach of limited warranty, implied warranty or any other legal theory. Sonicgrace Warranty does not cover acts of God such as flood, lightning, earthquake, vandalism, war, theft, erosion, depletion, obsolescence or the normal wear and tear. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ALL IMPLIED WARRANTIES (INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE) SHALL BE LIMITED TO THE MAXIMUM EXTENT PERMITTED BY LAW. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES. IN SUCH A CASE, THE ABOVE LIMITATION MAY NOT APPLY TO YOU