

# Warranty

All of our toilet products are covered by a 1-year limited manufacturer's warranty starting from the date of purchase by the consumer.

In case of any defects in the toilet products, we will, at our discretion, repair or replace the product with an equivalent or similar one.

Damages caused by improper use, abuse, natural disasters (such as floods, earthquakes, fires, etc.), or commercial use are not covered under this warranty.

The transportation costs for the toilets that need repair or replacement shall be borne by the buyer. Only the original purchaser is eligible to make a warranty claim and must provide proof of purchase at the original delivery address.

Any written warranty claim should include proof of purchase, a description of the problem, and photos clearly showing the defects.

After receiving the claim, our company will conduct an inspection. After inspection, our company will decide to repair or replace the goods at our option. The responsibility for transporting the goods lies with the user.

Our company makes no express or implied warranties, including but not limited to warranties of merchantability or fitness for a particular purpose. Our company is not responsible for problems related to improper installation, improper repair, user abuse, normal wear and tear, or failures reported after the expiration of the warranty period. For any claims regarding the involved products, the company's liability shall not exceed the price of the product. The specific extent and manner are as stated herein.